

ESPN XDS Transition FAQ

1. How is ESPN changing the distribution of audio to ESPN Radio Affiliates?

a. ESPN Radio is moving to our own satellite uplink system based in Bristol CT. ESPN ENGLISH affiliate stations will be transitioned from the Cumulus XDS system to the ESPN XDS satellite system. Stations must use separate receivers for ESPN and Non-ESPN programming. ESPN Deportes Affiliates will be moved to the ESPN carrier in late December.

2. What is the new ESPN Frequency?

ESPN XDS Carrier Parameters:

L-Band RF: 01384500 kHz Symbol Rate: 03333447 sps

- 3. What is the ESPN web address for the new ESPN "MyXdsReceiver" website for program, relay and schedule configuration?
 - a. http://myxdsreceiver.espn.com
- 4. Will my NFL, NBA, College Football or other non-ESPN Play by Play events be on the new ESPN frequency?
 - a. Only ESPN produced sports play by play events will be available. Any non-ESPN produced play-by-play broadcasts will remain on Cumulus. You will need to check with the Program Supplier for more details.
 - b. Non-ESPN produced events are programmed via the Special Events Tab on http://myxdsreceiver.cmneng.com (Cumulus Site)
- 5. How do I contact ESPN Tech Support?
 - a. 888-564-2539, Option 5
 - b. Email: <u>espnradio3@espn.com</u>c. Web: http://help.espnradio.com
- 6. I will still have an XDS receiver on Cumulus for continued Cumulus program feeds. How do I setup the Cumulus XDS receiver to keep the programs I need from Cumulus?
 - a. Your Cumulus XDS Receiver setup will not change other than the ESPN programming will no longer be available thru the Cumulus-Only receiver. You will still be listed by Call-sign for each port (Schedule) on the XDS receiver. For Cumulus Technical Assistance call Cumulus Media Networks Technical Services M-F from 9:00 AM to 7:00 PM ET Call (972) 448-3131 or (212) 456-5000 – option 4 or Fax: (212) 456-5708 or Email: techservices@cumulus.com

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7. What is the PIN out on the AES Digital Audio and the standard Analog port connectors? What are the relay connector PIN outs?

a. Please see the Help Info on the ESPN Help Site at http://help.espnradio.com

8. If my receiver completely fails what do I do?

a. After you have gone thru some normal troubleshooting procedures, please contact the ESPN Help Desk at **888-564-2539**, **Option 5**

9. Will programming switch to an internet feed on the XDS if I have loss of RF signal?

a. Yes, this is a normal function of the XDS receiver, but you must have the Internet connected 24/7/365, which is a requirement to use the XDS receiver.

10. If I lose audio from my receiver, is there an alternate source of programming available, while I figure out the issue?

- a. Webstreams can be found at http://help.espnradio.com The webstream on the Help.espnradio.com website can be brought up on a studio computer and manually put on the air until you resolve other issues.
- b. Temporary ISDN or POTS lines may be available on a case by case basis by calling the Help Desk at **888-564-2539**, **Option 5**

11. Will I be able to access the receivers' internal web interface (via local IP address)?

a. Yes, as usual. You will need to know the IP address of your receiver. You can get that from the menus under NETWORK. Login will remain the same: User=tech, Pw=radio (unless it got changed by your station)

12. Will Network Commercials still be available for download?

- a. Yes, depending on how you have done this in the past, that method may still be available. One method is by accessing the receivers' internal web interface using a local IP address, going to the Content tab then the Audio tab to find audio to download.
- b. The second and more typical method replaces the X-Courier application. Using the new ESPN CounterPoint website will now host the audio for all network spots for you to download from any web-connected computer. You will need a station specific password to access this site along with callsign. Contact your Affiliate Relations rep for this password.
- c. NOTE: ESPN Radio Commercial <u>Logs</u> will NO longer be available on the Cumulus E-Business System nor X-Courier. However, the current ESPN Commercial Log week of 11/26/2012 will remain accessible. As of Wednesday November 28th 3pm ET, ESPN affiliates must login to the new ESPN Counterpoint Site http://affiliatecp.espn.com to access commercial logs for week of 12/3/2012. Going forward, ALL ESPN commercial logs will be posted every Tuesday. Stations must use this new method to access commercial logs, download spots and submit affidavits.