

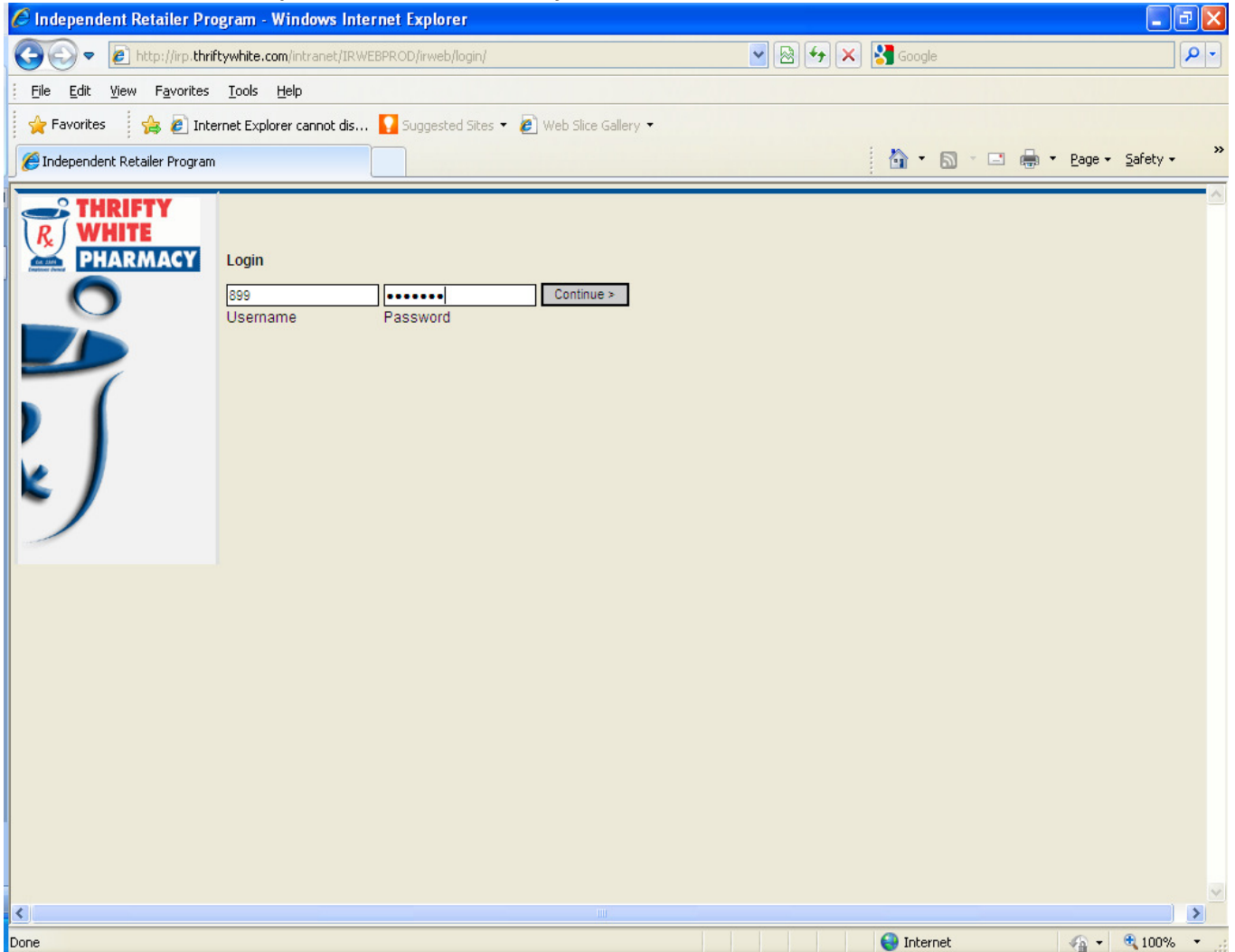
Recall Instructions

1. Click on <http://irp.thriftywhite.com> or if you are logged into the Thrifty White intranet side, you can click on the link called **“Surveys and Recalls”** on the left-hand side of screen.



