



*"Leading The Way For A Safer Pinellas"*





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# MESSAGE FROM THE SHERIFF

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**For the men and women of the Pinellas County Sheriff's Office (PCSO), challenges always bring opportunities. The last couple of years have only strengthened our resolve as an agency to continue to move forward and maintain the sense of unity that has contributed to our success.**

Last year brought welcome change that moved us closer to what most would recognize as "normal." The impact of the pandemic on the agency became significantly more manageable, however we still faced unprecedented challenges.

On February 17th, 2021 Deputy Michael J. Magli was killed in the line of duty doing what cops around this country do every day – protecting others even if it means grave personal danger to themselves. Deputy Magli has the unfortunate distinction of being the first line-of-duty death in the 110-year history of the PCSO. While the loss of one of our own was our darkest day, the outpouring of support from our community was a highlight for our PCSO family.

Our first modern annual report produced last year was intended to inform you about the PCSO and give you an idea of where we fit in the law enforcement profession locally and nationally, particularly in the area of transformative policies. This year's report is a continuation of that with updated statistics that will provide you with a better understanding of our agency and appreciation for our scope of responsibilities to keep our community safe.

Knowledge is power and our goal is to empower you to join us in taking a proactive role in making our community a better place to live.

Thank you for your continued partnership and support.

Sincerely,



Bob Gaultieri  
Sheriff, Pinellas County



# ORGANIZATIONAL OVERVIEW

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**The Pinellas County Sheriff's Office (PCSO) is the largest law enforcement agency in the county and Sheriff Bob Gualtieri serves proudly as its elected leader.** The PCSO is responsible for law enforcement in the unincorporated areas of Pinellas and within 13 contract cities.

The PCSO is responsible for the operation of the Pinellas County Jail, which in 2021 admitted an average of 85 inmates per day. Court security is also within the PCSO's purview, with bailiffs keeping criminal, civil, and traffic courts secure. The PCSO is charged with serving all legal processes ordered by the courts or county commissioners, such as warrants, subpoenas, and writs.

The PCSO is one of only seven sheriff's offices in the state that contract with the Department of Children and Families to investigate reports of child abuse and neglect that come in through the Florida Abuse Hotline. The Child Protection Investigation Division uses the experience and resources of the PCSO combined with available social services to ensure the safety of all children in Pinellas County.

The PCSO oversees misdemeanor probation services for the 16,184 active probation cases the county had in 2021 and runs the Sexual Predator and Offender Tracking program, which proactively and aggressively monitors sexual predators and offenders in Pinellas. The PCSO provides aviation support for all law enforcement agencies in the county as the only agency with a law enforcement aviation unit.

Nearly 400,000 of the more than 960,000 residents of Pinellas are directly served by the PCSO. Millions of people flock to

Pinellas County to enjoy the 35 miles of beaches and the PCSO serves all but four communities along the Gulf of Mexico. The agency's reach extends even further as it often assists other agencies with such resources as K-9, marine, tactical vehicles, and forensics investigation when needed. The PCSO also dispatches for several municipal police departments, including Belleair, Gulfport, Indian Shores, Kenneth City, and Treasure Island. Dedicated to serving the entire county, the PCSO is committed to "Leading the Way for a Safer Pinellas."

The PCSO has more than 2,800 employees with close to 850 sworn law enforcement members and 700 sworn detention members. Civilian employees make up the remainder by filling essential and diverse roles such as analysts, mechanics, nurses, forensics investigators, and public relations specialists.

A partnership between citizens and law enforcement is vital to establishing understanding and trust. The PCSO has a wide variety of programs that allow citizens to become educated about law enforcement and learn how they can become active participants in the safety of their community. The PCSO encourages citizen involvement and collaboration with informative programs such as the Sheriff's Citizens Academy, Teen Citizens Academy, and Discovery Day, and participatory programs such as the Volunteer Patrol and Neighborhood Watch.

It is the PCSO's goal to always act with integrity, promote accountability, and ensure the trust of the community. The agency continually strives for excellence and proudly provides superior services to the citizens it serves.



# COMMUNITY OVERVIEW

**The Pinellas County Sheriff's Office (PCSO) provides primary law enforcement services to Pinellas County, which is located on the west central coast of Florida.** The county is a peninsula bordered by the Gulf of Mexico and Tampa Bay. Pinellas County consists of 282 square miles of land, and has a full-time resident population of 964,490. It is the most densely populated county in Florida, with 3,420 people per square mile, compared to the average ratio throughout the state, which is 408. Despite this intense urbanization, Pinellas County is home to more than 20,000 acres of parks and preserves.

Pinellas County is a year-round tourist destination with its 35 miles of beaches and 588 miles of coastline, warm subtropical weather, vibrant beach communities, and many attractions. An estimated 15.3 million tourists and visitors come to Pinellas County each year.

Pinellas County is unique in that it includes 24 incorporated municipalities. These communities range from small municipal towns like Belleair Beach to large metropolitan cities like St. Petersburg and Clearwater. Pinellas County is home to approximately 35,000 businesses ranging from tourism to

health services, manufacturing and financial services. More than 406,000 people are employed within Pinellas County and there are nearly 30,000 employer establishments. The median household income is \$56,419.

The PCSO is the largest law enforcement agency in Pinellas County and provides primary law enforcement services to 41 percent of the county's total population. The remaining 59 percent of the population is served by 10 different municipal law enforcement agencies. The PCSO contracts primary law enforcement services with 13 of the 24 incorporated municipalities.

There has been a consistent interest from smaller municipalities to utilize PCSO services, including the use of its records management and computer-aided dispatch systems (RMS/CAD). At this time, six law enforcement agencies in Pinellas are utilizing the records management and computer dispatch systems. This increases law enforcement's ability to communicate and investigate criminal activity across jurisdictional boundaries. Information sharing also creates stronger community partnerships among law enforcement agencies.



# BUDGET

The Pinellas County Sheriff's Office primarily receives its funding from the county's general fund budget. The Board of County Commissioners approves the sheriff's budget on an annual basis.

2021-2022 OPERATING BUDGET		SUMMARY EXPENDITURE: LAW ENFORCEMENT	
Personnel Services	\$ 292,471,570	Total Personnel Services	\$ 150,530,450
Operating Expenses	\$ 42,356,120	Total Operating Expenses	\$ 24,389,810
Capital Outlay	\$ 7,659,220	Total Capital Outlay	\$ 7,659,220
Debt Service	\$ 5,881,800	Total Capital Outlay	\$ 5,881,800
<b>TOTAL</b>	<b>\$ 348,368,710</b>	<b>TOTAL</b>	<b>\$ 188,461,280</b>

SUMMARY EXPENDITURE: DETENTION AND CORRECTIONS	
Total Personnel Services	\$ 115,358,130
Total Operating Expenses	\$ 16,176,310
Total Capital Outlay	\$ --
<b>TOTAL</b>	<b>\$ 131,534,440</b>

SUMMARY EXPENDITURE: JUDICIAL OPERATIONS	
Total Personnel Services	\$ 26,582,990
Total Operating Expenses	\$ 1,790,000
Total Capital Outlay	\$ --
<b>TOTAL</b>	<b>\$ 28,372,990</b>



# ACCREDITATION

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**Of the more than 3,000 sheriff's offices nationwide, the Pinellas County Sheriff's Office (PCSO) is one of the few law enforcement agencies in the nation to achieve high marks in five areas of national, professional accreditation: law enforcement, corrections, inmate health care, forensics, and law enforcement aviation.** Designed to reflect the best professional practices in each respective area, the standards deal with the "what", leaving the decision of "how" up to each agency.

The Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA) was established in 1979 as an independent accrediting authority by four law enforcement associations: The International Association of Chiefs of Police, National Organization of Black Law Enforcement Executives, National Sheriffs' Association, and the Police Executive Research Forum. Its accreditation program requires agencies to comply with the highest standards in four areas: policy and procedures, administration, operation, and support services. The PCSO has maintained CALEA accreditation since 1988.

The American Correctional Association (ACA) was founded in 1870 as the National Prison Association, changing to the American Correctional Association in 1954 to reflect their "expanding philosophy of corrections and its increasingly important role within the community and society." The ACA utilizes the principles of humanity, justice, protection, opportunity, knowledge, competence, and accountability to develop sound corrections practices. The PCSO has maintained ACA accreditation since 1984.

The National Commission on Correctional Health Care (NCCHC) originated in the early 1970s as a result of a study by the American Medical Association which found health

care in jails to be inadequate, disorganized, and lacking in national standards. NCCHC was established by professionals from the health, legal, and correctional arenas to provide standards for prisons, jails, and juvenile confinement facilities. These standards cover care and treatment, health records, administration, personnel, and medical-legal issues. The PCSO has maintained NCCHC accreditation since 1987.

