

## **ECOMMERCE How to Earn BIG**

with Holiday Season

WEBINAR **NOVEMBER 26, 2019** 



## On Our Agenda

- How to choose high converting offers for holiday season?
- When is the right time to launch?
- How to optimize campaigns for holiday shopping?
- Creatives + Policy = Money
- Case studies

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## OFFERS FOR HOLIDAY SEASON





#### **CPM INCREASE**

The busiest season/quarter of the year because we have a lot of traditional and commercial events, so we have more ad campaigns

On these days we are more sensitives to consume

	% change over the 1st quarter	% change over previous quarter
1ST Q	-	-
2ND Q	10%	10%
3RD Q	14%	5%
4TH Q	27%	15%

	% change over the January	% change over previous month
Jan	-	- 1
Feb	1%	1%
Mar	6%	5%
April	-5%	-12%
May	-3%	2%
June	14%	17%
July	2%	-14%
Aug	12%	10%
Sept	14%	3%
Oct	8%	-7%
Nov	24%	17%
Dec	27%	4%



## 1) TOP GEOS FOR ECOMMERCE





## **KEY STATS YOU SHOULD KNOW**

COUNTRY	AVG CTR
Indonesia	0.494
India	0.659
Brazil	0.693
Russia	0.861
Netherlands	2.899
Malaysia	0.604
Thailand	0.612
Philippines	0.733
USA	0.633



#### **BEST NICHES FOR HOLIDAYS**

- 1. **Mobile phones + Electronics** (Watches, drones, etc.)
- 2. **Apparel** (including Luxury)
- 3. Gift cards (+ sweepstakes)
- 4. Pets
- 5. Toys
- 6. Candies



#### **OFFERS THAT ARE HOT RIGHT NOW**

**Country Offers** 

Indonesia Lazada, Shopee

India Mobile apps (Myntra, PharmaEasy), Amazon, Flipkart

Brazil Antiviruses, LiftMax, Privalia

Russia Aliexpress, iSonge, Smartphones

Netherlands Fatkiller, Tentigo Power, Smartphones

Malaysia Hair curlier, Lazada, Shopee

Thailand Lazada, Smartphones

Philippines Lazada, Fitness

USA Vulcan, Flashlights, Nutrisystem, Christmas cards



1. Keep an eye on seasonality

For example: bug repellents and liquid lawns are popular products during summer, while self-heating garments and ice melts are considered winter goodies

- Countries like Brazil and Australia, have different seasonal cycles
- In the US, the traditional holiday season is between November and January (Europeans prefer summer)







- Check if the offer is still popular with Google Trends
- If it's popular in a particular GEO

(For example, self-tanning products won't work in Asian countries)



#### 3. How **NEW** is an offer?

- The older an offer is, the harder it is usually (not always) to find new approaches to promote it
- You should avoid «burnt-out» offers
   Remember how popular «Green Coffee» was?

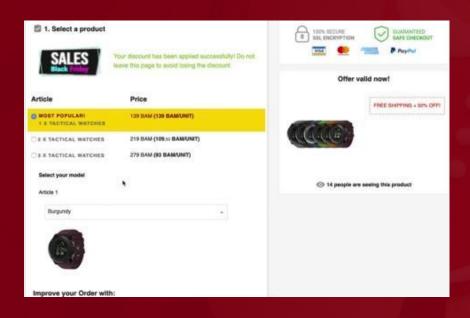












- 4. Check the funnel make a test order
  - Is the process smooth enough?
     Are there any technical issues? Is the form easy to fill in?
  - See how the call-center works.When will they call to confirm your order?

