



# ACCESS for ALL 2016 ANNUAL REPORT





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The ability to soar™

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Back row left to right: Jon Linas, Larry Markin, Elio Montenegro, Eric Gastevich, Sean Murphy, Steve Gilson, John Kemnitz; Front row left to right: Tiffany Miller, Mary McDonnell, Dr. Teresa Garate, Joanna Horsnail, Susan Jun; Not pictured: Jason G. Adess, Ellen Garber Bronfeld, Stacy Brown, Brian Bulger, Tanya Curtis, Julie Faulhaber, Rickey Freeman, Lisa Gutierrez, Michael Hartman, Lauren K. Hill, Joseph M. Levy, Christos Linardakis, William Mack, Lisa Ouzounian, Barbara Riekse, Roberto Romo, Adam Schaeffer, James Sisk

Editorial: Sharon Honaker (SHonaker@Anixter.org)

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# "Thank you so much for everything you do to make our work possible."

### Dear Friends of Anixter Center:

It is with great pleasure, and gratitude for your support, that I invite you to turn the page and meet some of the inspiring clients we had the privilege of serving this year—thanks to you. As you get to know them, I hope you will realize just how critical you are in their success. You make their achievements possible!

"Access for All" is the perfect theme for our annual report. Throughout the year, our emphasis has been on supporting our clients to increase their independence and enjoy the many benefits of becoming part of their community.

On the following pages you will meet Matthew who learned to use public transportation so he can get around on his own. Andrew is now living in his own apartment. Vince has a job at a local business where he can know the personal satisfaction of earning his own money while meeting new people and making new friends.



Dr. Teresa Garate

This marks my first full year as President & CEO of Anixter Center. I continue to be impressed with the commitment of our staff, volunteers and supporters. Like many of our sister agencies, we are facing challenges. Yet, as you will see in these pages, those challenges are bringing out the best in us. In these uncertain times for nonprofits and social services agencies, we are doing more with less.

We know the best way to serve our clients is to take our services to them, in their communities. This is why we are taking bold steps to shift the way we deliver services. "Access for All" rings so true! Keep your eye on Anixter Center newsletters, social media and emails during the year to hear the latest good news.

This year, Chicago Hearing Society celebrated its 100th anniversary and Anixter Center looks forward to celebrating its centennial milestone in 2019. We are working diligently to ensure we will be around for the next 100 years, a leader in serving people with disabilities of all ages.

You have entrusted us with your gifts; we are grateful and good stewards—82% of all donations go directly to client services. Thank you so much for everything you do to make our work possible. I look forward to 2017 with you by our side!

Dr. Teresa Garate

President and Chief Executive Officer

Ferens Janto

Anixter Center



# Advocating Access for ALL

Anixter Center serves more than 8,000 children, teens and adults annually through more than 30 programs that span the greater Chicago area, the state and the country.







"Access for All" was a dominant theme throughout Anixter Center in FY16. In every program and every service provided there was a particular emphasis on helping our clients—no matter what the age or disability—enjoy greater access to any resource that would help improve their self-esteem, their independence, their health and their connections to families and others in the community.

### AMONG THIS YEAR'S HIGHLIGHTS:

- There was an increased emphasis on building competitive job skills among
- More than 1,600 hearing aids and evaluations not covered by insurance were provided to CHS patients despite insufficient reimbursement from the State of Illinois
- A group of Anixter Center clients took an overnight trip to Springfield to advocate for themselves with their legislators
- 40 children with a variety of disabilities and their families participated in Lekotek's summer camp at the Chicago Botanic Garden
- HIV/AIDS prevention services were provided by CALOR to more than 500 people at risk
- 169 children with disabilities built life skills and strengthened all-important family bonds through Lekotek's therapeutic play sessions
- 711 Deaf, DeafBlind and Hard of Hearing domestic violence survivors and crime victims plus their families were helped through CHS
- 169 clients were prepared for finding competitive jobs in the community
- 496 adults lived in Anixter Center-supported residences in the community

### THE ANIXTER CENTER FAMILY

Anixter Center is one of the largest organizations in the Chicago area serving people with disabilities and related challenges. Led by Anixter Center, the parent organization, our family also has three divisions—CALOR, Chicago Hearing Society (CHS) and Lekotek.

CALOR has a special niche supporting people of color who are living with HIV/AIDS. CHS serves those who are Deaf, DeafBlind or Hard of Hearing. Lekotek supports the inclusion of children with disabilities and their families through therapeutic-based play.

