State Authorization - For Online Students from U.S. States other than California

The U.S. Department of Education requires that any U.S. college or university offering online or distance programs to citizens in a state where it is not physically located meet the states' requirements to provide postsecondary, online education to their residents legally. The regulations for authorization vary from state to state.

California Intercontinental University is pursuing authorization to offer online programs to students from the following U.S. states and territories either through licensure, authorization, or exemption:

- Alaska Commission on Postsecondary Education Authorized
- Arizona State Board for Private Postsecondary Education Exempt
- California Bureau for Private Postsecondary Education Authorized
- Colorado Department of Higher Education, Commission on Higher Education Exempt
- Connecticut Office of Higher Education Authorized
- Florida Department of Education, Commission for Independent Education Exempt
- Hawaii Postsecondary Education Authorization Program Exempt
- Idaho State Board of Education Exempt
- Illinois Board of Higher Education, State Board of Education Exempt
- Indiana Commission for Higher Education Authorized
- Kansas Board of Regents Exempt
- Kentucky Council in Postsecondary Education Exempt
- Louisiana Board of Regents Exempt
- Maine Department of Education Exempt
- Massachusetts Department of Higher Education Exempt
- Michigan Department of Licensing and Regulatory Affairs Authorized
- Mississippi Commission on Proprietary School and College Registration Exempt
- Missouri Department of Higher Education Exempt

- Montana University System, Board of Regents Exempt
- Nebraska Department of Education Exempt
- Nevada Commission on Postsecondary Education Exempt
- New Hampshire Department of Education Exempt
- New Jersey Department of Labor and Workforce Development, Secretary of Higher Education -Exempt
- North Dakota (University Systems) State Board for Higher Education Authorized
- Ohio Board of Regents, Department of Education Exempt
- Oklahoma Board of Career and Technology Education Exempt
- Pennsylvania Department of Education Authorized
- South Carolina Commission on Higher Education Exempt
- South Dakota Secretary of State Exempt
- Tennesse Higher Education Commission Exempt
- Texas Higher Education Coordinating Board Exempt
- Utah Division of Consumer Protection Exempt
- Virginia State Council for Higher Education Exempt
- Washington Student Achievement Council Exempt
- West Virginia Council for Community and Technical College Exempt
- Wyoming Department of Education Authorized

If the student is a U.S. citizen outside of California and is considering enrolling in a CIU online program, we strongly suggest the student reviews the regulations regarding authorization of their specific state. If, after enrolling within an approved state, the student moves to a different state, the student is to ensure CIU is authorized with the new state and inform the University of their updated location.

External Complaints

Students and members of the public may file an external complaint with the designated state regulatory agency:

Alaska

Alaska Commission on Postsecondary Education P.O. Box 110505 Juneau, AK 99811-0505 (907) 465-6741 http://acpe.alaska.gov/consumerprotection

Arizona

Arizona State Board for Private Postsecondary Education 1740 West Adams Street, Suite 3008 Phoenix, AZ 85007 (602) 542-5709 https://ppse.az.gov/resources/student-compl aint

California

Bureau for Private Postsecondary Education PO Box 980818 W. Sacramento, CA 95798-0818 (888) 370-7589 or (916) 431-6959 https://www.bppe.ca.gov/enforcement/compl aint.shtml

Colorado

Department of Higher Education 1600 Broadway Rd., Suite 2200 Denver, CO 80202 (303) 862-3001 http://highered.colorado.gov/Academics/Co mplaints/default.html

Connecticut

Emily Bjornberg Senior Consultant Academic Affairs Connecticut Office of Higher Education 450 Columbus Blvd. Suite 707 Hartford, CT 06103 860-947-1824 (office) Emily.Bjornberg@ct.gov https://ohe.ct.gov/

Florida

Commission for Independent Education 325 W. Gaines St., Suite 1414 Tallahassee, Florida 32399-0400 (888) 224-6684 <u>https://www.fldoe.org/about-us/office-of-the-inspector-general/file-a-complaint.stml</u>

Hawaii

Hawaii Postsecondary Education Authorization Program PO Box 541 Honolulu, HI 96809 (808) 586-7327 <u>https://cca.hawaii.gov/hpeap/hpeap-sara-co</u> <u>mplaint-process/</u>

Idaho

Idaho State Board of Education Attn: State Coordinator for Private Colleges and Proprietary Schools P.O. Box 83720 650 W. State St, Suite 307 Boise, ID 83720-0037 (208) 334-2270 https://boardofed.idaho.gov/higher-educatio n-private/private-colleges-degree-granting/st udent-complaint-procedures/

Illinois

Illinois Board of Higher Education 431 E. Adams, 2nd Floor Springfield, IL 62701-1404 (217) 557-7359 www.ibhe.org

Indiana

Indiana Commission for Higher Education 101 W. Ohio St, Suite 300 Indianapolis, IN 46204 (317) 464-4400 https://www.in.gov/bpe/2329.htm

Kansas

Board of Regents 1000 SW Jackson St 520 Topeka, KS 66612 (785) 430-4240 https://www.kansasregents.org/students/uni versity_student_complaints

Kentucky

Kentucky Council on Postsecondary Education 1024 Capital Center Dr., Suite 320 Frankfort, KY 40601-8204 (502) 573-1555 http://cpe.ky.gov/

Office of the Attorney General Capitol Suite 118, 700 Capitol Ave. Frankfort, KY 40601-3449 http://ag.ky.gov/Pages/default.aspx

