

## Horwath HTL.

Hotel, Tourism and Leisure

## European <br> Chains \& Hotels Report 2018



# Welcome to Horwath HTL, the global leader in hospitality consulting. We are the industry choice; a global brand providing quality solutions for hotel, tourism \& leisure projects. At Horwath HTL, our focus is one hundred percent on hotel, tourism and leisure consulting. Our services cover every aspect of hotel real estate, tourism and leisure development. 

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## European Chains Report 2018

## A very warm welcome to the second edition of our European Chains Report, which looks at the development of branded and chain hotels across the key markets. The data shows that the number and ratio of branded hotels is increasing in almost all of the markets we reported on, through a variety of different business models

Excitingly, we now have year on year data to analyse which has thrown up some very interesting results, as you will see. The industry overall has been going through a period of consolidation, with pretty much all of the major hotel groups being involved in a transaction as either a buyer or seller.

The big one a couple of years ago was Marriott and Starwood and we are starting to see the effects of that filter through into new brand development, but the others have not been standing by

Accor in particular has been on a spending spree, snapping up whole brands to fill gaps in their market segmentation, or taking bets through minority positions in developing brands in other segments that may or may not play out for them.

IHG bought Kimpton, which is launching in the UK after the acquisition of the Principal Hotel company in the UK by French fund Covivio (formerly the less snappy Foncière des Régions). As we go to print, Spain's NH group is on the block, with Thai-based Minor group looking set to close the deal.

Based on this activity, would we expect the number of branded properties to be going up or down? The data shows that the number and ratio of branded hotels is increasing in almost all of the markets we reported on, through a variety of different business models.

Of the 'big' markets Italy in particular stands out, with chain hotels increasing by over 6\% year on year, but they are far from the only market with a significant increase. Germany, Ireland, Spain, Poland, The Netherlands and Switzerland all experienced an increase of 3\% or greater. Interestingly, France and the United Kingdom bucked the trend, although considering how saturated they are with branded properties, it's hardly a surprise.

There are many more nuggets of fascinating information in the report, and we hope you enjoy this edition.

## James Chappell

Horwath HTL Global Business Director


## Introduction

# It is clear that chain and branded hotels are growing, ever more popular with owners looking to mitigate their risk. What is significant for our market, is that many of these brands have been developed locally. This is a positive sign as it shows we have the confidence to compete internationally with our products. 

Olaf Steinhage, Managing Partner, Horwath HTL Germany and Chairman of ZIA

In the compilation of the data, we asked our offices to not just rely on available local data, but to create our own databases from scratch. We were then able to make a sanity check with reputable data providers like Eurostat which, although a few years old, have comprehensive numbers on hotels, restaurants, hostels, pensions and all the rest.

We then dug deeper into each market to get an understanding of the players and what size and scope they have. We looked at overall ranking by size in each country, by overall group (hotels and rooms) and by brand.

We broke the information down by domestic and international groups and brands and then by scale/style of hotels. Finally, for this edition, we broke each country down to major cities or destinations to give a deeper understanding of what chain penetration is.

We have been able to compare year on year data for the key indicators. The graphs and charts will then show where the differences are and you can identify easily why the changes are taking place.

We were not able to get data for Austria this year, so we left their 2016 data in the overall Europe numbers, but left them out of the specific country reports.

In order to standardize the data, we looked at the same KPI's across all countries using the same methodology:

- Total number of chain hotels
- Total number of chain rooms
- Average size per chain hotel in rooms
- Country hotels stock (overall supply)
- Country rooms stock (overall supply)
- Average size per hotel in rooms
- Chain penetration \% by hotels
- Chain penetration \% by keys
- Total number of brands
- Domestic brands
- International brands
- Second tier operated hotels
- International chain hotels (including double counting)
- Domestic chain hotels (including double counting)
- International chain rooms (including double counting)
- Domestic chain rooms (including double counting)

[^0]
## Chain Hotels in Europe 2018

## UK

Chain hotels: 3,520
Chain rooms: 373,000
Chain penetration (hotels): $8 \%$
Chain penetration (keys): 49\%

Netherlands
Germany
Chain hotels: 2,078
Chain rooms: 301,045
Chain penetration (hotels): 10\%
Chain penetration (keys): 37.1\%

Chain rooms: 76,133
Chain penetration (hotels): 19\%
Chain penetration (keys): 58.9\%

Chain hotels: 342
Chain rooms: 47,484
Chain penetration (hotels): 14\%
Chain penetration (keys): $37 \%$

## Poland

Ireland
Chain hotels: 183
Chain rooms: 23,878
Chain penetration (hotels): 22\%
Chain penetration (keys): 41\%

France
Chain hotels: 3,816
Chain rooms: 319,561
Chain penetration (hotels): 21\%
Chain penetration (keys): 48\%

## Spain

Chain hotels: 2,453
Chain rooms: 386,771
Chain penetration (hotels): 33\% Chain penetration (keys): 56\%

## Italy

Chain hotels: 1,488
Chain rooms: 164,196
Chain penetration (hotels): 5\%
Chain penetration (keys): 15\%

Hungary
Chain hotels: 140 Chain rooms: 20,567
Chain penetration (hotels): 13\%
Chain penetration (keys): 33\%

## Croatia

Chain hotels: 167
Chain rooms: 30,808
Chain penetration (hotels): 24\%
Chain penetration (keys): 53.2\%

## Cyprus

Chain hotels: 8
Chain rooms: 5,499
Chain penetration (hotels): 4\%
Chain penetration (keys): 10\%

## Chain Hotels in Europe 2018

## The first number that leaps out when looking at chain hotel statistics, is just how much bigger branded hotels are than their independent counterparts

This may be self-evident given the rule of thumb that you 'need' a minimum of 100 rooms to make money, certainly outside of super budget hotels, but is worth exploring. It's also clear that branded hotel companies are not interested in putting their flag on hotels that won't make money. For 2017, the average chain hotel had 162 rooms and the average independent hotel had 57.