## 2 WHEN TO LAUNCH





#### **UPCOMING HOLIDAYS: MARKETING EVENTS!**







11.11

November 11

**Black Friday** 

November 29

**Cyber Monday** 

December 2



### **UPCOMING HOLIDAYS: TRADITIONAL HOLIDAYS!**













**Thanksgiving** 

November 28

Hanukkah

December 25

**Xmas** 

December 25

Kwanzaa

December 26

**New Year** 

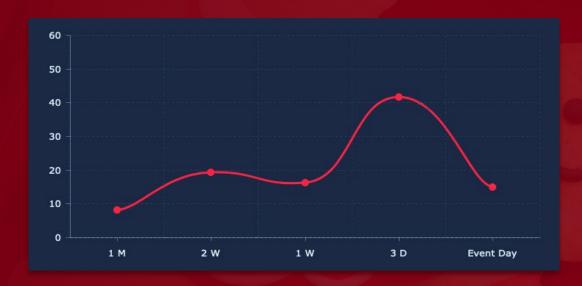
January 1

Chinese New Year January 25



### WHEN IS THE RIGHT TIME TO LAUNCH?

Seasonal campaigns (big traditional holidays) are usually launched at least 2-3 weeks before the actual celebration





#### TIMING IS THE KEY



 Gradually build the intensity of your campaigns. The closer the event, the higher should be the ad frequency. Aim for 5-6/24h days before the event



- Slowly increase the bids as competition is going to be fierce
- Remember that other affiliates will run their campaigns heating up the auction



#### TIMING IS THE KEY

According to National Retail Federation (NRF) stats:

4 in 10 will start their holiday shopping by November 1



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# HOW TO BUILD CAMPAIGNS





#### **AD FORMATS FOR ECOMMERCE OFFERS**



- Flash sales (time-sensitive campaigns)
- «Just for you» campaigns
- «Offer is about to expire» campaigns



- Mimicking content (News-style ads, listicles, how-to articles)
- Scaling and retargeting



- If you need to showcase lots of info
- Creating custom audiences for retargeting



#### **WHAT AD FORMAT TO CHOOSE**



2-3 Weeks Before – Native Ads

Native Ads (CPC) are commonly used to «warm up» the audience

Pro Tip: Make sure to use
dynamic content: {city},
{region}, and {country}



1-2 Weeks Before – OnClick / Popunder

Use OnClick for a massive blast to collect as many leads as possible even faster

Pro Tip: Collect the audience to retarget these users later



3-4 Days Before – Push Notifications

Send Push Notifications few days before the event to create urgency

**Pro Tip:** Use it for retargeting or play with Carrier targeting to reach people on the go



## TARGETING TIPS: WHITELISTS & BLACKLISTS

 Take time to create your own white- and blacklists BEFORE holidays



This will give some room for manoeuvre, while other affiliates would be testing their offers

Targetin	g		^
Platform			
Start typing	g		
os			
	J		
Browser			
Include	Exclude	Start typing	
Browser lang	juage		
Include	Exclude	Start typing	
Connection t	уре		
All 30	G / LTE WI	FI / Broadband	
Mobile ISP			
Include	Exclude	Start typis	
Please set up (	GEO and select 2	connection type in order to select Mobile ISP	200
Zone limitati	on -		
Include	Exclude	Zone IDs separated by comma	fi.
Maximum 5000	) zones allowed		



### **TARGETING TIPS: DESKTOP or MOBILE?**

#### **MOBILE**

- Higher conversion rates
- If you plan to target people on-the-go (during big holidays people don't normally use the desktop)



The portion of mobile traffic is **growing** during the holiday season

#### **DESKTOP**

- Converts better if you're targeting an older audience (aka «silver generation»)
- If you have «heavy» media on your landing page (video, big images, etc.)
- If the signup form is long (= keyboard is needed)



## TARGETING TIPS: WEEKENDS + EVENINGS

- Even during the holiday season, traffic can be slightly cheaper on weekends
- Engagement is higher
- Competition is lower (many affiliates stop their campaigns for the weekend)



Peak hours for holiday shopping: 8 -9 p.m.