Louisiana

Louisiana Board of Regents 1201 N. Third St., Suite 6-200 Baton Rouge, LA 70802 (225) 342-4253 http://www.regents.la.gov/ Louisiana Attorney General Office, Consumer Protection Section P.O. Box 94005 Baton Rouge, LA 70804 (225) 326-6465 https://www.ag.state.la.us/Page/ConsumerD ispute

Maine

Maine State Board of Education 23 State House Station Augusta, ME 04333-0023 (207) 624-6600

Maine Attorney General Consumer Protection Division 6 State House Station Augusta, ME 04333 (207) 626-8800 https://www.maine.gov/doe/sites/maine.gov. doe/files/inline-files/sara-complaint-form.pdf

Massachusetts

Massachusetts Board of Higher Education One Ashburton Place, Room 1401 Boston, MA 02108 (617) 994-6950 https://www.mass.edu/home.asp

Michigan

Michigan Department of Licensing and Regulatory Affairs 2407 N Grand River Ave Lansing, MI 48906 (517) 241-6470 https://www.michigan.gov/mde

Mississippi

Mississippi Commission on College Accreditation 3825 Ridgewood Rd. Jackson, MS 39211 (601) 432-6198 http://www.mississippi.edu/mcca/student_co mplaint_process.asp

Missouri

Missouri Department of Higher Education 205 Jefferson Street Jefferson City, MO 65201 (800) 473-6757 https://dhewd.mo.gov/DistanceEducation.ph p#StudentComplaints

Montana

Montana Board of Regents Office of Commissioner of Higher Education 560 N. Park Ave P.O. Box 203201 Helena, MT 59620 (406) 449-9124

Montana Department of Justice Office of Consumer Protection 555 Fuller Ave Helena, MT 59620 (406) 444-4500 https://www.mus.edu/che/arsa/StateAuthoriz ation/Students.html

Nebraska

Nebraska Department of Education 500 S 84th St. 2nd Floor Lincoln, NE 68510 (402) 471-2295 https://www.education.ne.gov/

Nevada

Nevada Commission on Postsecondary Education 8778 So. Maryland Parkway, Suite 115 Las Vegas, NV 89123 (702) 486-7330 http://cpe.nv.gov http://cpe.nv.gov/Students/Students_Home/

New Hampshire

New Hampshire Department of Education 101 Pleasant Street Concord, NH 03301 (603) 271-3494 https://www.education.nh.gov/

New Jersey

Office of the Secretary of Higher Education 1 John Fitch Plaza, 10th floor, PO Box 542 Trenton, NJ 08625-0542 (609) 292-4310 https://nj.gov/nj/education/

North Dakota

North Dakota University System 2000 44th St. SW, Suite 301 Fargo, ND 58103 (701) 328-2960 https://ndus.edu/

Ohio

Department of Higher Education 25 S Front St. Columbus, OH 43215 (614) 466-6000 https://highered.ohio.gov/

Oklahoma

Oklahoma Board of Career and Technology Education 1500 W 7th Ave Stillwater, OK 74074 (405) 377-2000 https://www.okdrs.gov/guide/oklahoma-depa rtment-career-and-technology-education

Pennsylvania

Pennsylvania Department of Education 333 Market Street Harrisburg, PA 17126 (717) 783-6788

https://www.education.pa.gov/Pages/default .aspx

South Carolina

South Carolina Commission on Higher Education 1122 Lady St., Suite 300 Columbia, SC 29201 (803) 737-3918 https://www.che.sc.gov/students-families-an d-military/student-resources

South Dakota

Secretary of State Capitol Building 500 E. Capitol Ave., Ste 204 Pierre, SD 57501-5070 (605) 773-3537 https://sdsos.gov/default.aspx

Tennessee

Tennessee Higher Education Commission 404 James Robertson Pkwy, Suite 1900 Nashville, TN 37243 (615) 741-3605 <u>https://www.tn.gov/content/dam/tn/thec/bure</u> <u>au/student_aid_and_compliance/dpsa/links-</u> <u>and-forms/Complaint%20Form.pdf</u>

Texas

Texas Higher Education Coordinating Board 1200 E. Anderson Lane Austin, TX 78752 (512) 427-6101 http://www.thecb.state.tx.us/index.cfm?obje ctid=989FE9A0-2213-11E8-BC500050560100A9

Utah

Utah Division of Consumer Protection 160 East 300 South

Salt Lake City, UT 84111 (801) 530-6601 consumerprotection@utah.gov

http://consumerprotection.utah.gov/complai nts/index.html

Virginia

State Council of Higher Education for Virginia James Monroe Building 101 N. Fourteenth St. Richmond, VA 23219 (804) 225-2600 https://www.schev.edu/students/resources/s tudent-complaints

Washington

Washington Student Achievement Council 917 Lakeridge Way SW Olympia, WA 98502 (360) 753-7800 https://wsac.wa.gov/student-complaints

West Virginia

Council for Community and Technical College 1018 Kanawha Blvd E 700 Charleston, WV 25301 (304) 558-0265 https://www.nc-sara.org/agency/west-virgini a-council-community-and-technical-collegeeducation

Wyoming

Wyoming Department of Education 122 W. 25th St, Suite E200 Cheyenne, WY 82002 (307) 777-7675 https://form.jotform.com/212505034743043 Students or members of the public may also file a complaint by contacting our accreditation agency at:

Distance Education Accrediting Commission

1101 17th Street, N.W., Suite 808 Washington, D.C. 20036 (202) 234-5100 www.deac.org