The biggest manifestation of this is in the United Kingdom where chains make up only $8 \%$ of the overall supply of hotels, but a massive $49 \%$ of rooms. In other markets, similar ratios are on display. Germany has just over $10 \%$ of hotels accounting for $37 \%$ of rooms, Italy has $5 \%$ versus $15 \%$, the Netherlands has $19 \%$ versus $59 \%$ etc, the picture is clear. Even the smaller markets like Hungary follow a similar pattern, in that case $13 \%$ versus $33 \%$.

It's only in markets where there is domination by a relatively small amount of players, France and Spain being the two biggest, that you see a huge representation of both chain hotels and chain rooms.

France, due to all of the Accor brands has a ratio of $21 \%$ hotels and $48 \%$ rooms. Spain is even more dominated by chains, with $33 \%$ hotel penetration and 56\% hotel penetration.

There is also a large disparity in the sheer number of chain properties per market. Top again is France with 3,816 hotels, closely followed by the UK on 3,520 and then Spain on 2,453 and Germany on 2,078.

After that it's a big drop to Italy with 1,488 and an even bigger fall to the Netherlands on 663.

[^1]
## Year On Year Growth \& Total Supply

## UK

-0.5\% year on year growth
20.5\% total rooms in Europe
22.73\% total hotels in Europe

## Netherlands

$3.6 \%$ year on year growth
4.2\% total rooms in Europe
4.28\% total hotels in Europe

Germany
4.4\% year on year growth
16.5\% total rooms in Europe $13.42 \%$ total hotels in Europe

## Ireland

7\% year on year growth 9.0\% total rooms in Europe 9.61\% total hotels in Europe

## France

-0.1\% year on year growth 17.6\% total rooms in Europe 24.64\% total hotels in Europe

Switzerland
24.8\% year on year growth 1.7\% total rooms in Europe
$1.76 \%$ total hotels in Europe

## Spain

4.34\% year on year growth 21.2\% total rooms in Europe $15.84 \%$ total hotels in Europe

Italy
4.5\% year on year growth
1.3\% total rooms in Europe 1.18\% total hotels in Europe

Poland
7.9\% year on year growth 2.6\% total rooms in Europe 2.21\% total hotels in Europe

Hungary
4.5\% year on year growth 1.1\% total rooms in Europe $0.90 \%$ total hotels in Europe

## Croatia

0.6\% year on year growth
1.7\% total rooms in Europe 1.08\% total hotels in Europe

Cyprus
14\% year on year growth $0.3 \%$ total rooms in Europe $0.05 \%$ total hotels in Europe

## Year On Year Growth \& Total Supply

## What the data clearly shows is that the overall share of chain hotels versus independent is increasing, even in markets that can be considered very mature.

What the data clearly shows is that the overall share of chain hotels versus independent is increasing, even in markets that can be considered very mature.

The exceptions to this trend however are two key markets, the UK and France, both of whom experienced slight drops in overall chain hotel numbers ( $-0.5 \%$ and $-0.1 \%)$. Interestingly, both markets showed a healthy growth in the number of chain rooms, which shows that consolidation caused by mergers and acquisitions activity meant that new products being absorbed by the big players made up for the loss of smaller, worse performing properties.

For the markets that grew, Switzerland's $25 \%$ is the most eye catching, although the overall numbers are small.

Italy had a significant increase of over 6\% which equated to 87 new hotels and almost 9,000 rooms. Poland grew by $8 \%$, Ireland by $7 \%$, Hungary $4.5 \%$ and Germany by $4.4 \%$.

In Germany's case the actual growth came to 88 hotels with over 14,000 rooms.

Overall the number of chain affiliated hotels grew by 373, which accounts for almost 39,000 rooms. This increase is even more impressive when you consider that overall hotel supply for the region fell in 2017 by 103 hotels, taking the overall inventory from 145,573 to 145,470.

Looking at the percentage of each market versus Europe as a whole, the single biggest market is France with almost $25 \%$ of the entire European chain sector.

The UK follows with $22.7 \%$, Spain with $15.84 \%$, Germany with $13.42 \%$ and Italy on $9.61 \%$. Hungary, which is seen correctly as a boom market and has 140 chain hotels, only makes up slightly less than $1 \%$ of European supply.

[^2]
## Domestic \& International Brands

## UK

Total no. of brands: 148
\% of total brands: $11 \%$
Domestic chains: 68
International chains: 80

## Netherlands

Total no. of brands: 107
\% of total brands: 8\%
Domestic chains: 39
International chains: 68

## Germany

Total no. of brands: 203
\% of total brands: 14\%
Domestic chains: 89
International chains: 114

## Ireland

Total no. of brands: 31 \% of total brands: $2 \%$ Domestic chains: 8 International chains: 23

Poland
Total no. of brands: 61 \% of total brands: 4\%
Domestic chains: 26
International chains: 35

Switzerland
Total no. of brands: 65 \% of total brands: $5 \%$

Domestic chains: 8 International chains: 57

Italy
Total no. of brands: 227 \% of total brands: $16 \%$
Domestic chains: 137
International chains: 90

Hungary
Total no. of brands: 45
\% of total brands: 3\%
Domestic chains: 6
International chains: 39
Croatia
Total no. of brands: 20 \% of total brands: $1 \%$

Domestic chains: 5 International chains: 15


Cyprus
Total no. of brands: 6 \% of total brands: 0\%
Domestic chains: 4 International chains: 2

## Domestic \& International Brands

## One of the fascinating points is how some otherwise excellent tourism markets, like Italy for example, just haven't developed local brands that export to the same level as other similar countries.

The next issue to look at is the make-up of brands in each country and see how much penetration international brands have made in each market. One of the fascinating points is how some otherwise excellent tourism markets, like Italy for example, just haven't developed local brands that export to the same level as other similar countries.

Let us exclude France for a moment, which is dominated by one family of brands, and look at Italy compared to Spain. Both markets are huge, Spain has 667,000 hotels overall versus 1.1 million in Italy, and when you look at the brand picture, superficially quite similar. Spain has 290 brands versus 227 in Italy. The ratios of domestic versus international brands is also quite similar, Spain has a ratio of 204/86 and Italy 137/90 and yet in terms of chain penetration they could not be more different. Spain has a brand penetration of almost $34 \%$ for hotels and $56 \%$ for rooms whereas Italy is just over 5\% for hotels and $15 \%$ on rooms.