2. In Recall Web Page, type in Username: [3-digit store #] and Password: [Intranet Password+3-digit store #].

- For Example if I were store 899, my username would be “899”; Password: “wshe899”



STEP 3: CLICK TO "PROCESS RECALLS"

- At the top of the page, click on the link "Click Here to Process Recalls"

Independent Retailer Program - Windows Internet Explorer

http://vm-webexternal/intranet/IRWEBPROD/irweb/viewCatalogs.cfm?CFID=480347&CFTOKEN=432fca28d2eaf6c6-4004CE

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Independent Retailer Program

Welcome, 005

ACTIVE PRODUCT RECALL(S) FOUND! [Click Here to Process Recalls](#)

Current Survey Calendar

SURVEY	DESCRIPTION	DUE DATE	NOTES	ITEM COUNT
Russell Stover Valentines 2012	Russell Stover Valentines 2012	10/10/2011	Past Due Date!	59
PLANTATION NK SEEDS 2012	PLANTATION NK SEEDS 2012	10/10/2011	Past Due Date!	35
C02 2012 MCKESSON	C02 2012 MCKESSON	10/17/2011	Past Due Date!	69

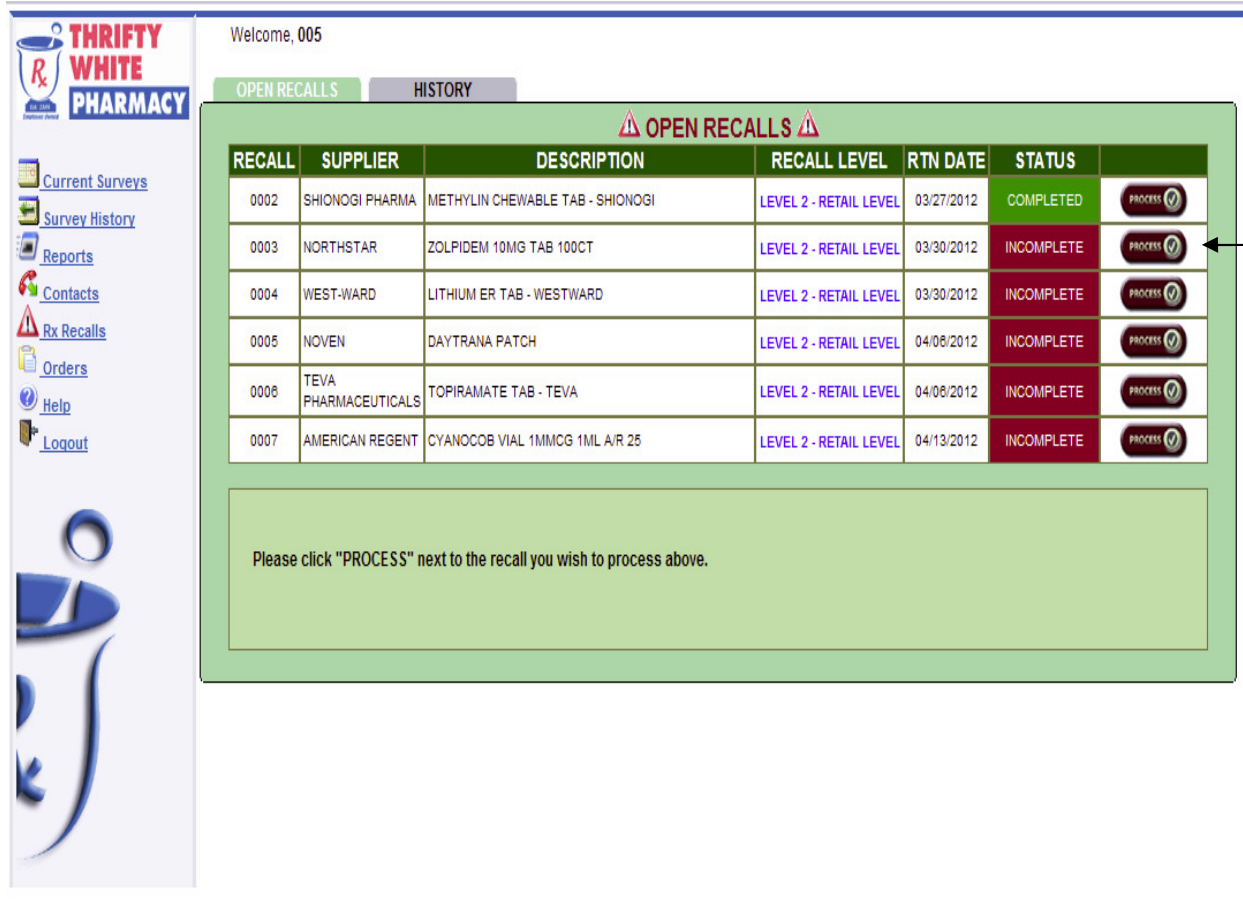
Direct Buys

VENDOR	AD NUMBER	DISPLAYED UNITL	DESCRIPTION	REMOVE
Calypso Studios	T8	03/10/2012	Min order 144.00.	REMOVE
Green World Ruqs	T8 Non-Ads	03/10/2012	Min order 50.00.	REMOVE
Janey Lynns	T8	03/10/2012	Min order 100.00. Must order in 6s.	REMOVE
Lehi Valley	G5 Push items in Feb	03/10/2012	Min order 100.00. Freight 19.20 on 4-cs.	REMOVE
The Secret Garden	G-5	03/10/2012		REMOVE
Lee Publications	T-8 Non-Ad Selections	04/01/2012		REMOVE
Stephan Baby	T8 C11 T14	04/14/2012	Min order 150.00.	REMOVE
Cathedral Art	Non-Ad	04/28/2012		REMOVE
Designs Imports	T8 C11 C18	05/19/2012	Min order 150.00.	REMOVE

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STEP 4: Under Status, Review Any Recalls that are Incomplete

