



# Dokobit e-sealing solution pricing

Valid until 12/31/2021

<https://www.dokobit.com/solutions>

## e-Sealing API

| Plan | Number of transactions included in a monthly fee | Monthly fee | Price per extra transaction |
|------|--|-------------|-----------------------------|
| 1    | 500  | €125        | €0,25                       |
| 2    | 1 000  | €200        | €0,20                       |
| 3    | 5 000  | €780        | €0,16                       |
| 4    | 12 000   | €1 500      | €0,13                       |
| 5    | By separate agreement                            |             |                             |

The client shall choose a plan at the time of ordering the Service. The plan for an upcoming month can be changed until the 1st day of that month.

| Additional fee                     | Fee  |
|------------------------------------|------|
| One-time set up fee (system based) | €300 |

### Operations

**One transaction** – certificate trust and validity check and creation of electronic seal using secure seal creation device with a qualified timestamp.

### Other conditions

All prices are in Euros, excluding VAT.

Prices are valid only with Dokobit provided [Terms of Service](#) and [Data Processing Agreement](#).

e-Sealing API service availability – 99,8%.

e-Seal Qualified Certificate should be ordered separately from SK ID Solutions (official certificate pricing can be found [here](#)):

e-Seal Qualified Certificate for 1 year – €205.

e-Seal Qualified Certificate for 2 years – €355.

e-Seal Qualified Certificate for 3 years – €490.

### Documentation

[https://developers.dokobit.com/#\\_seal](https://developers.dokobit.com/#_seal)

# Service availability and information security

## Service availability

Monthly service uptime availability – **99,95%**. History of availability can be found [here](#).

Recovery Point Objective (RPO) – **1 hour**.

Recovery Time Objective (RTO) – **2 hours**.

Maximum Tolerable Period of Downtime (MTPOD) – **4 hours**.

The service provider shall apply the discount for a monthly invoice by following terms:

**10%** discount if the service availability is between **99,5** and **99,0%**;

**30%** discount if the service availability is between **99,0** and **95,0%**;

**100%** discount if the service availability is below **95%**.

## Information security

Services, business operations, internal systems, development and support processes comply with the ISO/IEC 27001 (information security management) standard, with the certification scope of “cloud-based services for e-signing, e-sealing, e-identification, validation or e-signature and e-seal, and related software development, delivery and support”. The certificate can be found [here](#).



## eIDAS compliance

Dokobit has been built from the ground up according to all the technical requirements of Regulation (EU) N°910/2014 (eIDAS). In addition, Dokobit is the first Qualified Trust Service Provider for e-signatures and e-seals validation in the Baltics, supervised by Member State Supervisory Body and included in the EU Trusted Service List. The certificate can be found [here](#).



## Insurance

Dokobit has insured liabilities on professional indemnity, privacy breach, cyber attacks. The certificate can be found [here](#).