The market penetration of international versus domestic brands is also fascinating. Switzerland leads the way with international chains making up almost $90 \%$ of their brands. Hungary has $87 \%$ international chains, Austria 82\% and Croatia 75\%.

Are these international brands stopping the growth of domestic giants? Maybe, in the smaller markets almost certainly because why would an owner bet on a new local player with potential, when he can take much less risk on an international brand with global distribution and a track record. The finance community will also be black and white in terms of lending.

One last point to make is that a large number of domestic brands does not always equate to international success for those brands. France is the obvious candidate with the incredible success of the Accor brand, but Italy has 137 domestic brands and you would be hard pushed to name many of those that have made it overseas.

[^3]Total Brands: International vs. Domestic


Europe: Total Number of Brands


## Total Brands: Domestic vs. International



Total Brands: \% of Total of brands in Europe



## Europe: Country Data

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## Croatia

## The market is dominated by domestic chains with strong seasonal operations. This has meant that there has been little incentive to develop and add international brands yet.

Siniša Topalović, Managing Director, Horwath HTL Croatia



| Key Statistics | 2017 |
| :--- | ---: |
| Chain hotels | 167 |
| Chain rooms | 30,808 |
| Average size per chain hotel in rooms | 184 |
| Country hotels stock (overall supply) | 684 |
| Country rooms Stock (overall supply) | 57,885 |
| Average size per hotel in rooms | 84.6 |
| Chain penetration \% by hotels | $24.4 \%$ |
| Chain penetration \% by keys | $53.2 \%$ |
| Total number of brands | 20 |
| Domestic brands | 5 |
| International brands | 15 |
| Second-tier operated hotels | 65 |
| International chain hotels (including double counting) | 59 |
| Domestic chain hotels (including double counting) | 119 |
| International chain rooms (including double counting) | 13,168 |
| Domestic chain rooms (including double counting) | 20,110 |



## Croatia: The market

The Croatian hotel market is a rather slowly developing market, despite all the natural and historical attractions. There is a relatively high amount of chain affiliated hotels and rooms for a smaller market, ( $25 \%$ and $53 \%$ respectively) and the market is dominated by domestic chains with strong seasonal operations. This has meant that there has been little incentive to develop and add international brands.

The biggest challenge is the lack of foreign investors, a result of several factors: strong domestic investors that finance major investment opportunities on an exclusive basis, slow privatisation of tourism state assets, seasonality and slow administration.

Hotel performance data is showing a positive trend however. 2017 showed an increase of 4\% in hotel occupancy and an even stronger growth of average room rates ( $7 \%$ ), which resulted in growth for all the hotel KPI's (RevPAR increased 9\% and GOPPAR around 12\%) which is extremely good. With the country averaging overall $48 \%$ room occupancy, there is still room for improvement.

Seasonality is one of the most serious challenges for coastal destinations (with the exception of bigger cities like Dubrovnik, Split, Rijeka and the Istria Region) that have a stronger shoulder season and longer periods of operations.

From a development standpoint, there are hotels in the pipeline (not counting small hotels) with a total of 9 projects planned and underway, 4 of which are in Zagreb. It is important to note that mid-term outlook is rather optimistic, with around 2,000 hotel keys, including internationally branded properties led by Hilton, Marriott and Four Seasons, among others.

Hotel investments are picking up, supported by very favourable investment terms provided by the Croatian bank for reconstruction and development (HBOR) including low interest rates, 4 years grace periods and up to 17 years repayment period. Considering the positive market outlook, favourable investment terms and increasing positive image of Croatia on global market, coupled with still low share of hotel capacities in total accommodation stock, the time is right to consider hotel investment in Croatia.

## Croatia: Year on year data

| Key Statistics | 2016 | 2017 | \% Diff. |
| :--- | ---: | ---: | ---: |
| Chain hotels | 166 | 167 | $0.6 \%$ |
| Chain rooms | 31,443 | 30,808 | $-2.0 \%$ |
| Average size per chain hotel in rooms | 189 | 184 | $-2.6 \%$ |
| Country hotels stock (overall supply) | 684 | 684 | $0.0 \%$ |
| Country rooms stock (overall supply) | 58,070 | 57,885 | $-0.3 \%$ |
| Average size per hotel in rooms | 8,500 | 8,463 | $-0.3 \%$ |
| Chain penetration \% by hotels | $24.3 \%$ | $24.4 \%$ | $0.4 \%$ |
| Chain penetration \% by keys | $54.1 \%$ | $53.2 \%$ | $-1.7 \%$ |
| Total number of brands | 19 | 20 | $5.3 \%$ |
| Domestic brands | 4 | 5 | $25.0 \%$ |
| International brands | 15 | 15 | $0.0 \%$ |
| Second-tier operated hotels | 65 | 65 | $0.0 \%$ |
| International chain hotels (including double counting) | 58 | 59 | $1.7 \%$ |
| Domestic chain hotels (including double counting) | 120 | 119 | $-0.8 \%$ |
| International chain rooms (including double counting) | 13,191 | 13,168 | $-0.2 \%$ |
| Domestic chain rooms (including double counting) | 20,550 | 20,110 | $-2.1 \%$ |

## Croatia: Key points

- Valamar still on top

The Valamar Rivera hotel group is still by far the largest player in the market with 31 hotels and over 5,500 rooms. First acquisition outside of Croatia is being finalised during the preparation of report and includes an upscale hotel in Obertauern, Austria.

## - Upscale hotels most popular

The largest segment for chain hotels in Croatia is upper and upper upscale hotels (3/4 stars) with a whopping $47 \%$ belonging in that segment. This is remarkably similar to other markets like Germany which has $45 \%$ of chain hotels in the same segment. Budget hotels are only $9 \%$ and luxury $15.6 \%$.

- Melia top of the International Brands

For International chains, Spanish group Melia is top of the list with 9 hotels and 2,200 rooms, followed by Park Plaza Hotels with 6 hotels and 1,580 rooms.