The ANSI National Accreditation Board (ANAB) is the largest multi-disciplinary accreditation body in North America providing accreditation services to both public and private sector organizations and is owned by the American National Standards Institute (ANSI). ANAB is now the longest established provider of ISO based accreditation standards for forensic agencies in the United States. ANAB began providing forensic accreditation in 1982, and in 2016, ANAB merged its existing forensic operations with those of ASCLAD/LAB. The PCSO has maintained ANAB accreditation since 2019.

The Airborne Public Safety Accreditation Commission (APSAC) is an entity within the Airborne Public Safety Association (APSA) that provides, develops, and maintains standards of accreditation for operations performed by public safety aviation units and offers auditing, consulting, and accreditation services to public safety aviation operations in accordance with those standards. The accreditation services provided are intended not only as a means of evaluation, but also to encourage safe, efficient, and accident-free aviation operations in support of public safety missions. The overall program is designed to objectively evaluate and certify a unit's compliance with the standards as developed by APSAC and adopted by APSA as best practice. The PCSO has maintained APSAC accreditation since 2019.



# HUMAN RESOURCES BUREAU

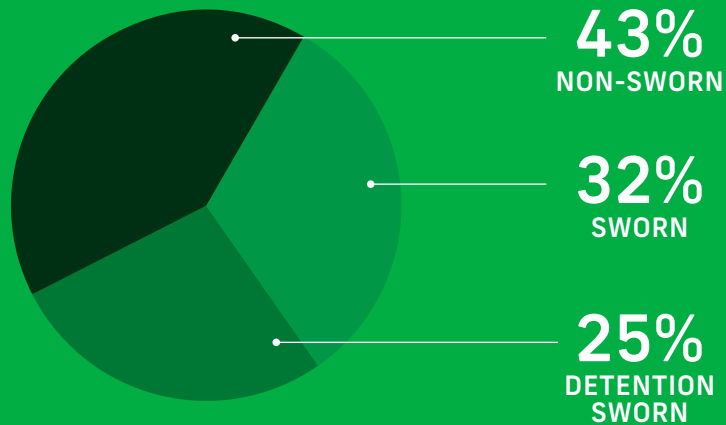
The Human Resources Bureau processes thousands of applications and oversees the hiring process for hundreds of new employees on an annual basis. In 2021, HR processed over 9,000 applications, and less than 250 applicants were hired - that's less than 2%. For the position of deputy sheriff (law enforcement or corrections certified) specifically, 638 individuals applied for a certified law enforcement or corrections position and only 103 met the agency standards. In addition to an oral board process, applicants must successfully complete an extensive background check and polygraph test along with medical and psychological testing.



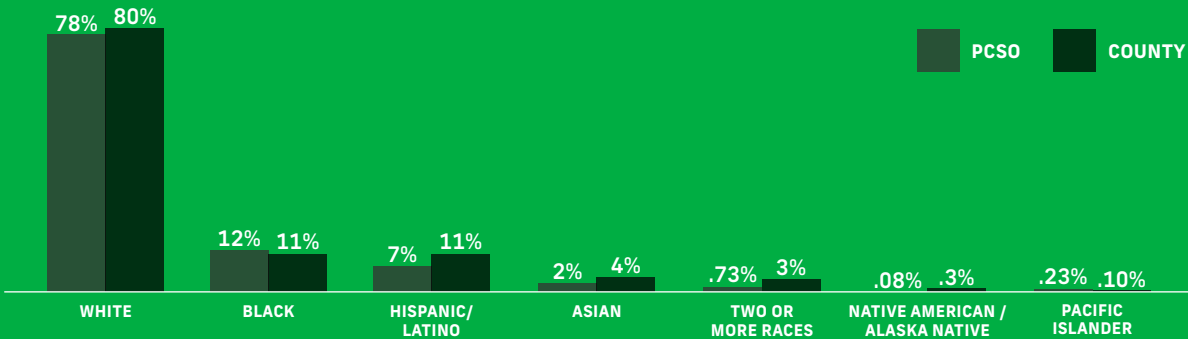
## AGENCY MAKE-UP

**PERSONNEL STRENGTH**

There are 2,898 Authorized Personnel within PCSO. They include 9 part time LE Sworn, 60 part time civilians, and 192 temporary civilians.



## AGENCY DEMOGRAPHICS VS. COUNTY DEMOGRAPHICS

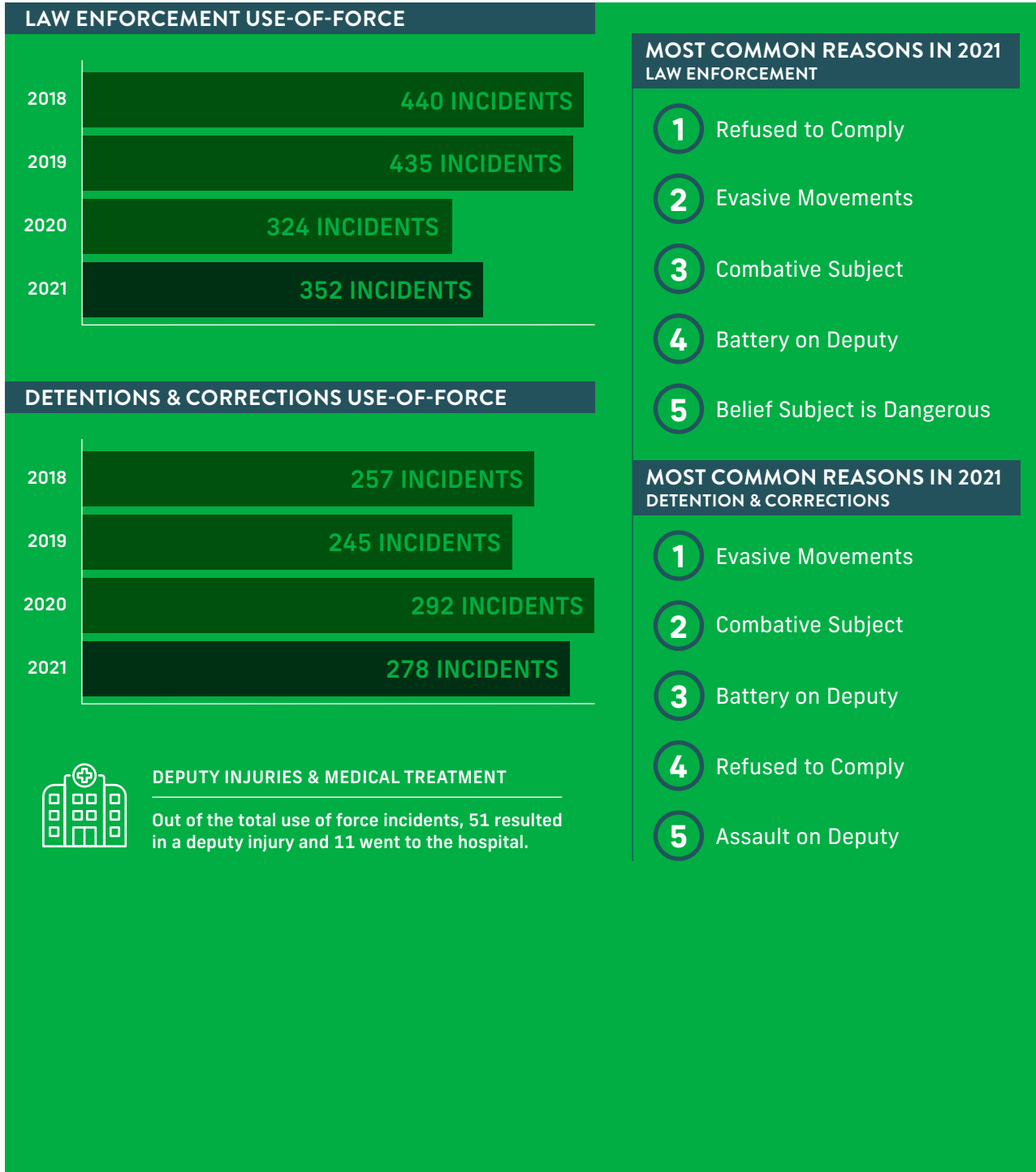






# USE OF FORCE

The Pinellas County Sheriff's Office (PCSO) is a national leader in capturing use-of-force data. Sheriff Bob Gualtieri represented the Major County Sheriffs of America in working with the Federal Bureau of Investigation (FBI) to develop their Use-of-Force Data Collection program. The data allows for more comprehensive research into how and why law enforcement officers use force. In 2017, the PCSO was one of 64 law enforcement agencies in the United States to join the pilot program and the first in Florida.