- Click "Process" to complete recall



THRIFTY WHITE PHARMACY

Welcome, 005

OPEN RECALLS HISTORY

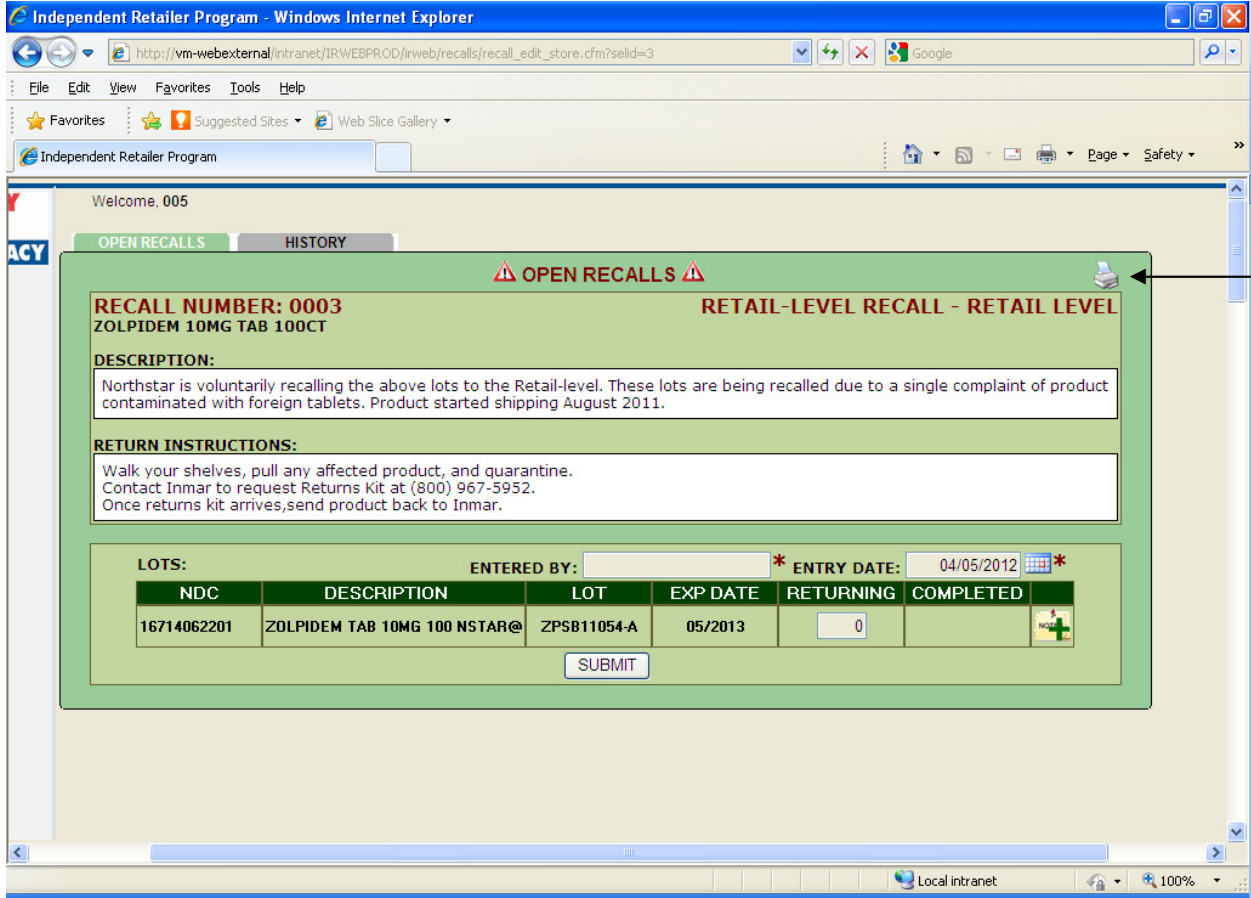
OPEN RECALLS

RECALL	SUPPLIER	DESCRIPTION	RECALL LEVEL	RTN DATE	STATUS	
0002	SHIONOGI PHARMA	METHYLIN CHEWABLE TAB - SHIONOGI	LEVEL 2 - RETAIL LEVEL	03/27/2012	COMPLETED	PROCESS
0003	NORTHSTAR	ZOLPIDEM 10MG TAB 100CT	LEVEL 2 - RETAIL LEVEL	03/30/2012	INCOMPLETE	PROCESS
0004	WEST-WARD	LITHIUM ER TAB - WESTWARD	LEVEL 2 - RETAIL LEVEL	03/30/2012	INCOMPLETE	PROCESS
0005	NOVEN	DAYTRANA PATCH	LEVEL 2 - RETAIL LEVEL	04/08/2012	INCOMPLETE	PROCESS
0006	TEVA PHARMACEUTICALS	TOPIRAMATE TAB - TEVA	LEVEL 2 - RETAIL LEVEL	04/08/2012	INCOMPLETE	PROCESS
0007	AMERICAN REGENT	CYANOCOB VIAL 1MMCG 1ML A/R 25	LEVEL 2 - RETAIL LEVEL	04/13/2012	INCOMPLETE	PROCESS

Please click "PROCESS" next to the recall you wish to process above.

STEP 5: PRINT RECALL

- Click on the 'printer icon' in the right-hand corner.
- This will print out the recall with all instructions.



Step 6: ENTER DATA

- Type in Name of individual entering in Data
- Verify Entry Date
- Key in the number of bottles/packages being returned
- If your store has comments, there is a comment section on the right hand side that you can expand.
- On the right of the notes, there is a time stamp, click on it and key in your comments.

Note: *If birth control pills, please enter in the number of packs not boxes*
If vials, number of vials not boxes.
All other forms of products should be rounded up to full packs or bottles.

Independent Retailer Program - Windows Internet Explorer

http://ym-webexternal/intranet/IRWEBPROD/irweb/recalls/recall_edit_store.cfm?selid=3

Welcome, 005

ACY

OPEN RECALLS HISTORY

OPEN RECALLS

RECALL NUMBER: 0003
ZOLPIDEM 10MG TAB 100CT

RETAIL-LEVEL RECALL - RETAIL LEVEL

DESCRIPTION:
Northstar is voluntarily recalling the above lots to the Retail-level. These lots are being recalled due to a single complaint of product contaminated with foreign tablets. Product started shipping August 2011.

RETURN INSTRUCTIONS:
Walk your shelves, pull any affected product, and quarantine.
Contact Inmar to request Returns Kit at (800) 967-5952.
Once returns kit arrives, send product back to Inmar.