- Owner Operator Model

Owner operator is still very much order of the day in Croatia with 153 out of 178 hotels following this model. Next up is Franchising on 8\% of the market, or 14 hotels, followed by 10 hotels or 6\% of the market on Management Contracts. Leases are a tiny part of the market with only $1 \%$.

## Croatia: Total number of brands \& YOY growth




Croatia: Ranking per scale \& size

| CHAINS | Hotels | $\%$ | Rooms | Avg. <br> Size |
| :--- | :---: | :---: | :---: | :---: |
| Budget \& Economy | 384 | 18.6 | 47,521 | 127 |
| Midscale | 645 | 31.2 | 80,092 | 167 |
|  <br> Upper-Upscale | 930 | 45.0 | 147,718 | 200 |
| Luxury | 107 | 5.2 | 24,206 | 200 |
| TOTAL | 167 | 100.0 | $\mathbf{3 0 , 8 0 8}$ | $\mathbf{1 8 4}$ |


| DOMESTIC |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Hotels | $\%$ | Rooms | Avg. <br> Size |
| Budget \& Economy | 75 | 11.0 | 6,524 | 87 |
| Midscale | 317 | 46.3 | 20,823 | 66 |
|  <br> Upper-Upscale | 256 | 37.4 | 25,261 | 99 |
| Luxury | 36 | 5.3 | 5,277 | 147 |
| TOTAL | $\mathbf{6 8 4}$ | $\mathbf{1 0 0 . 0}$ | $\mathbf{5 7 , 8 8 5}$ | $\mathbf{8 5}$ |

Croatia: Ranking by location

| Rank | Destination | Hotels | Rooms |
| :---: | :--- | :---: | :---: |
| 1 | Poreč | 23 | 5,128 |
| 2 | Dubrovnik | 19 | 3,666 |
| 3 | Opatija | 15 | 1,798 |
| 4 | Umag | 9 | 1,689 |
| 5 | Rovinj | 8 | 1,546 |
| 6 | Zagreb | 8 | 1,485 |
| 7 | Šibenik | 8 | 1,394 |
| 8 | Rabac | 7 | 1,345 |
| 9 | Cavtat | 6 | 1,133 |
| 10 | Mali Lošinj | 5 | 905 |

## Croatia: Primary Demand Driver

| DRIVER | International |  | Domestic |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Hotels | Rooms | Hotels | Rooms |
| Arts \& Business | 6 | 1,171 | 2 | 303 |
| Business Focus | - | - | - | - |
| Other Leisure | - | - | - | - |
| Ski | - | - | - | - |
| Sun \& Beach | 119 | 20,156 | 57 | 13,018 |
| Thermal | - | - | - | - |

## Croatia: Ranking by size

|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Chain Groups | Hotels | Rooms |
| 1 | Valamar Riviera | 31 | 5,556 |
| 2 | Plava Laguna | 11 | 3,295 |
| 3 | Liburnia Riviera | 15 | 2,324 |
| 4 | Bluesun H\&R | 12 | 2,324 |
| 5 | Istraturist | 9 | 2,200 |
| 6 | Melia Hotels | 9 | 2,200 |
| 7 | UGO-Grupa | 10 | 1,846 |
| 8 | Arenaturist | 6 | 1,580 |
| 9 | HUP-Zagreb | 8 | 1,580 |
| 10 | PPHE | 6 | 1,580 |


| BRANDS |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Chain Brands | Hotels | Rooms |
| 1 | Valamar Riviera | 31 | 5,556 |
| 2 | Remisens | 15 | 2,324 |
| 3 | Bluesun H\&R | 12 | 2,324 |
| 4 | Melia Hotels | 9 | 2,200 |
| 5 | Park Plaza Hotels | 6 | 1,580 |
| 6 | Adriatic Luxury Hotels | 8 | 1,569 |
| 7 | Falkensteiner | 5 | 1,152 |
| 8 | Sheraton | 2 | 557 |
| 9 | Radisson Blue | 2 | 451 |
| 10 | llirija H\&R | 5 | 446 |


| CHAINS |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Domestic Chain Groups | Hotels | Rooms |
| 1 | Valamar Riviera | 31 | 5,556 |
| 2 | Plava Laguna | 11 | 3,295 |
| 3 | Liburnia Riviera | 15 | 2,324 |
| 4 | Istraturist | 9 | 2,200 |
| 5 | Bluesun H\&R | 12 | 2,324 |
| 6 | Maistra | 8 | 1,546 |
| 7 | UGO-Grupa | 10 | 1,846 |
| 8 | Arenaturist | 6 | 1,580 |
| 9 | HUP-Zagreb | 8 | 1,580 |
| 10 | Adriatic Luxury Hotels | 8 | 1,569 |


|  | BRANDS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Domestic Chain Brands | Hotels | Rooms |
| 1 | Valamar Riviera | 31 | 5,556 |
| 2 | Remisens | 15 | 2,324 |
| 3 | Bluesun H\&R | 12 | 2,324 |
| 4 | Adriatic Luxury Hotels | 8 | 1,569 |
| 5 | llirija H\&R | 5 | 446 |
| 6 | - |  |  |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | International Chain Groups | Hotels | Rooms |
| 1 | Melia Hotels | 9 | 2,200 |
| 2 | PPHE | 6 | 1,580 |
| 3 | Falkensteiner | 5 | 1,152 |
| 4 | Starwood H\&R | 4 | 1,229 |
| 5 | Hilton Worldwide | 2 | 299 |
| 6 | Carlson Rezidor | 2 | 451 |
| 7 | Karisma Hotels | 2 | 445 |
| 8 | Rixos | 1 | 254 |
| 9 | Holleis Hotels | 2 | 221 |
| 10 | Kempinski | 1 | 186 |
|  |  |  |  |


|  | BRANDS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | International Chain Brands | Hotels | Rooms |
| 1 | Melia Hotels | 9 | 2,200 |
| 2 | Park Plaza Hotels | 6 | 1,580 |
| 3 | Falkensteiner | 5 | 1,152 |
| 4 | Sheraton | 2 | 557 |
| 5 | Radisson Blue | 2 | 451 |
| 6 | Le Meridien Lav | 1 | 381 |
| 7 | Karisma Hotels | 2 | 335 |
| 8 | Hilton | 2 | 299 |
| 9 | Westin | 1 | 291 |
| 10 | Arcotel | 1 | 151 |