# ADMINISTRATIVE INVESTIGATION DIVISION

**The Administrative Investigation Division (AID) is essentially a law enforcement agency within a law enforcement agency.**

It is responsible for conducting thorough investigations of member misconduct. Once all of the evidence is gathered during the investigation, the member appears before the

Administrative Review Board (ARB) for questioning. The findings and recommendations of the ARB are submitted to the sheriff for review, and he determines disposition of the complaint and any disciplinary measures. The sheriff's findings of all closed AID cases are posted on [www.pcsoweb.com](http://www.pcsoweb.com).

## COMMAND LEVEL INVESTIGATIONS

### 2021 (80 TOTAL)

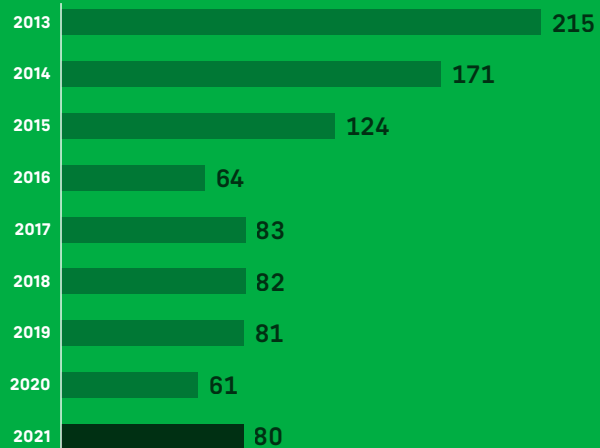
79 SUBSTANTIATED    0 UNSUBSTANTIATED    1 UNFOUNDED  
 0 EXONERATED        0 POLICY REVIEW        0 OPEN  
 0 RETIRE/RESIGN WHILE UNDER INVESTIGATION

### 2020 (61 TOTAL)

55 SUBSTANTIATED    0 UNSUBSTANTIATED    1 UNFOUNDED  
 0 EXONERATED        0 POLICY REVIEW        5 OPEN  
 0 RETIRE/RESIGN WHILE UNDER INVESTIGATION

### 2019 (81 TOTAL)

74 SUBSTANTIATED    0 UNSUBSTANTIATED    1 UNFOUNDED  
 0 EXONERATED        0 POLICY REVIEW        6 OPEN  
 0 RETIRE/RESIGN WHILE UNDER INVESTIGATION



## FORMAL INTERNAL AFFAIRS INVESTIGATIONS

### 2021 (31 TOTAL)

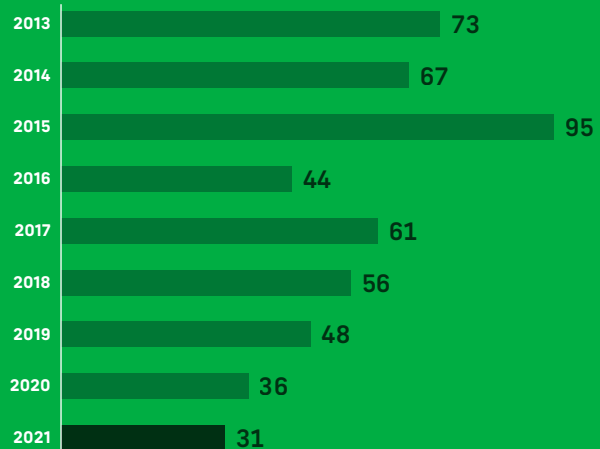
23 SUBSTANTIATED    1 UNSUBSTANTIATED    0 UNFOUNDED  
 0 EXONERATED        0 POLICY REVIEW        0 OPEN  
 7 RETIRE/RESIGN WHILE UNDER INVESTIGATION

### 2020 (36 TOTAL)

13 SUBSTANTIATED    11 UNSUBSTANTIATED    0 UNFOUNDED  
 4 EXONERATED        0 POLICY REVIEW        5 OPEN  
 3 RETIRE/RESIGN WHILE UNDER INVESTIGATION

### 2019 (48 TOTAL)

30 SUBSTANTIATED    3 UNSUBSTANTIATED    0 UNFOUNDED  
 0 EXONERATED        1 POLICY REVIEW        9 OPEN  
 5 RETIRE/RESIGN WHILE UNDER INVESTIGATION



"Command Level" investigations are administrative complaints that are referred to the accused member's bureau commander for investigation. "Formal Internal Affairs" investigations into apparent violations of agency policy or criminal law are conducted by personnel assigned to AID. "Substantiated" complaints are those in which an investigation indicates that the member committed the alleged act of misconduct. "Unsubstantiated" complaints are those in which an investigation indicates that there is insufficient evidence to clearly prove or disprove allegations of misconduct. "Unfounded" complaints are those in which an investigation indicates that the alleged misconduct did not occur.





# CONTRACT CITIES

Of the 24 municipalities in Pinellas County, 13 do not have their own law enforcement agencies and contract with the Pinellas County Sheriff's Office (PCSO) to be their primary law enforcement provider.



**BELLEAIR BEACH** began contracting law enforcement services with the PCSO in June of 2007. The City of Belleair Beach was established in 1950. The city is strictly a residential beach community. Belleair Beach has a reported population of 1,485 residents and has a land area of less than half a square mile.

**BELLEAIR BLUFFS** began contracting law enforcement services with the PCSO in January of 1995. The City of Belleair Bluffs was established in 1963. The city's residential and commercial population serves as a gateway to the local gulf beaches and has a land area of less than half a square mile. Belleair Bluffs has a reported population of 2,329 residents and is home to over 200 local businesses.

**BELLEAIR SHORE** began contracting law enforcement services with the PCSO in June of 2007. The Town of Belleair Shore was established in 1955. The town is strictly a residential beach community with a reported population of 80 residents. Belleair Shore has a land area of less than one-tenth of a square mile.

**DUNEDIN** began contracting law enforcement services with the PCSO in October of 1995. The City of Dunedin was established in 1899 and has a quaint downtown setting home to shops, galleries, restaurants and numerous festivals. The city is home to two top-ranked beach parks: Caladesi Island State Park and Honeymoon Island State Park. Dunedin has a reported population of 36,381 residents and a land area of approximately 11 square miles.

**INDIAN ROCKS BEACH** began contracting law enforcement services with the PCSO in December of 1993. The city of Indian Rocks Beach was established in 1956. The city's residential and commercial population serves a thriving beach tourism industry in Pinellas County with a reported population of 4,243 residents. Indian Rocks Beach has a land area of less than one square mile.

**MADEIRA BEACH** began contracting law enforcement services with the PCSO in September of 1995. The city's residential and commercial population serves a thriving beach tourism industry in Pinellas County and is home to John's Pass Village & Boardwalk. Madeira Beach has a reported population of 4,300 residents and has a land area of less than one square mile.



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**NORTH REDINGTON BEACH** began contracting law enforcement services with the PCSO in July of 1998. The Town of North Redington Beach was established in 1953. The town's primarily residential population is home to predominately single-family waterfront homes with a reported population of 1,242 residents. North Redington has a land area of less than a quarter of a square mile.

**OLDSMAR** began contracting law enforcement services with the PCSO in October of 1975. The City of Oldsmar was established in 1945 and boasts a number of parks, as well as historic bungalows in a quaint downtown setting. The city is also home to a large number of commercial areas surrounding the city's arterial roadways. Oldsmar has a reported population of 14,657 residents and has a land area of approximately nine square miles.

**REDINGTON BEACH** began contracting law enforcement services with the PCSO in July of 1998. The town is primarily a waterfront community, and boasts four town parks and a community recreation area with a reported population of 1,293 residents. Redington Beach has a land area less than a half of a square mile.