LOTS: ENTERED BY: Tanya Johnson * ENTRY DATE: 04/05/2012 *

NDC	DESCRIPTION	LOT	EXP DATE	RETURNING	COMPLETED
16714062201	ZOLPIDEM TAB 10MG 100 NSTAR@	ZPSB11054-A	05/2013	2	

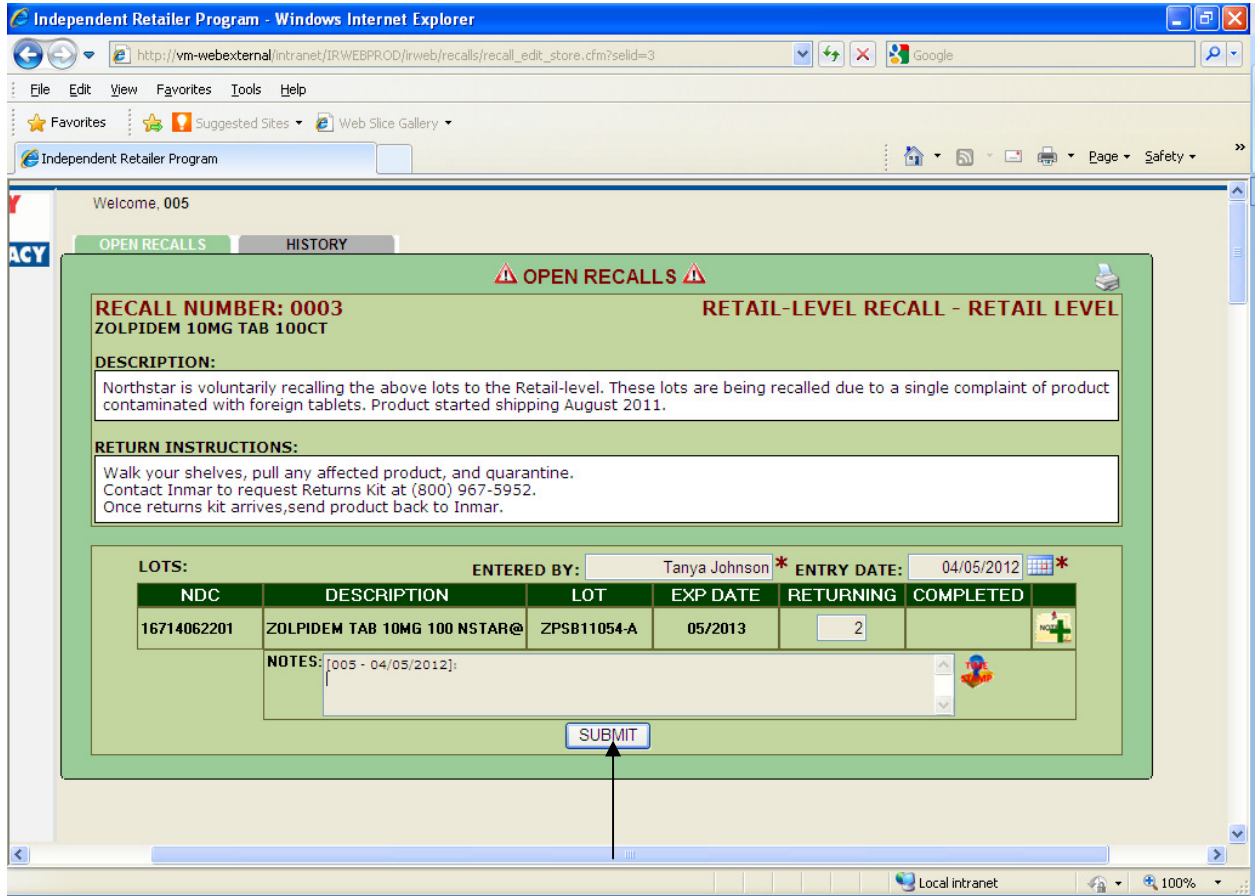
NOTES: [005 - 04/05/2012]:

SUBMIT

Click to Enter Notes

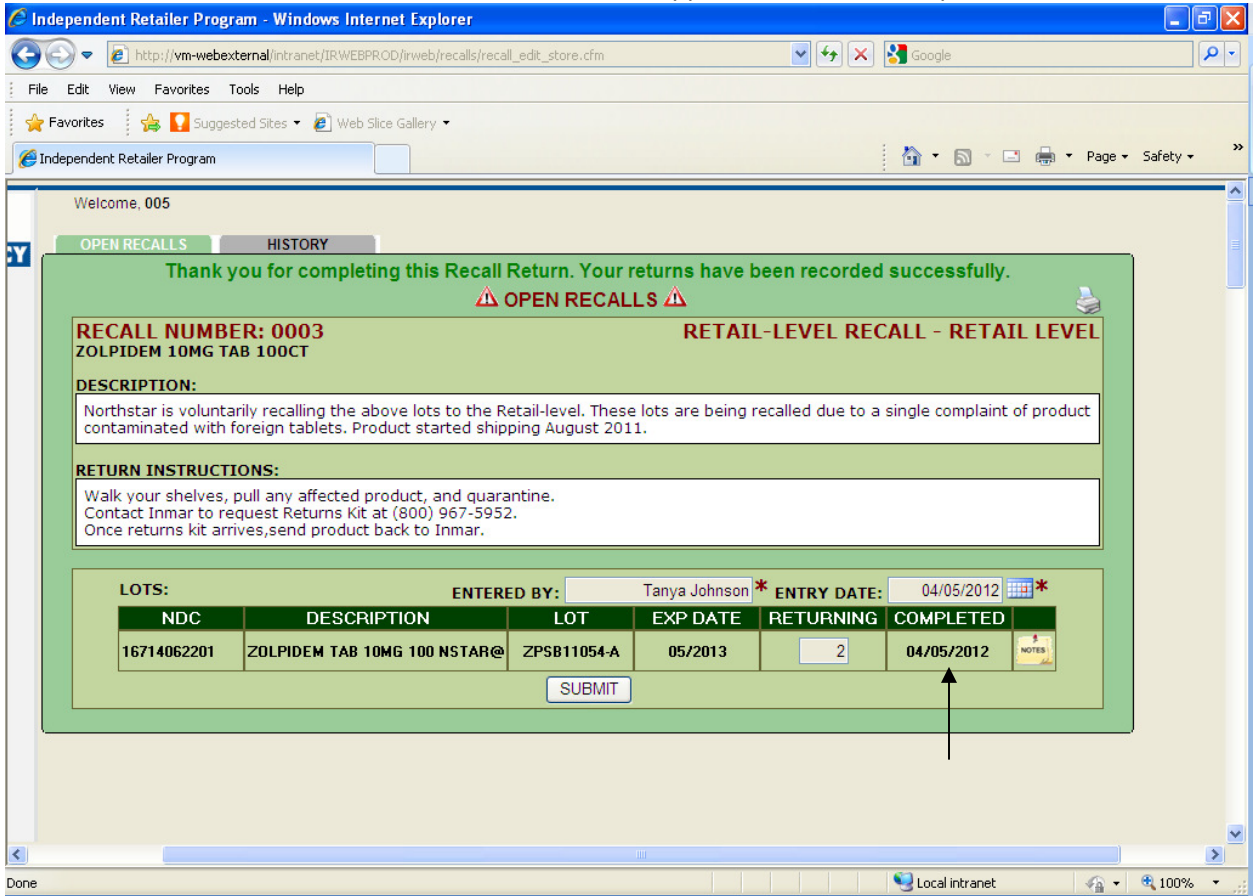
Step 7: COMPLETE RECALL

- Once all product has been entered, press Submit.



Step 8: VERIFYING RECALL

- After submitting recall, a pop up box will come up, click okay if all information in the recall is accurate and verified.
 - Please note that once submitted, the date will appear under the “Completed” column



Step 9: PROCESSING ANOTHER RECALL

- To process another recall click on "**RX Recalls**" on left side of page to bring you to redirect you to the recall main page.

Independent Retailer Program - Windows Internet Explorer

http://vm-webexternal/intranet/IRWEBPROD/irweb/recalls/recall_edit_store.cfm

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Independent Retailer Program

Welcome, 005

THRIFTY WHITE PHARMACY

Current Surveys
Survey History
Reports
Contacts
Rx Recalls
Orders
Help
Logout

OPEN RECALLS HISTORY

Thank you for completing this Recall Return. Your returns have been recorded successfully.

OPEN RECALLS

RECALL NUMBER: 0003 **RETAIL-LEVEL RECALL - RETAIL LE**
ZOLPIDEM 10MG TAB 100CT

DESCRIPTION:
Northstar is voluntarily recalling the above lots to the Retail-level. These lots are being recalled due to a single complaint of pro contaminated with foreign tablets. Product started shipping August 2011.

RETURN INSTRUCTIONS:
Walk your shelves, pull any affected product, and quarantine.
Contact Inmar to request Returns Kit at (800) 967-5952.
Once returns kit arrives,send product back to Inmar.

ENTERED BY: Tanya Johnson* ENTRY DATE: 04/05/2012*

NDC	DESCRIPTION	LOT	EXP DATE	RETURNING	COMPLETED	NOTES
16714062201	ZOLPIDEM TAB 10MG 100 NSTAR@	ZPSB11054-A	05/2013	2	04/05/2012	

SUBMIT

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