Croatia: Domestic \& International brands vs. Europe


Croatia: Chain hotels \& rooms



Croatia: Total of brands per Europe total



## Croatia: European Chain Penetration



## Croatia: Business Model

| HOTELS |  |  |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Franchising | $\%$ | Lease | $\%$ | Management <br> contract | $\%$ | Owned | $\%$ | Total | $\%$ |
| Economy | 0 | $0 \%$ | 0 | $0 \%$ | 1 | $6 \%$ | 17 | $94 \%$ | 18 | $100 \%$ |
| Midscale | 3 | $6 \%$ | 0 | $0 \%$ | 2 | $4 \%$ | 47 | $90 \%$ | 52 | $100 \%$ |
|  <br> Upper-Upscale | 6 | $8 \%$ | 1 | $1 \%$ | 4 | $5 \%$ | 68 | $86 \%$ | 79 | $100 \%$ |
| Luxury | 5 | $17 \%$ | 0 | $0 \%$ | 3 | $10 \%$ | 21 | $72 \%$ | 29 | $100 \%$ |
| Total | 14 | $8 \%$ | 1 | $1 \%$ | 10 | $6 \%$ | 153 |  | 178 | $100 \%$ |
|  |  |  |  |  |  |  |  |  |  |  |
| ROOMS |  |  |  |  |  |  |  |  |  |  |
|  | Franchising | $\%$ | Lease | $\%$ | Management |  |  |  |  |  |
|  | contract | $\%$ | $0 w n e d$ | $\%$ | Total | $\%$ |  |  |  |  |
| Economy | 0 | $0 \%$ | 0 | $0 \%$ | 222 | $8 \%$ | 2,683 | $92 \%$ | 2,905 | $100 \%$ |
| Midscale | 508 | $6 \%$ | 0 | $0 \%$ | 373 | $4 \%$ | 7,590 | $90 \%$ | 8,471 | $100 \%$ |
|  <br> Upper-Upscale | 1,594 | $10 \%$ | 25 | $0 \%$ | 1,235 | $8 \%$ | 13,070 | $82 \%$ | 15,924 | $100 \%$ |
| Luxury | 1,141 | $19 \%$ | 0 | $0 \%$ | 768 | $13 \%$ | 4,069 | $68 \%$ | 5,978 | $100 \%$ |
| Total | 3,243 | $10 \%$ | 25 | $0 \%$ | 2,598 | $8 \%$ | 27,412 |  | 33,278 | $100 \%$ |

## Croatia: Ranking by scale (all brands)

| CHAINS |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | Valamar Riviera | 13 | 2,508 |
| 2 | Bluesun H\&R | 6 | 1,171 |
| 3 | Remisens | 9 | 1,149 |
| 4 | Park Plaza | 3 | 595 |
| 5 | Sol Melia | 3 | 508 |
| 6 | Karisma Hotels | 2 | 335 |
| 7 | Falkensteiner | 1 | 240 |
| 8 | Adriatic Luxury Hotels | 2 | 185 |
| 9 | llirija H\&R | 2 | 172 |
| 10 | - |  |  |


| CHAINS |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Valamar Riviera | 17 | 2,756 |
| 2 | Melia Hotels | 5 | 1,442 |
| 3 | Remisens | 5 | 995 |
| 4 | Bluesun H\&R | 5 | 992 |
| 5 | Park Plaza | 3 | 985 |
| 6 | Falkensteiner | 3 | 702 |
| 7 | llirija H\&R | 3 | 274 |
| 8 | Carlson Rezidor | 1 | 250 |
| 9 | Holleis hotels | 2 | 221 |
| 10 | Adriatic Luxury Hotels | 1 | 173 |


| CHAINS |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | Starwood H\&R | 4 | 1,229 |
| 2 | Adriatic Luxury Hotels | 5 | 1,211 |
| 3 | Valamar Riviera | 1 | 292 |
| 4 | Rixos | 1 | 254 |
| 5 | Melia | 1 | 250 |
| 6 | Falkensteiner | 1 | 210 |
| 7 | Carlson Rezidor | 1 | 201 |
| 8 | Remisens | 1 | 180 |
| 9 | Bluesun H\&R | 1 | 161 |
| 10 | Hilton Worldwide | 1 | 147 |

## Croatia: Destination pipeline (2018-2019)

| PIPELINE |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Rank | Destination | Hotels <br> Current | Hotel <br> Investments | Hotels <br> Total | Rooms <br> Current | Rooms <br> Investment | Rooms <br> Total |
| 1 | Opatija | 15 | 1 | 16 | 1,798 | 180 | 1,978 |
| 2 | Umag | 9 | 1 | 10 | 1,689 | 236 | 1,925 |
| 3 | Rovinj | 8 | 1 | 9 | 1,546 | 210 | 1,756 |
| 4 | Zagreb | 8 | 4 | 12 | 1,485 | 227 | 1,712 |
| 5 | Zadar | 4 | 1 | 5 | 881 | 245 | 1,126 |
| 6 | Hvar | 5 | 1 | 6 | 550 | 150 | 700 |