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# CREATIVES + POLICY





#### **FUNNEL: DO YOU NEED A PRE-LANDER?**

The decision to add a pre-lander or not usually depends on the type of product you promote and the quality of the landing page



Always A/B test

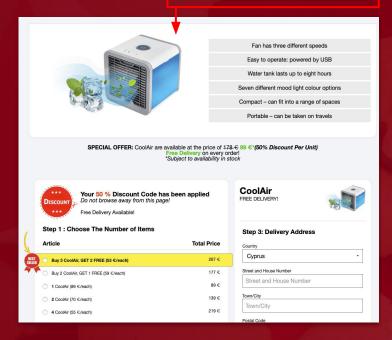


#### **FUNNEL: DO YOU NEED A PRE-LANDER?**

#### LP is not informative enough

#### Pre-Lander needed

- Not enough info on the landing page
- The landing page is not convincing
- You don't have a holiday-themed landing page
- You are using an unusual approach in your push creatives (needed for consistency)
- The landing page loads slowly





### **FUNNEL: DO YOU NEED A PRE-LANDER?**

#### Pre-Lander not needed

- The landing page is very informative and festive
- The conversion flow is easy;
   a user is required to do a very simple action (e.g., SOI)





## **BEST PRACTICES FOR PRE-LANDERS & LPs**

1. COUNTDOWNS!



**2**. Show the **HYPE** (Use dynamic content)



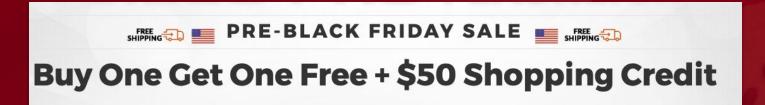
Michael near Peyia, Cyprus just bought:

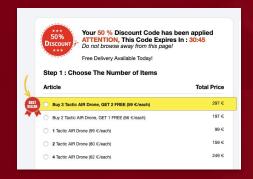
1 Tactic AIR Drone (99 €/each)



#### **BEST PRACTICES FOR PRE-LANDERS & LPs**

3. Make sure the offers and discounts are immediately visible



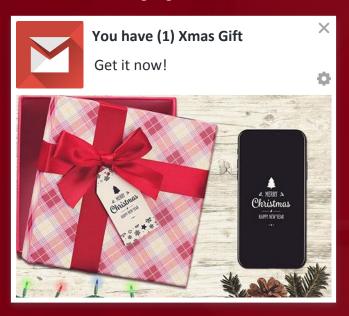






#### **BEST PRACTICES FOR PUSH-NOTIFICATIONS**

#### 1. Direct messaging!



#### 2. Time limits



Offer expires in 5 mins!

Click to get -75% off iPhone 8



#### **BEST PRACTICES FOR PUSH-NOTIFICATIONS**

#### 3. Dynamic content



#### 4. Festive-themed design





#### **IDEAS FOR HOLIDAY CREATIVES**

1. Emphasize the urgency and make a big deal out of offers & discounts



Black Friday & Cyber Monday Discount: 50% Off + FREE Shipping

2. Insider information



Walmart is rumoured to be dropping 90% off on these items. Hurry!



### **IDEAS FOR HOLIDAY CREATIVES**

#### 3. Catching early shoppers



**Black Friday For These Earphones** 

#### 4. Listicles



Top 5 gadgets you MUST buy this Black **Friday** 



#### **IDEAS FOR HOLIDAY CREATIVES**

Mention special conditions and free shipping



6. Focus on savings



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## **CASE STUDIES**





#### **CASE STUDY #1: eCommerce on Sports for 11.11**



**Ad Format:** Native Ads

**GEO**: Spain

**Period:** 5 – 11 November, 2019



### **CASE STUDY #1: RESULTS**

**Spent:** \$207

**Total Income: \$411** 

Revenue: \$204

**ROI:** 50%





#### **CASE STUDY #2: Aliexpress on Black Friday**



**Ad Format:** Push Notifications

**GEO:** MultiGeo

Period: November 22 -

December 30, 2018



## **CASE STUDY #2: RESULTS**

**Spent:** \$372

**Total Income:** \$621

Revenue: \$249

**ROI:** 66%





## **THANK YOU!**

WEBINAR NOVEMBER 26, 2019

CONVERTING TRAFFIC INTO YOUR CUSTOMER