Our longevity makes us unique. In 2016 CHS celebrated its 100th anniversary. Anixter Center celebrates its 100th anniversary in 2019.



# "Anixter Center helped me find a job that I love." - Vince, Anixter Center client



his year, Vince's dream became a reality. He has a job he loves working for a major grocery chain near his home—an easy commute on the bus.

"The people I work with are great and I really like helping the customers," Vince says.

Vince works part-time right now and enjoys it so much he'd work more if he could. He's excited that his manager gives him different tasks to do so that he can learn new responsibilities around the store. He especially likes his growing freedom.

"My job gives me independence," Vince says. "I take the bus to work by myself and I am earning money so I can buy the things that I need."

Vince's journey to employment involved several Anixter Center programs, starting with staff in our Community Resources & Support (CRS) program. After learning he wanted to work, they suggested he join our On-the-Job Evaluation (OJE) Services program at the Westin Hotel. Once Vince successfully completed that 8-week training, our Employment Services program, which helps adults with disabilities find jobs in their communities, took over.

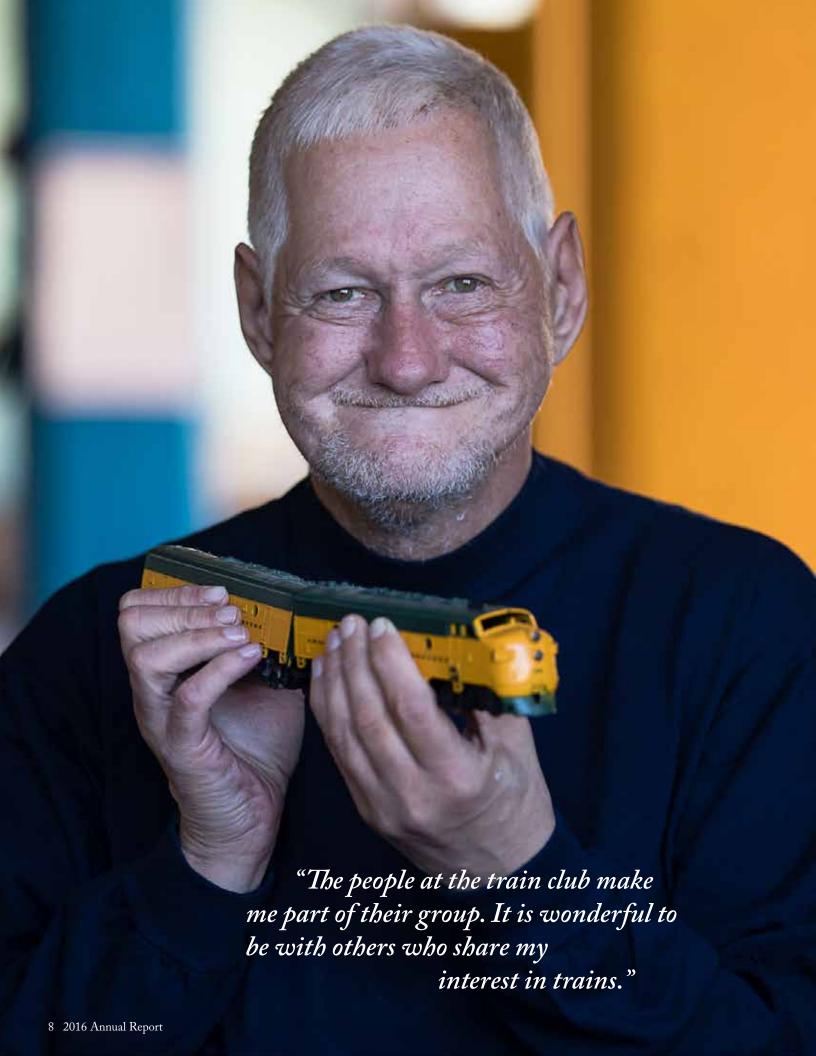
Working with our experienced employment counselors, Vince applied for the job at the store, nailed the interview and was hired.

"It felt great when I learned they wanted to hire me," he recalls.

Now Vince is working on new dreams. He hopes to be able to live on his own. So he's taking part in Anixter Center's cooking classes (burritos are his specialty) and learning how to manage and save his money.

"I like looking at my paycheck and thinking, 'Wow, I'm making that on my own."





# "People rely on me and that makes me happy." - Matthew, Anixter Center client



ore responsibility at work, greater independence in his community and new friends who share his love of trains-Matthew has a lot to be proud of this year, and he is.