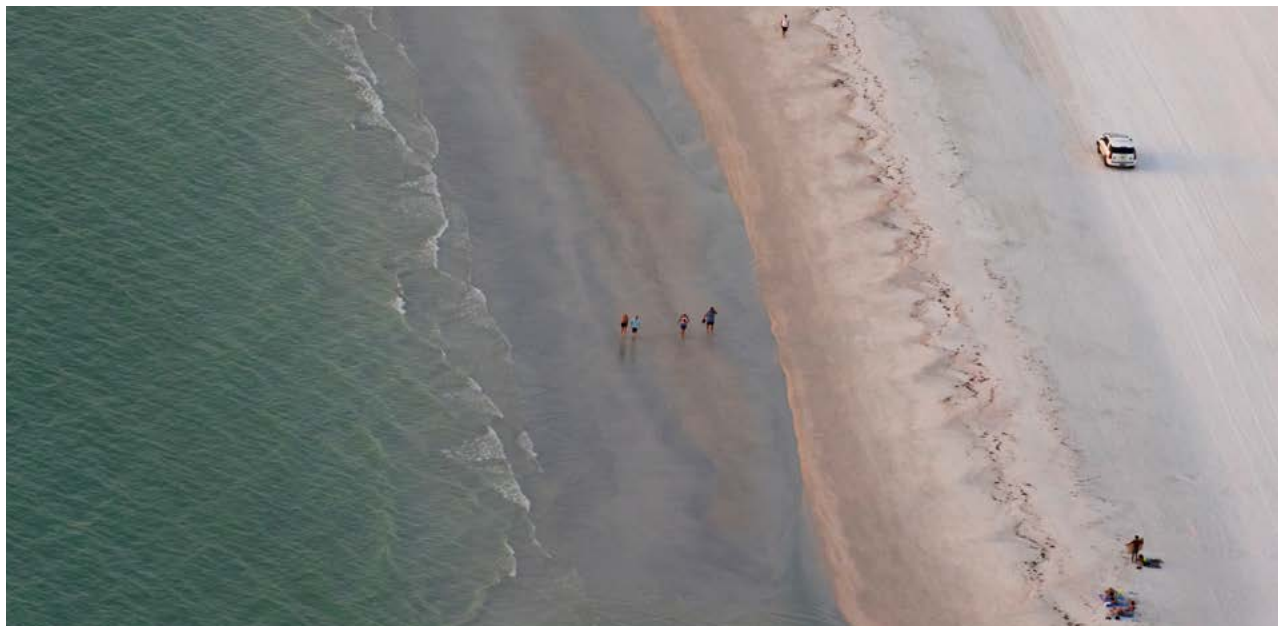
**SAFETY HARBOR** began contracting law enforcement services with the PCSO in October of 1976. The city hosts a number of

festivals and special events throughout the year and is home to the Safety Harbor Resort and Spa and Philippe Park. The city was established in 1912 and has a reported population of 18,657 residents. Safety Harbor has a land area of approximately five square miles.

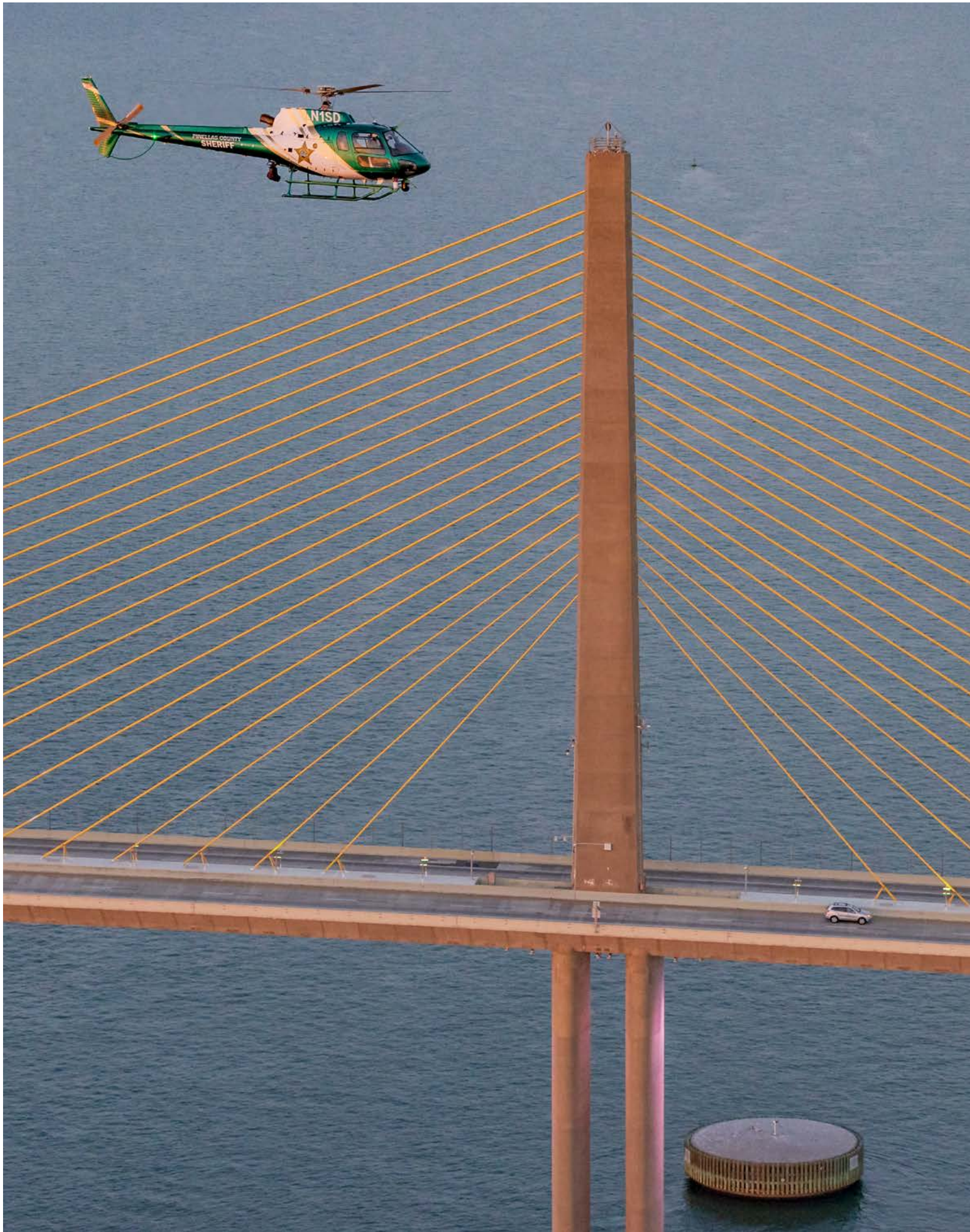
**SEMINOLE** began contracting law enforcement services with the PCSO in November of 1970. The city of Seminole is the youngest city in Pinellas County, established in 1970. Seminole has a reported population of 18,866 residents and is home to the Seminole Recreation Center. Seminole has a land area of approximately six square miles.

**SOUTH PASADENA** began contracting law enforcement services with the PCSO in May of 1973. The City of South Pasadena was established in 1955. The city hosts a number of waterfront parks, local restaurants and shops and has a reported population of 5,088 residents. South Pasadena has a land area of six-tenths of a square mile.

**ST. PETE BEACH** began contracting law enforcement services with the PCSO in January of 2013. The City of St. Pete Beach was established in 1957. Tourism is an integral part of the city's economy and the community is a collection of families, businesses, and tourist attractions. St. Pete Beach has a reported population of 9,587 residents and a land area of approximately two square miles.







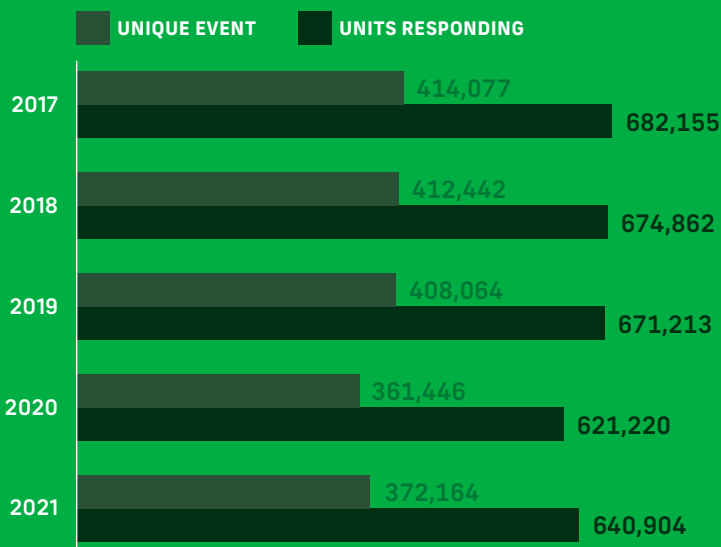


# PATROL OPERATIONS BUREAU

The Patrol Operations Bureau (POB) is commanded by a major and is the largest law enforcement bureau within the sheriff's office. It is comprised of four divisions: North District, Central District, Special Operations, and Youth Education and Administrative Services, each commanded by a captain. Members of POB are the face of the organization. When citizens contact the communications center to request a deputy, the members of POB are the designated first responders for all calls for service.

