

P.O. Box 18014, Norfolk, VA, 23501-8904



You are receiving this communication because you enrolled in the 2022 Health Savings Plan and may have a balance remaining in your 2021 Health Care Flexible Spending Account (HCFSA) and/or 2021 Health Reimbursement Account (HRA).

Effective April 18, 2022, your 2021 HCFSA and/or 2021 HRA remaining balances will transfer to a BenefitWallet Limited Purpose Health Care Flexible Spending Account (LPHCFSA) and/or Limited Purpose Health Reimbursement Account (LPHRA) to be used for qualified dental and vision expenses.

What you need to know

- Blackout period: As part of this transition, there will be a blackout period from April 1 − 17, 2022 where you cannot access your 2021 funds or process 2021 claims. Please see the enclosed Account transfer insert for more information about how much of your balance will transfer, blackout dates and other details.
- Claims processing: After April 18, 2022 you will send your claims to BenefitWallet. Please see the Claims processing insert for information about where to send your claims.
- Debit cards: Debit cards and the provider auto-pay feature will not be available for the
 Limited Purpose Accounts. Instead, you will need to save your receipts and file your claims
 for reimbursement manually. Please see the Limited Purpose Account flyer for more
 information about your LPHCFSA and/or your LPHRA, including how to file a manual claim.

What you need to do

- Review the enclosed inserts carefully to learn more about the transition and your Limited Purpose account.
- Visit https://mybenefitwalletsite.com/sandia, your one-stop resource for all transition information. All transition communication is posted here for easy reference, as well as general educational material and frequently asked questions.

Questions?

If you have any questions regarding this information, please contact the BenefitWallet Service Center at 877.635.5472. Representatives are available Monday – Friday, 6 a.m. to 9 p.m. MT; Saturday – Sunday, 7 a.m. to 4 p.m. MT.