

## **Remote Learning Services and Supports**

Because of the Covid-19 pandemic, Quest is beginning the Fall 2020 term with remote learning. We'll transition to in-person classes when it's safe to do so, in accordance with public health advice. Quest has set up a range of services and supports for students during this unusual time. As things progress, you'll receive updates by email, so check your inbox for important developments. We're also updating our [Covid-19 page](#) regularly. We may be at a distance, but we can still stay connected!

Note that more information about the topics below is available on the Portal.

## **ACADEMICS**

### **General Academic Inquiries**

You can contact the [Office of the Chief Academic Officer](#) with general questions about academics.

### **Academic Advising and Mentoring**

For support with course selection, credit requirements, Experiential Learning plans, and related topics contact your Faculty Advisor or Mentor. If they are unavailable, you may contact the [Office of the Chief Academic Officer](#).

### **Registrar Services**

For course registration, leave requests, etc, [contact the Registrar](#).

## **ADDITIONAL SUPPORT**

### **General Student Life Inquiries**

For up-to-date information on Student Life services, programs, events, and initiatives, follow Quest Student Life on Instagram: <https://www.instagram.com/queststudentlife/?hl=en>. You can also reach out to [Student Life](#).

### **Accessibility and Equity**

To discuss academic accommodations, report misconduct, or inquire about other equity and accessibility topics, contact the [Dean of Student Life](#).

### **Learning Skills Support**

You can also contact the [Dean of Student Life](#) for help with issues such as time management and adapting to remote learning.

### **International Student Services**

For questions about study permits, post-graduate work permits, etc. please contact our [Coordinator, New and International Student Services](#).

### **Career and Experiential Learning Advising**

For resume writing, job search strategies, career exploration, Experiential Learning opportunities, etc, contact our [Manager, Career Development and Experiential Learning](#).

### **Counselling and Mental Health Support**

Get help with stress, anxiety, relationship issues, wellness strategies, and more. [Book an appointment](#), or for more information contact our [Director, Health and Wellness](#).

## **OTHER STUDENT SERVICES**

### **Financial Aid**

Receive answers about government financial aid, Quest scholarships and bursaries, and more by contacting our [Manager, Financial Aid](#).

### **Student Billing**

For questions about paying your tuition and fees, setting up a payment plan, etc, contact [Student Billing](#).