Croatia: Ranking by scale (Domestic vs International brands)

|  | DOMESTIC |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | Valamar Riviera | 13 | 2,508 |
| 2 | Bluesun H\&R | 6 | 1,171 |
| 3 | Remisens | 9 | 1,149 |
| 4 | Adriatic Luxury Hotels | 2 | 185 |
| 5 | llirija H\&R | 2 | 172 |
| 6 | - |  |  |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |


|  | INTERNATIONAL |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | Park Plaza | 3 | 595 |
| 2 | Falkensteiner | 1 | 240 |
| 3 | Sol Melia | 3 | 508 |
| 4 | Karisma Hotels | 2 | 335 |
| 5 | - |  |  |
| 6 | - |  |  |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |


|  | DOMESTIC |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Valamar Riviera | 17 | 2,756 |
| 2 | Remisens | 5 | 995 |
| 3 | Bluesun H\&R | 5 | 992 |
| 4 | llirija H\&R | 3 | 274 |
| 5 | Adriatic Luxury Hotels | 1 | 173 |
| 6 | - |  |  |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |


|  | INTERNATIONAL |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Melia Hotels | 5 | 1,442 |
| 2 | Park Plaza | 3 | 985 |
| 3 | Falkensteiner | 3 | 702 |
| 4 | Carlson Rezidor | 1 | 250 |
| 5 | Holleis hotels | 2 | 221 |
| 6 | DT by Hilton | 1 | 152 |
| 7 | Arcotel | 1 | 151 |
| 8 | D Hotels | 1 | 69 |
| 9 | Brown | 1 | 25 |
| 10 | - |  |  |


| DOMESTIC |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | Adriatic Luxury Hotels | 5 | 1,211 |
| 2 | Valamar Riviera | 1 | 292 |
| 3 | Remisens | 1 | 180 |
| 4 | Bluesun H\&R | 1 | 161 |
| 5 | - |  |  |
| 6 | - |  |  |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |


|  | INTERNATIONAL |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | Starwood H\&R | 4 | 1,229 |
| 2 | Hilton | 1 | 147 |
| 3 | Rtixos | 1 | 254 |
| 4 | Melia | 1 | 250 |
| 5 | Falkensteiner | 1 | 210 |
| 6 | Carlson Rezidor | 1 | 201 |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |



## Cyprus

Hotels chains in Cyprus are predominantly domestic chains with only with a $0.9 \%$ of hotels representing International chains. Some of the dominant tourism trends on the island (all-inclusive, large resorts) along with the small market size, make it so international chains are not that interested, despite the high occupancy rates.

Christos Michaelides, Managing Director, Horwath HTL Cyprus


| Key Statistics | 2017 |
| :--- | ---: |
| Chain hotels | 25 |
| Chain rooms | 5,355 |
| Average size per chain hotel in rooms | 214 |
| Country hotels stock (overall supply) | 223 |
| Country rooms Stock (overall supply) | 53,458 |
| Average size per hotel in rooms | 239.7 |
| Chain penetration \% by hotels | $11.2 \%$ |
| Chain penetration \% by keys | $10.0 \%$ |
| Total number of brands | 6 |
| Domestic brands | 4 |
| International brands | 2 |
| Second-tier operated hotels | 1 |



## Cyprus: The market

Cyprus is by all measures a small country. Nevertheless one that relies on tourism greatly and pays close attention to it. This has led to a significant increase in tourism in the last couple of years and hence a need for rapid development from the hotel stock that already running on high occupancies in the High season.

Foreign investor presence is apparent in some cases, however the combined intent of both foreign and local investors is still not enough to cover the developmental needs of the market. This is mainly due to geopolitical reasons

Despite all of the above tourism has marked a 15\% growth in 2017 vs 2016, occupancy for hotels has increased more than $35 \%$ and even greater increases are expected for 2018. This combined with the healthy growth of Hotels, and the apparent margins for performance improvement should render the sector even more attractive in the following years.

## Cyprus: Year on year data

| Key Statistics | 2016 | 2017 | \% Diff. |
| :--- | ---: | ---: | ---: |
| Chain hotels | 7 | 25 |  |
| Chain rooms | 5,319 | 5,355 |  |
| Average size per chain hotel in rooms | 760 | 214 |  |
| Country hotels stock (overall supply) | 223 | 223 |  |
| Country rooms stock (overall supply) | 53,278 | 53,458 |  |
| Average size per hotel in rooms | 239 | 239.7 |  |
| Chain penetration \% by hotels | $3 \%$ | $11.2 \%$ |  |
| Chain penetration \% by keys | $10 \%$ | $10.0 \%$ |  |
| Total number of brands | 6 | 6 |  |
| Domestic brands | 4 | 4 |  |
| International brands | 2 | 2 |  |
| Second-tier operated hotels | 1 | $\mathbf{1}$ |  |

## Cyprus: Key points

- The chain are slowly moving in:

There is confirmation of 2 international chains moving into the Cyprus market in the near future with assets already identified. We believe that as the number of international chains increases on the island, more and more of them will show interest.

- The opportunity is there:

8+ Hotel projects are currently under development and 10s more are at initial stages. Almost all of these cases would prefer an international chain to enter the project in any form. This combined with the many incentives of running a tourist business in Cyprus should be enough to make the opportunity attractive

## - Domestic chain growth:

Whilst most of the sector wishes to attract international chains, our own domestic chains are doing extremely well, with 2 of them expanding with 2 more hotels abroad this year and diversifying into other, parallel activities.

Cyprus: Total number of brands \& YOY growth



Cyprus: Ranking per scale \& size

| CHAINS |  |  |  | CHAIN HOTELS |  | CHAIN ROOMS |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Hotels | $\%$ | Rooms | Avg Size | Intl. | Dom. | Intl. | Dom. |
|  | 1 | $4.0 \%$ | 19 | 19 | - | 1 | - | 19 |
| Budget \& Economy | 1 |  |  |  |  |  |  |  |
| Midscale | 5 | $20.0 \%$ | 1,274 | 255 | - | 5 | - | 1,274 |
| Upscale \& Upper-Upscale | 12 | $48.0 \%$ | 2,410 | 201 |  | 12 |  | 2,410 |
| Luxury | 7 | $28.0 \%$ | 1,652 | 236 | 2 | 5 | 474 | 1,178 |
| TOTAL | 25 | $\mathbf{1 0 0 . 0 \%}$ | 5,355 | $\mathbf{2 1 4}$ | $\mathbf{2}$ | $\mathbf{2 3}$ | $\mathbf{4 7 4}$ | $\mathbf{4 , 8 8 1}$ |


| OVERALL COUNTRY | Hotels | \% | Rooms | Avg Size | CHAIN HOTELS |  | CHAIN ROOMS |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | Intl. | Dom. | Intl. | Dom. |
| Budget \& Economy | 65 | 29.1\% | 4,597 | 71 |  | 65 | - | 19 |
| Midscale | 76 | 34.1\% | 15,579 | 205 |  | 76 | - | 1,274 |
| Upscale \& Upper-Upscale | 57 | 25.6\% | 21,540 | 378 |  | 57 |  | 2,410 |
| Luxury | 25 | 11.2\% | 11,742 | 470 | 2 | 23 | 474 | 1,178 |
| TOTAL | 223 | 100.0\% | 53,458 | 240 | 2 | 221 | 474 | 4,881 |