## LAW ENFORCEMENT ANNUAL COMPARISON

The Pinellas County Sheriff's Office (PCSO) utilizes a Computer Aided Dispatch system (CAD) to dispatch and track calls for service. Based on data captured from the system, "Unique Events" represents individual calls for service while "Units Responding" represents the total number of units assigned to those calls.



## COMPUTER AUTOMATED DISPATCH (CAD)

The Computer Aided Dispatch system (CAD) is used to prioritize and record incident calls, identify the status and location of responders in the field, and effectively dispatch deputies. Priorities are built into the CAD program based upon the nature of the problem.



**ARMED EMERGENCY CALL**  
**3:06 AVERAGE RESPONSE TIME**  
 Armed Emergency Call Average Response Time is used for a high priority call with a weapon involved. Examples: Armed Person, Shooting – In Progress, and Armed Robbery – In Progress



**HIGH CALL**  
**4:32 AVERAGE RESPONSE TIME**  
 High Call Average Response Time is used for an immediate dispatch. Examples: Assault/Battery – In Progress, Burglary – In Progress, and Robbery – In Progress



**MEDIUM CALL**  
**6:02 AVERAGE RESPONSE TIME**  
 Medium Call Average Response Time is used for non-emergency or non-life-threatening situations in which time is important, but not critical. Examples: Alarm, Disorderly Conduct, or Suspicious Person



**LOW CALL**  
**7:30 AVERAGE RESPONSE TIME**  
 Low Call is used for a miscellaneous request for service in which time is not important. Examples: Animal Call, Noise, and Trespass

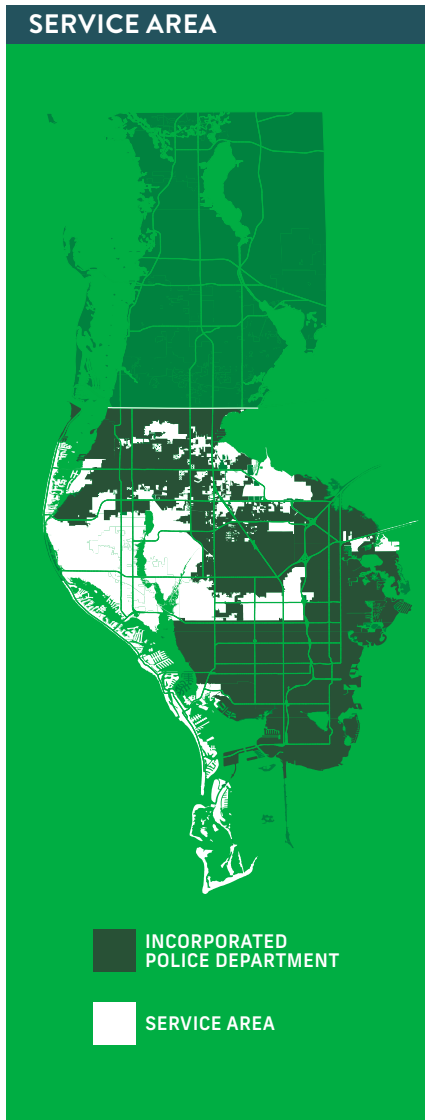


# PATROL OPERATIONS BUREAU: CENTRAL DISTRICT

Members of Central District provide uniformed law enforcement services for citizens in unincorporated Pinellas County and contract cities south of SR 60 (Gulf to Bay Blvd.).

The District is divided into three geographic squad areas and serves ten law enforcement contract cities: Belleair Beach, Belleair Bluffs, Belleair Shore, Indian Rocks Beach, Madeira Beach, North Redington Beach, Redington Beach, Seminole, South Pasadena, and St. Pete Beach. The Central District

station is housed in the Sheriff's Administration Building in Largo. Deputies assigned to Central District respond to all calls for law enforcement services, provide traffic enforcement, and conduct routine patrol and extra patrol as requested. Central District also has designated community policing deputies who work with citizen groups and community partners on various problem-oriented policing initiatives.



## 2021 CENTRAL DISTRICT OFFENSES



TOTAL OFFENSES IN 2021: 16,826

An offense is defined as an event that resulted in a criminal charge like assault, burglary, or motor vehicle theft.

## 2021 CENTRAL DISTRICT INCIDENTS



TOTAL INCIDENTS IN 2021: 24,941

An incident is defined as an event that is not criminal like an assist motorist, a noise complaint, or an alarm call.

# PATROL OPERATIONS BUREAU: NORTH DISTRICT

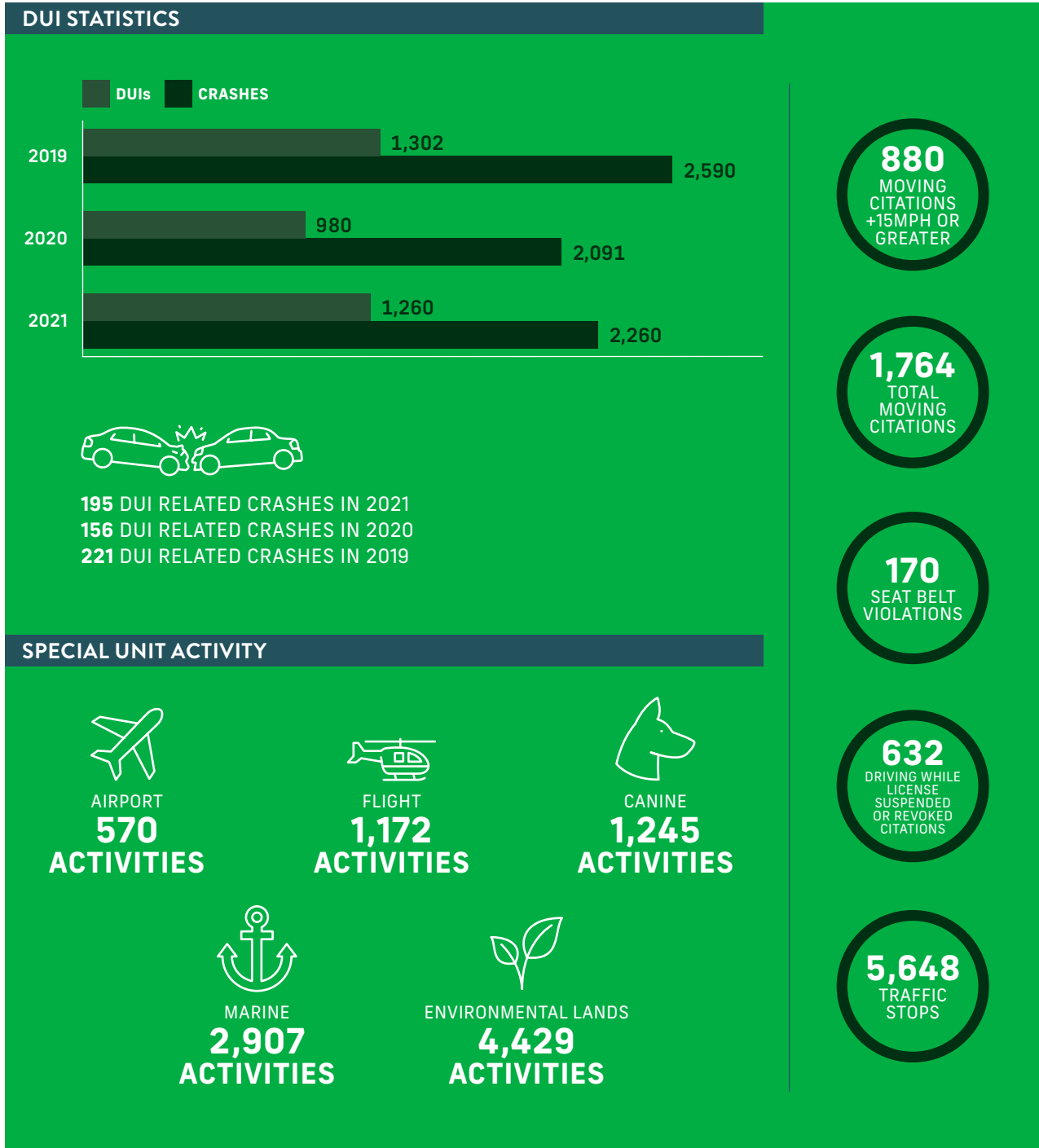
Members of North District provide uniformed law enforcement services for citizens in unincorporated Pinellas County and contract cities located north of SR 60 (Gulf to Bay Blvd.) to the Pasco county line. The North District area is divided into two geographic squad areas and serves three law enforcement contract cities: Dunedin, Oldsmar, and Safety Harbor. North

District Station is physically located in the City of Dunedin. Deputies assigned to North District respond to all calls for law enforcement services, provide traffic enforcement, and conduct routine patrol and extra patrol as requested. North District also has designated community policing deputies who work with citizen groups and community partners on various problem-oriented policing initiatives.



