



December 22, 2014

Marc Maxwell  
City Manager  
125 S Davis St  
Sulphur Springs, TX 75482

Dear City Manager Maxwell,

This letter is to notify you of an upcoming channel line-up change planned for Suddenlink TV services in Sulphur Springs area.

Effective January 29, 2015 the following channel changes will be made to the channel lineup.

Bloomberg on Digital Family Tier channel 371 will be removed from the lineup.  
Game Show Network will move from Digital Family Tier channel 333 to Expanded Basic channel 76.  
Game Show Network HD on HD Digital Family Tier channel 433 will be moved to the HD Basic Tier on channel 276.

The following channel changes are coming soon, no date has yet been determined.  
BBC America on Digital Family Tier channel 317 will move to Expanded Basic channel 75.  
BBC America HD on HD Digital Family Tier channel 417 will move to HD Basic tier channel 275.

If you have any questions about these changes, please call us at 1-888-822-5151.

In anticipation of these changes, customers will be notified via a legal notification in the local newspaper on or before December 29, 2014.

Should your office receive phone calls from our customers inquiring about this change, please forward those calls to our staff at 903-438-9594. If you wish to answer these customer calls, please let us know if we have not provided you with the necessary information to answer any questions. If you have questions regarding this or any other matter, please call me at 903-285-3361

Sincerely,

A handwritten signature in black ink, appearing to read "J Radcliff".

Jeff Radcliff  
System Manager  
Suddenlink