Cyprus: Ranking by location

| Rank | Destination | Hotels | Rooms |
| :---: | :--- | :---: | :---: |
| 1 | Famagusta | 73 | 18,535 |
| 2 | Pafos | 56 | 17,076 |
| 3 | Limassol | 31 | 9,255 |
| 4 | Larnaca | 25 | 4,411 |
| 5 | Nicosia | 20 | 2,710 |

## Cyprus: Ranking by size

|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Chain Groups | Hotels | Rooms |
| 1 | Atlantica Hotels | 7 | 1,730 |
| 2 | Louis Hotels | 5 | 1,323 |
| 3 | Kanika Olympic | 5 | 938 |
| 4 | A. Tsokkos Hotels | 6 | 890 |
| 5 | - |  |  |
| 6 | - |  |  |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |


| BRANDS |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Chain Brands | Hotels | Rooms |
| 1 | Atlantica Hotels | 7 | 1,730 |
| 2 | Louis Hotels | 5 | 1,323 |
| 3 | Kanika Olympic Ltd | 5 | 938 |
| 4 | A. Tsokkos Hotels | 6 | 890 |
| 5 | - |  |  |
| 6 | - |  |  |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |
|  |  |  |  |

Cyprus: Ranking by scale (all brands)

| CHAINS |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | A. Tsokkos Hotels | 2 | 316 |
| 2 | Atlantica Hotels | 2 | 536 |
| 3 | Kanika Olympic | 1 | 19 |
| 4 | Louis Hotels | 1 | 422 |
| 5 | - |  |  |
| 6 | - |  |  |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | A. Tsokkos Hotels | 3 | 425 |
| 2 | Atlantica Hotels | 3 | 645 |
| 3 | Kanika Olympic | 3 | 643 |
| 4 | Louis Hotels | 3 | 697 |
| 5 | - |  |  |
| 6 | - |  |  |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | A. Tsokkos Hotels | 1 | 149 |
| 2 | Atlantica Hotels | 2 | 549 |
| 3 | Kanika Olympic | 1 | 276 |
| 4 | Louis Hotels | 1 | 204 |
| 5 | Hilton Cyprus | 1 | 294 |
| 6 | Radisson Blu | 1 | 180 |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |

Cyprus: Domestic \& International brands vs. Europe


Cyprus: Chain hotels \& rooms



Cyprus: Total of brands per Europe total



## Cyprus: European Chain Penetration


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## France

# France remains the most visited country in Europe. In 2017 there was a 5\% year on year growth in visitors, the equivalent of 88 million tourists, which broke the previous record. 

Philippe Doizelet, Managing Director, Horwath HTL France


| Key Statistics | 2017 |
| :--- | ---: |
| Chain hotels | 3,816 |
| Chain rooms | 319,561 |
| Average size per chain hotel in rooms | 84 |
| Country hotels stock (overall supply) | 18,382 |
| Country rooms Stock (overall supply) | 659,773 |
| Average size per hotel in rooms | 36 |
| Chain penetration \% by hotels | $21 \%$ |
| Chain penetration \% by keys | $48 \%$ |
| Total number of brands | 107 |
| Domestic brands | 52 |
| International brands | 55 |
| Second-tier operated hotels | 54 |
| International chain hotels (including double counting) | 673 |
| Domestic chain hotels (including double counting) | 3,146 |
| International chain rooms (including double counting) | 53,949 |
| Domestic chain rooms (including double counting) | 256,538 |



## France: The market

2011 was the previous high water mark for French tourism, but several years of terrorist attacks ending in 2015/16 had taken the shine off the country. By 2017 however, that pent up demand returned with a vengeance creating a record year. Over 88 million tourists came, a $5 \%$ increase on the previous year, setting a new record. The tourists mainly came from Northern Europe (Benelux, UK and Germany) and from Northern America and Asia. Half of them had an average stay of 1-3 nights.

In 2018, the hotel industry has recorded higher operational performance than 2017, with occupancy up $1.5 \%$. This has benefitted all levels, with a particular emphasis on the high-end range (upper upscale and luxury) that have recorded the highest increase owing to the return of the international clientele.

In the first half of 2018, 47 signings were recorded, already 70\% of the 2017 figures. These signings forecast the opening of 4,291 rooms out of which $93 \%$ are under franchises and $7 \%$ under management agreements.

A large share of the deals were by chains. Either the local giant, AccorHotels, with $67 \%$ of the room inventory and the remainder by IHG, Hilton, Hyatt, and Marriott.

Q1 and Q2 have recorded 25 openings adding over 2,500 rooms to the market with $44 \%$ based in Paris itself. Among new brand that opened or are scheduled to open in France, most are positioned on the boutique and lifestyle segment including Curio by Hilton, Nhow, Hyatt Place and CR7.

Hotel development has evolved in a very enthusiastic climate for the first half of the year, especially for the Paris Region as it concentrated approximately 44\% of rooms signed and of rooms opened in France.

In this way, prospects for France and its capital city are promising for the next five years and are likely to sustain hotel demand for the city. One difficulty remains however in this very positive hotel investment climate: a certain reluctance to sign management contracts that are associated to staff related risk factor.