# PATROL OPERATIONS BUREAU: SPECIAL OPERATIONS

The Special Operations Division is comprised of a number of specialized enforcement components, including the Marine, Canine, Flight, DUI, and Mental Health Units. Special Operations personnel are responsible for providing law enforcement services to the St. Petersburg-Clearwater Airport and Pinellas Safe Harbor jail diversion facility. Special Operations personnel also coordinate off-duty work assignments and develop and implement security plans for special events throughout the county. The Special Operations Division oversees specialized teams such as the Special Weapons and Tactics Team, the Dive Team, and the Major Accident Investigation Team.







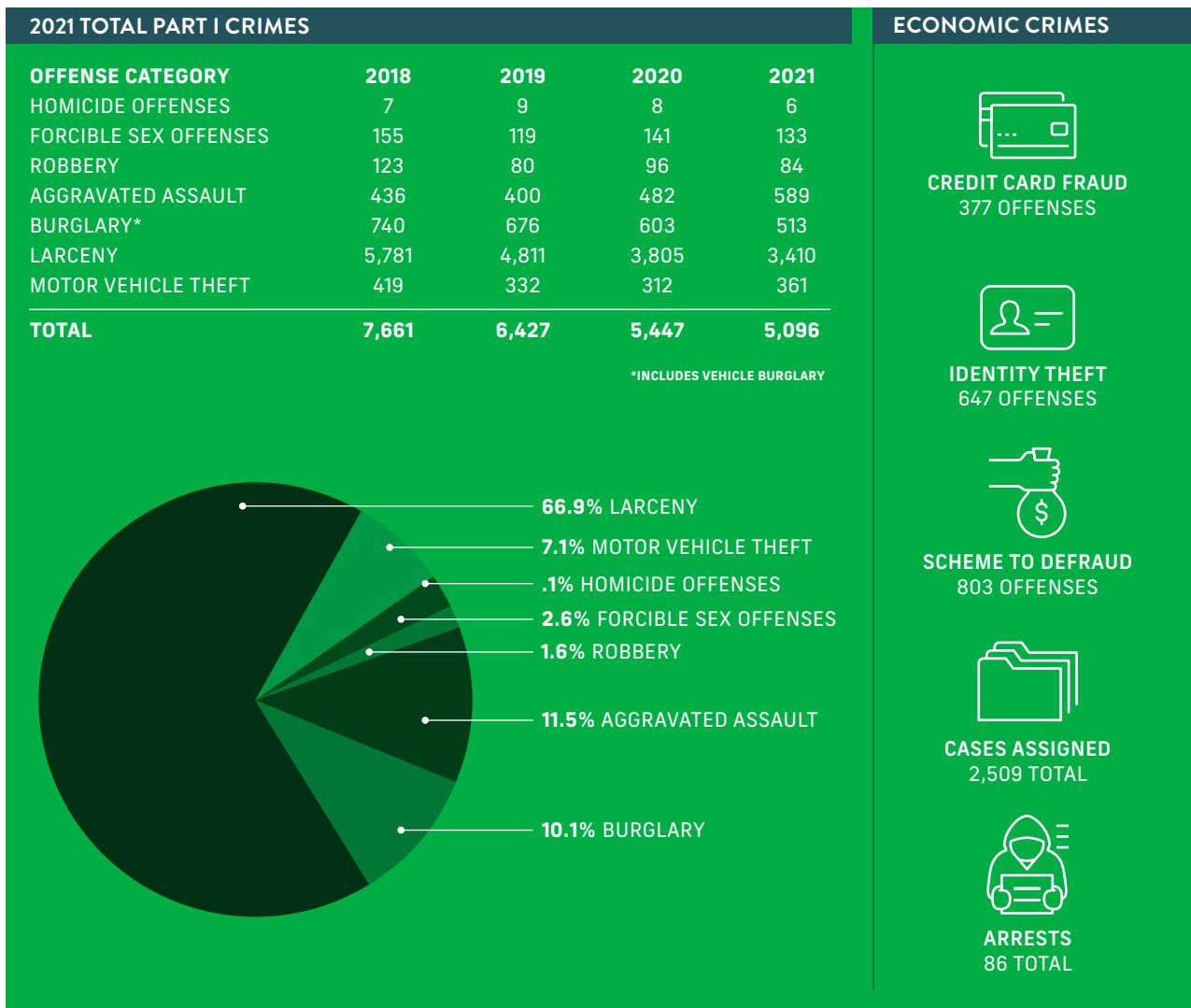
# INVESTIGATIVE OPERATIONS BUREAU

The Investigative Operations Bureau is comprised of three divisions: the Criminal Investigation Division, the Narcotics Division, and the Child Protection Investigation Division.

The Criminal Investigation Division is broken down into three sections: Property Crimes, Crimes Against Persons, and Tactical Investigations. The following units are assigned to the Property Crimes Section: Burglary and Pawn, Arson and Auto Theft, Digital Forensics, Economic Crimes Unit, and Criminal Intelligence. The following units are assigned to the Crimes Against Persons Section: Homicide/Robbery, Crimes Against Children, Cold Case, and Sexual Predator Offender Tracking. The units in the Criminal Investigation Division are highly specialized, and investigate criminal activity related to each specific discipline.

The Narcotics Division is responsible for investigating narcotics-related crimes from street-level drug dealing to complex drug conspiracy investigations. These investigations are often broad and expand beyond the PCSO jurisdiction, requiring partnerships with local and federal agencies such as High Intensity Drug Trafficking Areas (H.I.D.T.A).

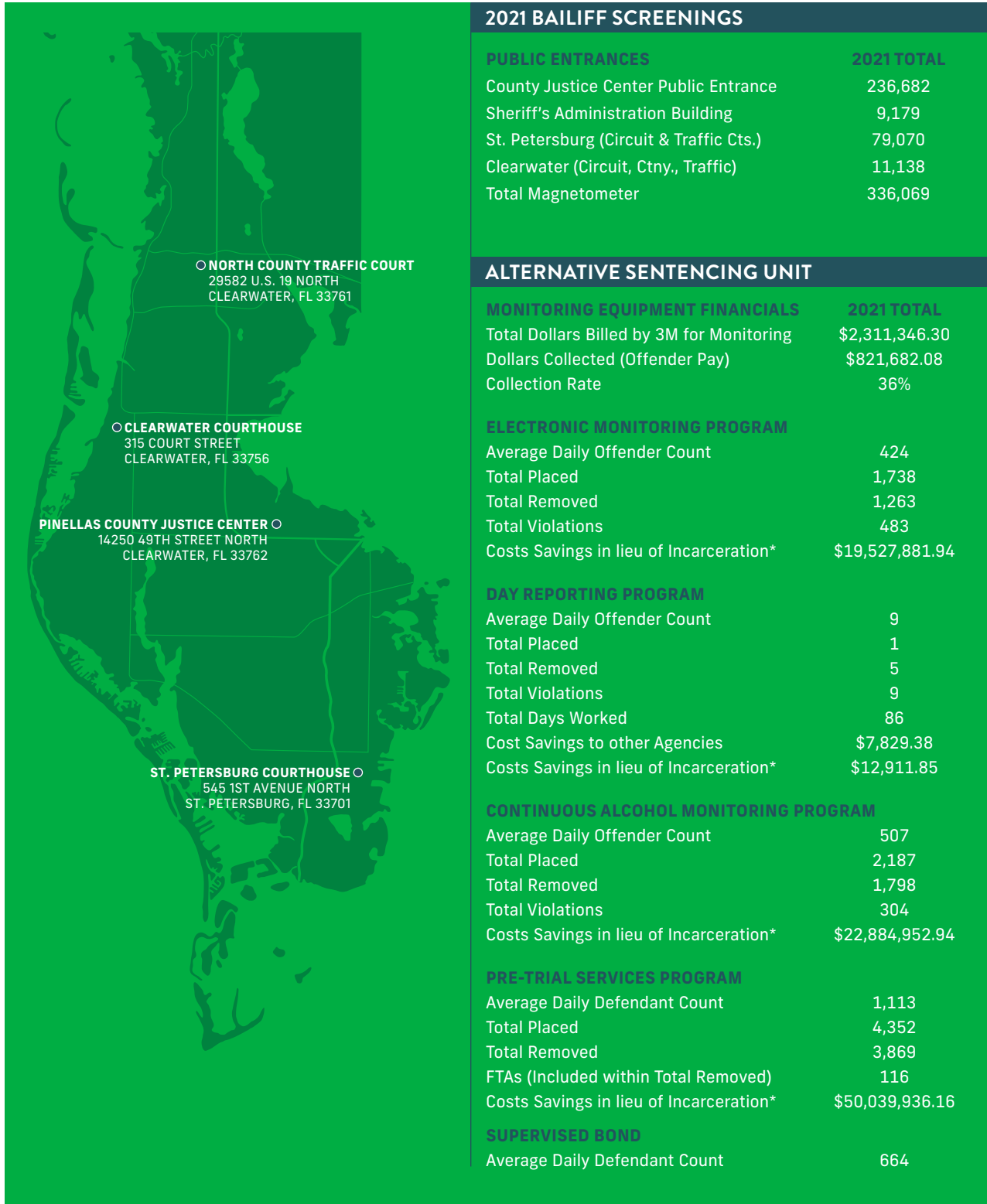
The Child Protection Investigation Division is primarily responsible for investigating allegations of child abuse, abandonment, and neglect within Pinellas County. These investigations can range from serious neglect resulting in the removal of an at-risk child from the parents to something minor where a family is referred to a service provider.





