

# ENTERPRISE INDIVIDUAL MOBILE REGISTRATION FORM



Please write in capital letters and tick (✓) where applicable.

## A. TYPE OF SEGMENT

Corporate  SME

## C. FOR NEW CUSTOMER

## B. FOR EXISTING CUSTOMER

### ACCOUNT DETAILS

Customer Name: \_\_\_\_\_

Account No.: \_\_\_\_\_

Existing Mobile No.: [ ] [ ] [ ] [ ] - [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ]

### DOCUMENTS REQUIRED

- Photocopy of NRIC (both sides) or Passport (non-Malaysian)  
 Staff ID Tag or Salary Slip

## D. INDIVIDUAL DETAILS

\*Required

Nationality:  Malaysian  Non-Malaysian

Date of Birth (DD/MM/YYYY): [ ] [ ] - [ ] [ ] - [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ]

Full Name as in NRIC/Passport\*: \_\_\_\_\_

Contact No. (Mobile)\* (can be reached no.): [ ] [ ] [ ] [ ] - [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ]

NRIC No.\*: [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] - [ ] [ ] - [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ]

Contact No. (Office/Home)\* (can be reached no.): [ ] [ ] [ ] [ ] - [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ]

Old IC/Passport No.\*: [ ]

E-mail at Work\*: \_\_\_\_\_

## E. BILLING & DELIVERY DETAILS

\*Required

Billing Address\*: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Postcode\*: [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ]

City\*: \_\_\_\_\_

State\*: \_\_\_\_\_

Office Delivery Address\*: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Postcode\*: [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ]

City\*: \_\_\_\_\_

State\*: \_\_\_\_\_

### Delivery in Klang Valley

For purposes of security, you are required to verify your identity by biometric (i.e. fingerprint) authentication with your valid and working identity card at the point of delivery. We reserve the right to not release the Mobile Device and/or Mobile Equipment in cases of your failure and/or refusal to verify your identity.

## F. TRANSFER OF OWNERSHIP

I hereby agree to transfer my SIM and Mobile number(s) [ ] [ ] [ ] [ ] - [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] to the authorised signatory hereto.

Name: \_\_\_\_\_

NRIC/Passport No.: [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] - [ ] [ ] - [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ]

Date (DD/MM/YY): \_\_\_\_\_

### NOTE:

Must attach a photocopy of Transferor's NRIC front and back in the same page.

Transferor's Signature

## G. DEVICE REDEMPTION ON-THE-SPOT DETAILS

APPROVED BY (MAXIS/DEALER) Registration Verified and Approved by:	DEVICE ISSUE BY: Kindly attach itemised DO:	ACKNOWLEDGED RECEIPT:
Name: NRIC No.: [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] - [ ] [ ] - [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] Date (DD/MM/YY): Remarks:	Name: NRIC No.: [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] - [ ] [ ] - [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] Date (DD/MM/YY): Remarks:	Name: NRIC No.: [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] - [ ] [ ] - [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] Date (DD/MM/YY): Remarks:

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## H. SERVICE PACKAGE

	LINE 1	LINE 2	LINE 3	LINE 4	LINE 5
1	MOBILE NUMBER				
2	TYPE OF SERVICE* <small>(NEW/PRE-TO-POST/PORT-IN/RENEWAL/CONVERSION)</small>				
3	RATE PLAN				
4	DATA PACKAGE/ADDITIONAL DATA				
5	CONTRACT TERM (MONTHS) <input type="checkbox"/> Voice <input type="checkbox"/> Data _____				
6	DEVICE MODEL				
7	ADD-ON-SERVICES				
8	ITEMISED BILLING <input type="checkbox"/> Yes <input type="checkbox"/> No				
9	INTERNATIONAL ROAMING <input type="checkbox"/> Yes <input type="checkbox"/> No				
10	CREDIT LIMIT <small>(TO MAINTAIN CURRENT CREDIT LIMIT)</small> <input type="checkbox"/> Yes <input type="checkbox"/> No				
11	OTHERS:				
12	FOR PORT-IN				
	DONOR (EXISTING OPERATOR)				
	DONOR ACCOUNT NO.				
	COMPANY'S BRN/DONOR NRIC				
13	PAYMENT (RM)				
	REGISTRATION/RATE PLAN ADVANCE PAYMENT				
	REGISTRATION DEPOSIT				
	DEVICE ADVANCE PAYMENT				
	DEVICE TOP UP				
	OTHERS:				

\*  I agree to terminate existing contract for the respective line(s) registered above (if any) and be liable for the early contract termination charges which is applicable.

## I. DECLARATION

By signing below, I/we hereby declare that: (a) I/we wish to subscribe for the aforesaid Service(s) provided by Maxis Broadband Sdn Bhd (MBSB) as set out in this registration form and any amendments may be made hereto; (b) the above information provided is true and valid; (c) I/we have read and agree to the Terms and Conditions set out herein, the General Terms and the Terms and Conditions as applicable for the Services subscribed herein made available on the website at <http://www.maxis.com.my/business/tnc> including the Addendums, rate plans as applicable and any amendments made thereto from time to time; (d) I/we hereby consent to the collection and processing of my/our personal information/personal data in accordance with the Maxis Privacy Statement as set out in MBSB's website at <http://www.maxis.com.my/pdpa> and I/we agree that the Maxis Privacy Statement shall form an integral part of the terms and conditions of the Service. (In respect of corporate/business/non-individual customers): I/We further unconditionally and irrevocably undertake to obtain consent of our employees, representative(s) and/or signatories for the collection and processing of their Personal Information/Data in accordance with the Maxis Privacy Statement and I/we agree that the Maxis Privacy Statement shall form an integral part of the terms and conditions of the Service.