"Every day I'm learning more," he says. "I feel empowered."

Like other members in Anixter Center's Day Mental Health program, Matthew works in our in-house Uncle Bill's Cafe, which serves up breakfast and lunch weekdays. It's a great job preparation program for clients to build their practical skills and enhance their resumes. Matthew embraced the opportunity and has been promoted to cook and entrusted with the key so he can open the Cafe and get the day's work started.

"I'm the only one who has the key," Matthew says. "That and being promoted to cook mean a lot to me."

As his confidence grows, so has Matthew's independence. He already takes a train and bus to get to Anixter Center by himself. Now he's exploring the library and parks near his home. Most recently, with the support of Amy Zimmermann, volunteer, and Sylvia Orozoco, counselor, he's attending a local model train club.

"I'm the only one who is deaf, but they are welcoming and we're learning from each other how to communicate," he says. "I love trains and so does everyone at the club. Seeing the trains and being part of that group . . . I feel like a kid at Christmas."

Our Day Mental Health Program serves members who are Hearing, Deaf or Hard of Hearing.

"I have a lot of pride in my job. There is so much work, but I can do it."

# "The people at CHS have great hearts and really care. I feel like I'm family here." - Cicilia, CHS client



"Kim made sure I understood everything. She carefully explained everything so I understood what services were available."



hen Cicilia first came to Chicago Hearing Society, she had lots of questions and few answers. She didn't understand her Social Security benefits, she wasn't sure if she was filing her taxes correctly and she didn't know how to navigate the CTA's fare structure. She also wanted a job but needed help polishing her resume and completing online applications.

"I want to be independent and able to help myself," says Cicilia. "CHS has shown me how to do that."

CHS's Social Services and Advocacy program was the perfect place to come to for answers. Cicilia and Kim Eischen, program manager, became a team. First, they made sure that Cicilia had the right hearing aids. After that, they tackled Cicilia's questions about Social Security, taxes and more.

"Kim introduced me to people who could help no matter what the question," Cicilia says. "Everyone I met helped me learn so that now I can do things myself."

One of Cicilia's favorite memories is when her Social Security check didn't arrive on time and she was struggling to buy food. CHS was able to help. "CHS reached out to a donor who pitched in and gave me a debit card so I could go to the grocery store," she says.

"That's a true family."

For more about CHS's services, go to ChicagoHearingSociety.org.





# "At Lekotek, Lila can connect with children like her."—Andrea, Lila's mom and Lekotek family



ndrea admits to being nervous when she decided to send her daughter, Lila, Lekotek's summer camp. She had good reason. Not quite 3 years old, Lila had spent the first 18 months of her life in the hospital. Lila is medically fragile, has a weakened immune system and uses a ventilator.

But the thought of Lila playing with other children with and without disabilities and the reassurance that Lekotek was holding the camp, gave Andrea confidence. Looking back, she says, it was a great decision.

"I was worried about the camp and it was a lot of work to get her there. But the look on her face when she saw the other children made it all worthwhile."

Best of all, it wasn't just Lila who enjoyed the camp. "Both of us had a great time," Andrea says. "It was amazing to watch her have so much fun, and I met other parents of children with disabilities. That sense of community is so important."

Long before summer camp, Andrea was a solid fan of Lekotek, a recognized national leader in using therapeutic play to help children with disabilities be included while forging stronger connections with their families. She and Lila had been attending family play therapy sessions since the spring.

"I wasn't sold on play therapy until I came to Lekotek. Now I truly believe it can make a difference. Lila has made great strides since coming here."

Andrea especially appreciates Lekotek's toy lending library, which gives Lila access to thousands of specially designed or modified toys. "When she sees a new toy, her eyes get real big and she makes a beeline for it. Seeing her so excited is incredible. Since there is no way I could afford those toys, being able to borrow them has helped us so much."

"Play is the work kids do when they are little. But it needs to be structured to make it worthwhile. Lekotek provides that structure."







# "Having my own place is fantastic. I love my independence." — Andrew, Anixter Center client



here is no doubt Andrew thoroughly enjoys having his own apartment.

"I love being able to do things my way," he says firmly.

In late May, Andrew moved from a group living arrangement into his own one-bedroom apartment (both supported by Anixter Center). It was, he says, "the best move of my life."

"I'm really proud of my place. I posted pictures on Facebook so everyone can see it."