# JUDICIAL OPERATIONS BUREAU

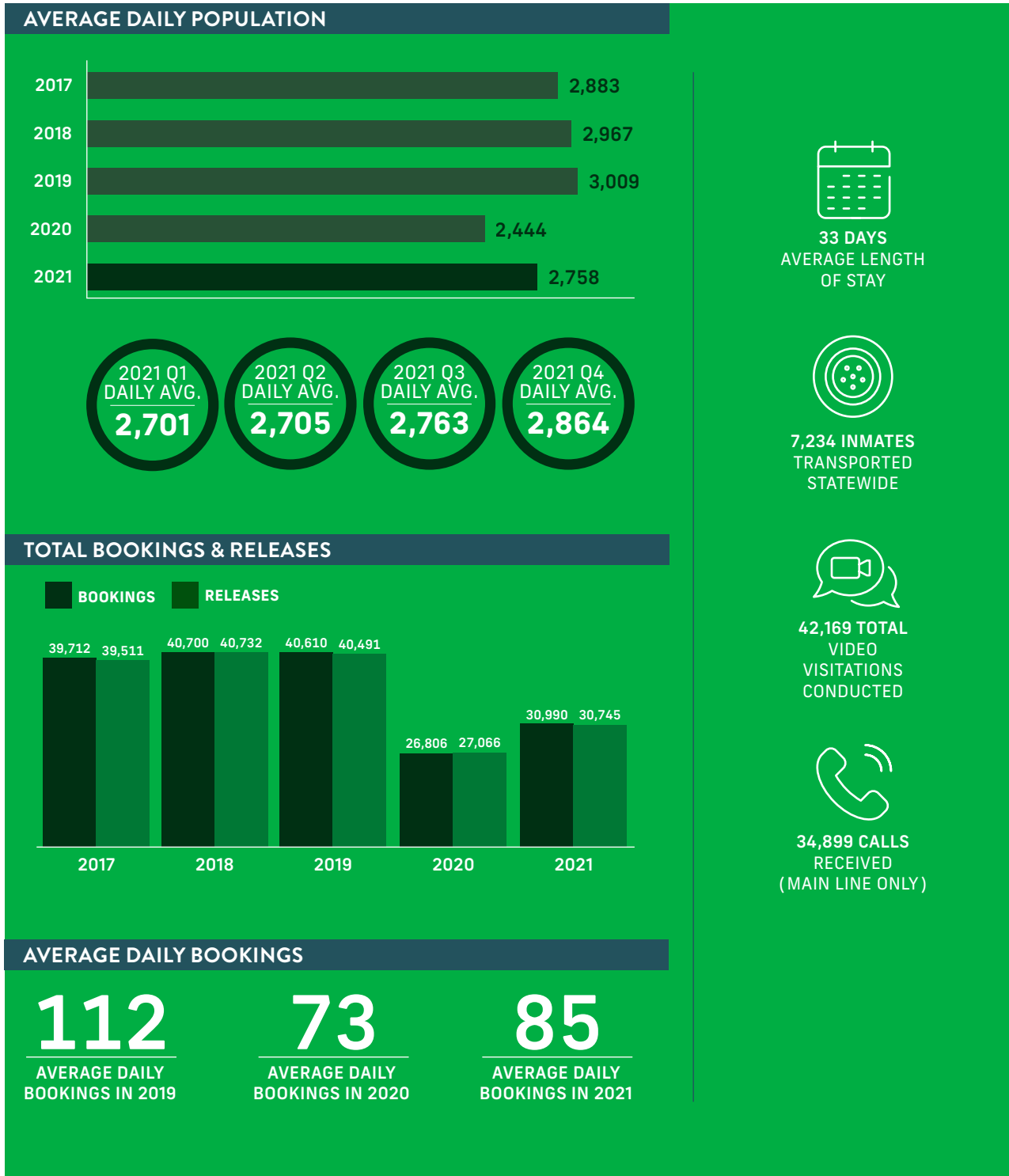
The Judicial Operations Bureau is commanded by a major and has three sections: Criminal Court Security Section, Civil Court Security and Enforcement Section, and the Court Supervision Section.





# DEPARTMENT OF DETENTION & CORRECTIONS

The Department of Detention and Corrections (DDC) is comprised of South Division, Central Division, North Division, and the Support and Health Services Bureau. The DDC is one of the largest components in the Pinellas County Sheriff's Office and oversees an average daily population of 3,000 inmates. The DDC is responsible for the care, custody, control, and general welfare of all inmates housed within the jail facility.



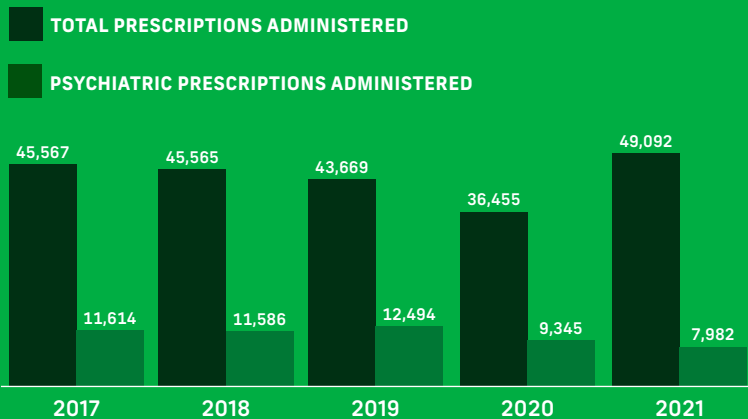
# DEPARTMENT OF DETENTION & CORRECTIONS: MEDICAL DIVISION

The Medical Division is comprised of Medical Services, Mental Health Services, Dental Services, and Administrative Services. Medical Services is responsible for coordinating the medical care for an average of 3,000 inmates in the jail. Services include dental, mental health, and urgent/emergency care as well as chronic and preventative care. Patients are medically screened upon entry into the system. Depending on their health needs, patients may be referred for further services. Mental Health Services includes crisis intervention, psychotropic medication management, individual counseling, and referral of inmates with needs beyond those that can be provided onsite. Dental services are also available and include immediate access for urgent or painful dental conditions, education and instruction in oral hygiene, and preventative care.

## TOTAL MEDICAL, PSYCHOLOGICAL, DENTAL VISITS



## MEDICAL PRESCRIPTIONS ADMINISTERED BY NURSES



There were 29,452 total inmates on medication in 2021.

## MEDICAL ADMISSIONS



**369**

2017 TOTAL ADMISSIONS

**371**

2018 TOTAL ADMISSIONS

**404**

2019 TOTAL ADMISSIONS

**514**

2020 TOTAL ADMISSIONS

**631**

2021 TOTAL ADMISSIONS

# NEW AND ONGOING INITIATIVES

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## **PRIME – PINELLAS REGIONAL INFORMATION MANAGEMENT ENTERPRISE**

**PRIME is a new organization that will help keep deputies and citizens safer by facilitating easy and efficient information sharing.** PRIME will manage a new countywide Computer Aided Dispatch (CAD) and Records Management System (RMS) used by Pinellas County law enforcement, 911, Fire, and EMS.

Previously, law enforcement officers couldn't easily find out about calls in neighboring jurisdictions, but PRIME will change that. If a call goes out to the Largo Police Department about a bank robbery, for example, nearby sheriff's office deputies will receive the same real-time information and may be able to offer assistance without the need for drawn-out communications from one agency to another. Likewise, every agency can receive the same information and coordinate responses to incidents that cross jurisdictional boundaries by seeing each other's units on a map and messaging each other within the system.

