



HEARTLAND
ALLIANCE

FOOD, CASH, AND MEDICAL ASSISTANCE

During the COVID-19 pandemic and Illinois' *Stay at Home* Order, **you can still obtain public benefits** including food (SNAP), cash (TANF), and medical assistance (Medicaid).

DHS OFFICES



Because of COVID-19, the number of open IDHS local offices (Family Community Resource Centers) has been significantly reduced - from 75 to 14. You can find a map with open locations on the DHS website: <http://www.dhs.state.il.us/page.aspx?item=123570>

Critical food and medical benefits are still available online, by phone, and in person for emergency situations.

To apply for or renew food, cash and/or medical assistance, please visit ABE.Illinois.gov, call the IDHS Help is Here toll-free line at 1-833-2-FIND-HELP, or see the list of open DHS offices (link above).

The number for the ABE Call Center is 1-800-843-6154.

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP)



The Families First Coronavirus Response Act (FFCRA) passed by the US Congress temporarily suspends work requirements for Able-Bodied Adults Without Dependents (or ABAWDs) during this state of emergency. **No one should be required to work 80 hours in order to keep SNAP.**

Certification periods ending in April, May, or June are extended by 6 months.

MEDICAID



Illinoisans with Medicaid coverage should not have their benefits cancelled. Coverage should be maintained through the duration of the crisis and **redeterminations are suspended** for the foreseeable future.

Medicaid telehealth services have been expanded. Check with your health care and behavioral health care providers about the availability of telehealth services.

You can find Illinois Department of Human Services information in response to COVID-19 on the IDHS Coronavirus Website: <http://www.dhs.state.il.us/page.aspx?item=123118>