Name: \_\_\_\_\_

NRIC/Passport No.: \_\_\_\_\_

Date (DD/MM/YY): \_\_\_\_\_

Applicant's Signature

### For individual applicant unable to furnish with Company ID tag (Co.'s HR Manager/Authorised Signatory to complete the following)

I/We acknowledge that the above mentioned customer is employed by our organisation/company/by a registered contractor of organisation/company (to be completed if applicant is unable to furnish Company ID tag)

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

Date (DD/MM/YY): \_\_\_\_\_

HR Manager/Authorised Signature

Company's Stamp

## J. FOR OFFICE USE ONLY

Master Account ID: \_\_\_\_\_ Collection Code: \_\_\_\_\_

Parent Account ID: \_\_\_\_\_ Account Manager: \_\_\_\_\_

Parent Company Name: \_\_\_\_\_ Dealer/Retail Source Code: \_\_\_\_\_

Account No.: \_\_\_\_\_ Promotion/Offer: \_\_\_\_\_

Account Category: \_\_\_\_\_ Case No.: \_\_\_\_\_

Market Code: \_\_\_\_\_ Date of Activation (DD/MM/YY): \_\_\_\_\_

Dealer Company Stamp

## **SUMMARY TERMS AND CONDITIONS OF MAXIS SERVICE(S) (“SUMMARY”)**

Your Agreement with Maxis comprises the General Terms and Conditions (“General Terms”), Service Specific Terms & Conditions applicable to you, the Maxis Group Privacy Statement and the Maxis Fair Usage Policy (“Agreement”). These are all located on our official website at [www.maxis.com.my/tnc/business](http://www.maxis.com.my/tnc/business) and [www.maxis.com.my/pdpa](http://www.maxis.com.my/pdpa). Alternatively please visit your nearest Maxis Centre for hard copies.

This Summary highlights some of the important terms of the Agreement. When you purchase the Maxis Service(s), the Agreement in its entirety (and not just this Summary) applies to you. Please read and understand the contents of the Agreement in its entirety. Terms used in this Summary will have the same meaning as defined in the General Terms. In the event of any inconsistency or conflict between the Summary and the General Terms, the General Terms will prevail.

### **YOUR PERSONAL INFORMATION**

We will process your Personal Information pursuant to the Personal Data Protection Act 2010 and the Maxis Group Privacy Statement. These explain your rights to and our usage of your Personal Information. Our Maxis Group Privacy Statement is found at all our Maxis Centres and our website at [www.maxis.com.my/pdpa](http://www.maxis.com.my/pdpa). Call us at 1800 82 1123 or 74922123 or e-mail us at [customercare@maxis.com.my](mailto:customercare@maxis.com.my) if you need a copy.

### **YOUR OBLIGATIONS WHEN YOU USE THE SERVICE(S):**

- You must:
- comply with the Agreement in its entirety; comply with all applicable laws of Malaysia and instructions issued by us;
  - promptly pay Charges in full without deduction and protect Our Equipment;
  - not disclose your Log-On Details to others;
  - not use the Service(s):-
    - a) to send spam, unsolicited messages (including SMS’ and emails), and messages against public interest;
    - b) for re-sale unless permitted by Maxis;
    - c) for fraudulent, unlawful and improper purpose such as gambling, vice, infringement of intellectual property rights, publishing any defamatory or abusive material; and
    - d) for any activity which is likely to cause Network congestion.

### **THE SERVICE(S) WE SUPPLY, OUR LIABILITY AND WHAT YOU CAN EXPECT OF US:**

Our Service(s) may not be available everywhere. Please check Our Network coverage area on our official website at [maxis.com.my/network](http://maxis.com.my/network). Whilst we will make every attempt to provide a fault free service, the Service(s) are not fault free from Matters Beyond Our Control. We are not liable to you or any other party, in contract, tort (including negligence), or otherwise for any loss or damage that you may suffer in connection with the Service(s).

### **CHANGE OF SERVICE PLAN**

Request for a change of Service plan is based on our approval and at your cost.

### **GOOD AND SERVICES TAX (“GST”) PROVISIONS**

We will provide you with a tax invoice if GST is applicable.

### **WHEN WE CAN SUSPEND OR TERMINATE YOUR SERVICE(S):**

We may suspend or terminate your Service(s) in a number of circumstances, including where you breach Our Agreement, late payment or failure to make payment, Network related issues (including emergencies), or use the Service(s) for improper purposes or for damaging our Network or when you resign or leave your Company or insolvency. If the Service(s) is/are suspended or terminated, you must still pay all outstanding Charges and charges for Service(s) reconnection.

### **WHAT WE CAN DO IN RELATION TO THE SERVICE(S):**

We may from time to time make any changes, including revising the Charges. Changes will be notified via Maxis’ official website.

### **COMPLAINTS**

We appreciate any feedback about our Service(s), and are committed to resolving problems or complaints quickly. If you have any concerns, please contact us at 1-800-82-1919 or dial 1919 from your mobile.

You acknowledge that you have been provided with and have read and understood the Agreement in its entirety, and you agree to the terms and conditions of the Agreement.