PRIME will facilitate record sharing too. Right now, agencies often have to request records and reports from each other, which can delay investigations. With the PRIME countywide system, every agency will be able to access the same database of police reports throughout the county.

The PRIME Board of Directors was formed in September 2021. In June 2022, all of the consortium agencies signed an interlocal agreement officially establishing the organization. PRIME is an independent entity, but its office is located at the Sheriff's Administration Building and is staffed by members from the PCSO and throughout the consortium.

## **THE THREAT MANAGEMENT SECTION**

**Much of law enforcement involves investigating crimes that have already occurred, but there is an increasing move to identify and assess threats or Persons of Concern on the pathway to violence.**

Working within the Investigative Operations Bureau, the Threat Management Section has absorbed the Intelligence Led Policing Unit to allow detectives and analysts to work together to proactively identify, assess, and manage Persons of Concern and remove them from a pathway to violence. This includes assistance from partners such as Child Protection Investigators, School Resource Officers, mental health counselors, and the State Attorney's Office.

The Threat Management Section may open an investigation on an individual in cases of threats made to schools, courts, or individuals, stalking, animal cruelty, possession of extremist material, or a reported fixation on hate groups or mass murder, as well as other warning signs. Some events automatically trigger mandatory threat assessments, including threats to schools, Risk Protection Orders, two or more domestic violence arrests in 90 days, or three Baker Acts in 90 days.

The Threat Assessment Section began assessing and managing Persons of Concern on March 11, 2021. From that date through December 31, 2021, Intelligence Led Policing analysts reviewed 40,713 cases and initiated 1,024 Threat Assessments.











# NEW AND ONGOING INITIATIVES

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## THE MENTAL HEALTH UNIT

**The Mental Health Unit (MHU) was established on October 1, 2016 to reduce Baker Acts (involuntary mental health evaluations) and the incarceration of individuals living with mental illness.** The Pinellas County Sheriff's Office (PCSO) responds to 5,000 mental health related calls each year.

In January 2021, the MHU expanded to include one sergeant, one corporal, six PCSO deputies, as well as eight civilian Crisis Response Specialists and a Crisis Response Specialist Supervisor. Two of the PCSO Crisis Response Specialists work with two Clearwater police officers within their service area.

In 2021, the MHU averaged 222 contacts per month with individuals in need of services. MHU teams respond to in-progress calls and also conduct extensive follow-ups. All services offered by the MHU are voluntary. The teams help citizens in crisis to navigate the complex world of mental health services. Clients can also be connected to housing assistance, food assistance, insurance, help with substance abuse, and other problems that can co-exist with mental health issues.

The MHU is so successful, and there is such a demand for its services, that there may be further expansion soon. The current co-response approach, combined with collaboration with the Pinellas Integrated Care Alliance, provides improved mental health services for the citizens of Pinellas County, and also allows deputies to focus on what they do best – protecting and serving the public.

## AXON FLEET 3 SYSTEM

**After successfully implementing body-worn cameras, the PCSO expanded the program with the Axon Fleet 3 System of in-car cameras. The Axon system integrates the new in-car cameras with body-worn cameras, replacing the in-car cameras that the PCSO has been using for more than 15 years.** Most vehicles have two cameras: one positioned to record the area in front of the vehicle, another recording the back seat where a person who was in custody would sit.

Just as with body-worn cameras, the in-car cameras will activate automatically if a deputy draws their firearm, turns on their TASER, or when another nearby deputy's camera is activated. In-car cameras will also turn on whenever the vehicle's emergency light bar is activated. Videos are stored in a cloud-based digital evidence management system.

The PCSO has a history of transparency, and a culture of intense training and oversight that already keeps problems to a minimum. The use of body-worn and in-car cameras has only emphasized the high caliber of PCSO deputies, and made citizen complaints easier to resolve.





# NEW AND ONGOING INITIATIVES

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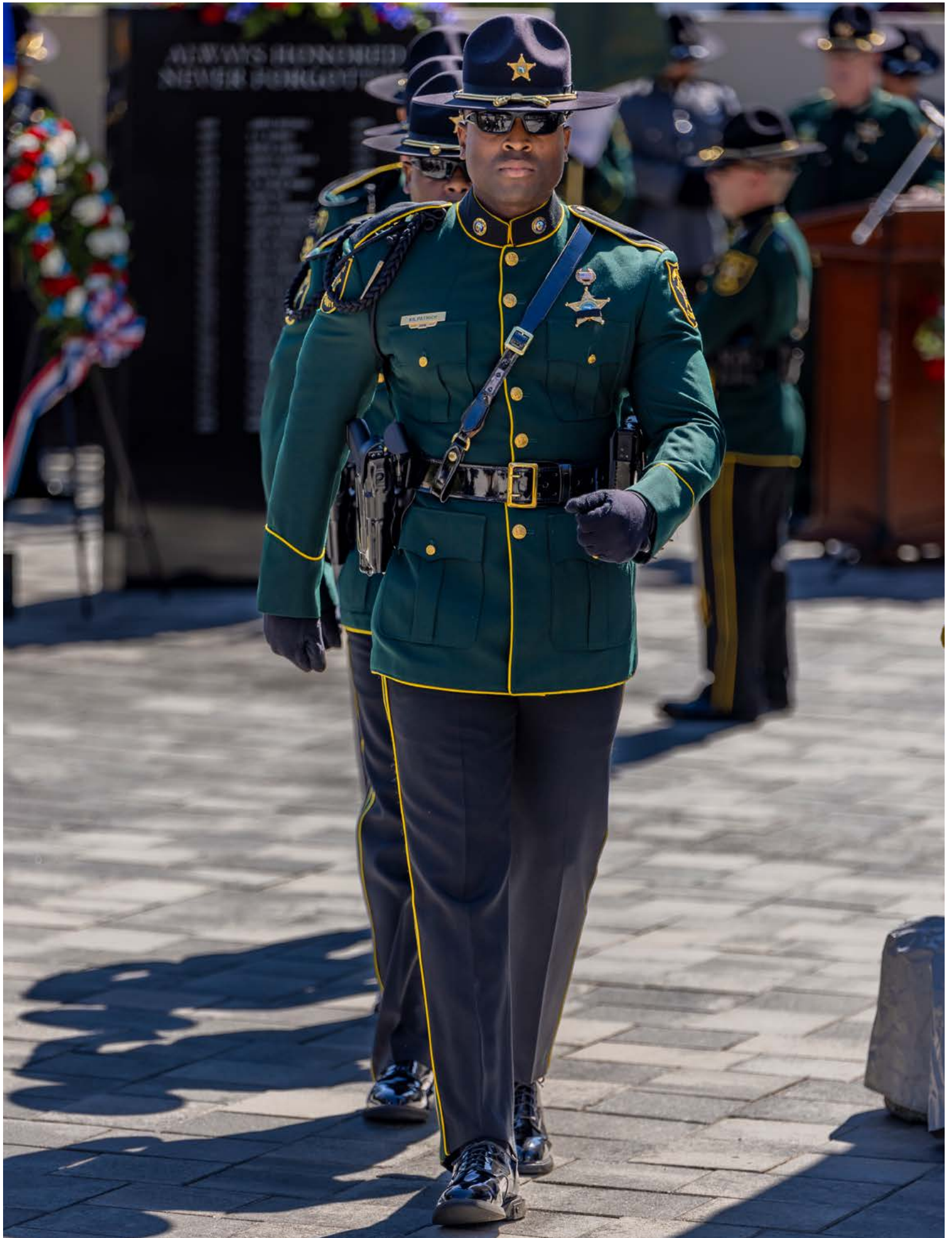
## USE OF DEADLY FORCE INVESTIGATIVE TASK FORCE

Following the PCSO's history of listening to and addressing concerns of the citizens of Pinellas County, Sheriff Gualtieri led the effort to implement a system by which local law enforcement agencies involved in deadly force incidents do not investigate their own incidents themselves. This provides for a thorough, complete, and objective investigation by an independent agency separate from any internal investigations that an agency may conduct and the investigation conducted by the State Attorney's Office.

The Use of Deadly Force Investigative Task Force includes detectives from the PCSO, St. Petersburg Police Department, Clearwater Police Department, and Pinellas Park Police Department. If the PCSO has a use of deadly force incident, either St. Petersburg or Clearwater will lead the investigation. The PCSO leads the investigation of all other deadly force incidents in other agencies.

In 2021, the Use of Deadly Force Investigative Task Force investigated five incidents of officer-involved uses of deadly force. Two of those were from the PCSO, and three were from the St. Petersburg Police Department. All five incidents investigated were determined to be justified.







PINELLAS COUNTY SHERIFF'S OFFICE  
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