Anixter Center residential staff members constantly work with clients to help them live as independently as possible. Several thought Andrew could successfully live on his own in a smaller setting. So, while waiting for an apartment to open up, they helped him get ready for the transition, teaching him the finer points of cooking, cleaning, laundry, and grocery shopping.

Since moving in, he has been making the apartment his own, complete with furniture, guitar, bike, TV and, most important, a black cat named Witchy.

"I love having my own place because that means I can have Witchy," he says. "My favorite thing to do at home is to play games on my laptop with Witchy beside me,"

Andrew has some big plans for his apartment, including purchasing a big-screen TV and a new Xbox. To make those dreams a reality, he works 30 hours a week. "Having a job is helping me learn more self-control, grow and be satisfied with myself. I really like having money and being able to take care of myself."



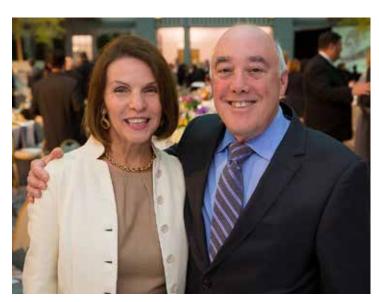
# Demonstrating the Power of Advocating for ALL Abilities

In a room filled to capacity there wasn't a sound when Anne Burke, Illinois Supreme Court Justice and honoree of this year's Anixter Center's Spring Gala, shared her personal story of challenges with the audience. One of the strongest advocates and leaders to ever serve the disability community, she talked about the extraordinary power of advocacy to change liveshers as well as those around her.

Justice Burke's remarks, which drew a standing ovation, were the highlight of this year's gala, themed "Advocating for All Abilities." It was a night that not only spotlighted the importance of advocacy, but also challenged all guests to become advocates for others, especially those in the disability community.

Thanks to the tireless support of Event Co-Chairs Pamela Cullerton and Anne Pramaggiore (President & CEO, ComEd), the night was an awesome success, bringing together business and political dignitaries from around the city and the state to support Anixter Center. By the end of the night, more than \$450,000 had been raised.

"Advocating for All Abilities" was made possible by many generous donors, sponsors and underwriters, in particular the Lester & Edward Anixter Family Foundation, Diamond Sponsor, and ComEd, Platinum Sponsor.



Janet and Steve Anixter



Eric T. Gastevich, Anixter Center Board Chair-Elect, and Joanna Horsnail, Anixter Center Board Chair



Anton Valukas (center) was recognized as co-chair of Anixter Center's 2013 Gala Benefit.



CBS 2 Chicago weekday anchor Rob Johnson was  ${\it Master of Ceremonies}.$ 



Anixter Center is all about advocacy as was this special evening that raised more than \$450,000.



Dr. Teresa Garate (Anixter Center President & CEO), Benefit Co-Chair Anne R. Pramaggiore (ComEd President & CEO), Benefit Co-Chair Pamela Cullerton, Honoree Anne M. Burke (Illinois Supreme Court Justice)



Getting ready for bidding for the live auction



Honoree Illinois Supreme Court Justice Anne M. Burke received a standing ovation after her remarks.

# Lekotek Ambassadors Light Up The Night

On a beautiful—but chilly—late fall night, the Lekotek Ambassadors helped warm the hearts of Lekotek clients, supporters and staff with their 6th Annual Lekotek Ambassador Ball, "Light Up The Night" at Galleria Marchetti. The gala, which drew more than 200 guests, raised over \$85,000 to support Lekotek's many programs, including its family play sessions, outreach programs and Toy Lending Library.

There was food, drink and merriment for the guests of all ages, who laughed, played and danced the night away. As in past years, the highlight of the evening was the Light Up The Night ceremony during which guests who have made donations that night receive glow sticks and let them shine as room lights are dimmed. The result is a shimmering spectacle that truly does light up the night.

The evening's success was due in large part to the enthusiasm and dedication of Master of Ceremonies Sarah Spain and Event Chair Megan Stavriotis. A special thank you to Gold Sponsors CBRE, Galleria Marchetti, Jones & Cleary Roofing/Sheet Metal, Jeannine Cleary & Frank ten Brink, Katten and UBS.



Master of Ceremonies Sarah Spain, ESPN personality



Eric Stavriotis welcomed the guests.



Among those dancing the night away were Ahren Hoffman and Dieter Eichler.



Lekotek Ambassador Kevin Daugherty passes out glow sticks during the Light Up The Night ceremony.

