



SCORE ADDICTION

THE FUTURE OF PRODUCTION MUSIC IS HERE

Score Addiction Stem Mixing App FAQ's

Score Addiction

The Web app for seamlessly searching and customising music for film broadcast and advertising directly in your web browser.

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How can I become registered for Score Addiction?

- If you are registered on any UPM website then you are automatically registered for Score Addiction.
- Log in on your local UPM website and click the Score Addiction link on the home page and you will be automatically logged in.
- You can also use your UPM details to login directly on the Score Addiction site.
- If you would like to sign up to a UPM website please go to your local website and use the 'Create Account' link in the top right hand side of the home page to sign up. If you are not sure which site to register on then go to www.universalproductionmusic.com and choose your territory on the map to be directed to the correct site.

How can I download my mix?

- First you have to be registered with UPM and logged in on the Score Addiction app, then click on the 'Download Mix or Stem Pack' icon in the app.
- Here you will have the choice to select your personalised mix in either .mp3 or .wav or to download the whole stem package in .wav using the 'all stems in a .zip' option.

Can I download the stem package unmixed?

- Yes. Select the 'Download Mix or Stem Pack' button and in the pop up box there is an option to download 'all stems in a .zip'. This will give you the full stem package in .wav format.

How can I save my mix?

- When registered and logged in you can use the 'Save Mix' button to name and save your custom mix. This can then be accessed at any time when logged into your account on the app in the 'Your Mixes' section.

How can I link a video?

- Click on the 'Link a video' tab on the top function bar of the site and select the video from your computer.
- Errors while doing this are usually caused by the filetype and the browser not being compatible. We have optimised the app for the latest versions of Chrome, Firefox and Safari. If linking a video isn't working for you, try another one of these browsers.
- If you are still unable to get this to work, get in touch using the feedback button.

Which browser should I use?

- The Score Addiction app is optimised to work at its very best on the latest versions of the below browsers;
 - Chrome Version: 51.0.2704.103
 - Safari Version: 9.1.2 (10601.7.7)
 - Firefox Version: 48.0.1
 - We apologise that we are unable to support this application on Internet Explorer

How can I share?

- Use the 'Share Mix' button to create an email or copy and paste the public link to send on to colleagues and friends.

Can I change the volumes of some stems without muting them?

- The 'Volumes' tab in the top functional bar opens up levels for all the stems to allow you to do this.

What music is available on Score Addiction from Universal Production Music?

- As we are only trialling this app at the moment not all our stems are available. Currently we have chosen a mix of albums that work well in the app and we will continue to add more content regularly during this trial.

What if I find a track on Universal Production Music with stems and it is not available in the app?

- In this case you should contact your local account manager and let us know which track you want to create a custom mix from. We'll do our best to make it available in the app.