# CHS Celebrates Its 100<sup>th</sup> Anniversary

You only turn 100 once and Chicago Hearing Society celebrated in style this past summer with a very special birthday party, "Empowering Lives: Past, Present and Future," at the Chicago Cultural Center.

More than 230 enthusiastic supporters attended the centennial celebration, honoring CHS's 100 years of service to the Deaf, DeafBlind and Hard of Hearing community and raising more than \$85,000 to kick off the next century of service.

The evening featured a multi-tiered cake that guests could decorate with their donations, a raffle and the announcement of four new student scholarships for the Mary Mulcrone Mentorship Program. The scholarships are named in honor of Paul Raci, Al Raci, LJ (Raci) Meyers and Don Raci.

The highlight of the evening was a memory-filled, 100-year retrospective program, emceed by long-time CHS supporter Father Joseph Mulcrone. The program featured speakers Eliza Peters, Howard Rosenblum, June Prusak and Edison Lopez who shared their personal stories about how CHS had changed their lives.

A very special thank you to Peter, Louise and Nancy Silberman, Diamond Sponsors for the event.



Guests Sarah Spain (ESPN personality), Brad Zibung, Amber Peters, Eliza Peters and John Peters



Mary Freeman, Nancy Silberman and Karen Krull



CHS's 100th Birthday Cake

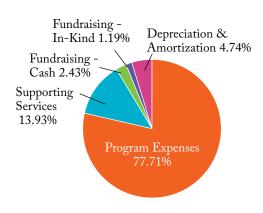


The celebration drew a large, enthusiastic crowd.

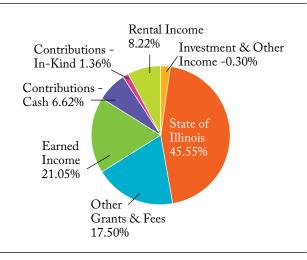
# Financials

### Fiscal Year 2016 (7/1/15-6/30/16)

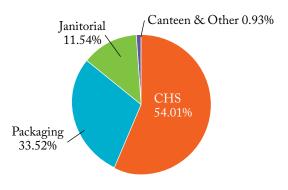
### **EXPENSES** Program Expenses \$18,596,468 Supporting Services \$3,334,451 Fundraising - Cash \$580,561 Fundraising - In-Kind \$284,328 Sub Total \$22,795,808 Depreciation & Amortization \$1,133,992 **Total Expenses** \$23,929,800



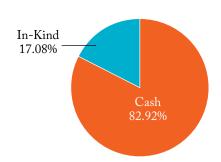
REVENUE	
State of Illinois	\$9,501,359
Other Grants & Fees	\$3,650,874
Earned Income	\$4,391,192
Contributions - Cash	\$1,380,703
Contributions - In-Kind	\$284,328
Rental Income	\$1,714,399
Investment & Other Income	(\$63,122)
Total Revenue	\$20,859,733



### **EARNED INCOME** CHS \$2,372,131 Packaging \$1,471,866 \$506,289 Janitorial Canteen & Other \$40,906 **Total Earned Income** \$4,391,192



Cash	\$1,380,703
In-Kind	\$284,328
Total Donations	\$1,665,031



# Councils and Volunteers

We are fortunate to be supported by some very dynamic volunteers, particularly the Anixter Center Associate Council (ACAC), CHS's Advisory Council and Lekotek's Ambassador Council. In addition, each year, thousands of individual volunteers support our programs and services. Without the help of all these amazing people, we would not be able to serve as many people as we do.



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Heather Connolly
Wesley Craig
Garritt Cullerton
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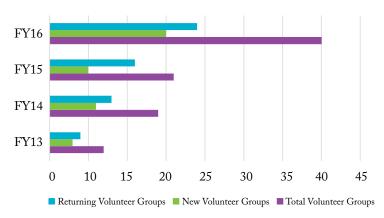
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# Friends of Anixter Center

This Friends of Anixter Center list recognizes donors who made gifts to Anixter Center, CALOR, Chicago Hearing Society and/or Lekotek during FY16 (7/1/15-6/30/16). These gifts make our work possible and are critical to our clients' success. We have done our best to make sure this list is accurate and complete. If you have any questions, please contact Dan Summins, VP of External Relations, DSummins@Anixter.org.

### **TORCH BEARERS**

Individuals and organizations that have made a fundamental and irreplaceable impact on the clients of Anixter Center. We continue to honor their deep commitment and generosity.

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