## France: Year on year data

| Key Statistics | 2016 | 2017 | \% Diff. |
| :--- | ---: | ---: | ---: |
| Chain hotels | 3,819 | 3,816 | $-0.1 \%$ |
| Chain rooms | 310,487 | 319,561 | $2.9 \%$ |
| Average size per chain hotel in rooms | 81 | 84 | $3.0 \%$ |
| Country hotels stock (overall supply) | 18,328 | 18,382 | $0.3 \%$ |
| Country rooms stock (overall supply) | 652,346 | 659,773 | $1.1 \%$ |
| Average size per hotel in rooms | 36 | $36 \%$ | $0.8 \%$ |
| Chain penetration \% by hotels | $21 \%$ | $21 \%$ | $0.0 \%$ |
| Chain penetration \% by keys | $48 \%$ | $48 \%$ | $0.0 \%$ |
| Total number of brands | 83 | 107 | $28.9 \%$ |
| Domestic brands | 38 | 52 | $36.8 \%$ |
| International brands | 45 | 55 | $22.2 \%$ |
| Second-tier operated hotels | 54 | 54 | $0.0 \%$ |
| International chain hotels (including double counting) | 673 | 673 | $0.0 \%$ |
| Domestic chain hotels (including double counting) | 3,146 | 3,146 | $0.0 \%$ |
| International chain rooms (including double counting) | 53,949 | 53,949 | $0.0 \%$ |
| Domestic chain rooms (including double counting) | 256,538 | 256,538 | $0.0 \%$ |

## France: Key points

- National hotel champion still leading the way 67\% of total rooms signed are affiliated to AccorHotels chain. Mostly under franchise agreement.
- The region of Paris concentrates a large share of the deal signings for Q1 \& Q2 2018
44\% of total hotel rooms signed in France, located in the Paris region, in an effort to respond to the growing demand coming from emerging countries.
- US chains stepping foot into the market
$28 \%$ of total rooms signed are affiliated to brands of US origin.
- Franchises are King

Of the new deals being signed, a full 93\% are franchise, showing the maturity of the market as owners feel comfortable with the model and the brands on offer. However, more management agreements would be preferable for the brands as they are more lucrative, but staff costs and related expenses are seen as too risky.

## - Big projects start to pay off

Various projects and events such as the "Grand Paris" (urban plan to enhance connectivity within the capital and its suburbs) and the 2024 Olympics to be hosted by the capital are placing the city on the map for investors and triggering the interest of international operators who had been quite reserved in their growth strategy in Paris

France: Total number of brands \& YOY growth



France: Ranking per scale \& size

| CHAINS |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Hotels | $\%$ | Rooms | Avg. <br> Size |
| Budget \& Economy | 1,197 | $31.4 \%$ | 85,521 | 71 |
| Midscale | 2,027 | $53.1 \%$ | 152,135 | 75 |
|  <br> Upper-Upscale | 517 | $13.5 \%$ | 72,163 | 140 |
| Luxury | 76 | $2.0 \%$ | 9,810 | 129 |
| TOTAL | $\mathbf{3 , 8 1 7}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{3 1 9 , 6 2 9}$ | $\mathbf{8 4}$ |


| DOMESTIC |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Hotels | $\%$ | Rooms | Avg. <br> Size |
| Budget \& Economy | 10,117 | $55.7 \%$ | 263,228 | 26 |
| Midscale | 5,973 | $32.9 \%$ | 240,864 | 40 |
|  <br> Upper-Upscale | 1,761 | $9.7 \%$ | 123,376 | 70 |
| Luxury | 321 | $1.8 \%$ | 21,403 | $\mathbf{6 7}$ |
| TOTAL | $\mathbf{1 8 , 1 7 2}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{6 4 8 , 8 7 1}$ | $\mathbf{3 6}$ |

France: Ranking by location

| Rank | Destination | Hotels | Rooms |
| :---: | :--- | :---: | :---: |
| 1 | Paris | 1,573 | 80,617 |
| 2 | Lourdes | 150 | 10,798 |
| 3 | Nice | 177 | 9,978 |
| 4 | Lyon | 112 | 7,278 |
| 5 | Marseille | 108 | 6,404 |
| 6 | Cannes | 103 | 5,791 |
| 7 | Toulouse | 103 | 5,668 |
| 8 | Roissy-en-France | - | 5,001 |
| 9 | Strasbourg | 78 | 4,747 |
| 10 | Bordeaux | 74 | 4,474 |

## France: Primary Demand Driver

| DRIVER | International |  | Domestic |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Hotels | Rooms | Hotels | Rooms |
| Arts \& Business | 1,941 | 168,867 | 42,400 | 33,116 |
| Business Focus | 1,047 | 78,499 | 13,600 | 10349 |
| Other Leisure | 69 | 4,554 | 43 | 2,681 |
| Ski | 29 | 2088 | 39 | 3,402 |
| Sun \& Beach | 53 | 4,558 | 21 | 1,317 |
| Thermal | 17 | 1,056 | - | - |

France: Ranking by size

|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Chain Groups | Hotels | Rooms |
| 1 | AccorHotels | 1,583 | 142,934 |
| 2 | Louvre Hotels Group | 822 | 53,072 |
| 3 | B\&B Hotels | 276 | 19,860 |
| 4 | Best Western | 274 | 14,959 |
| 5 | Appart'City | 111 | 12,197 |
| 6 | IHG | 55 | 7,834 |
| 7 | Choice Hotels | 112 | 7,188 |
| 8 | Marriott International | 36 | 6,678 |
| 9 | Disneyland | 8 | 6,329 |
| 10 | Club Meditérannée | 16 | 4,345 |


|  | BRANDS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Chain Brands | Hotels | Rooms |
| 1 | lbis Family | 910 | 75,569 |
| 2 | Mercure | 240 | 23,150 |
| 3 | B\&B Hotels | 276 | 19,860 |
| 4 | Campanile | 314 | 19,477 |
| 5 | Novotel | 131 | 17,564 |
| 6 | Première Classe | 240 | 16,741 |
| 7 | Kyriad | 223 | 13,296 |
| 8 | Hotel F1 | 170 | 12,975 |
| 9 | Appart'City | 111 | 12,197 |
| 10 | Best Western | 225 | 11,894 |


| CHAINS |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Domestic Chain Groups | Hotels | Rooms |
| 1 | AccorHotels | 1,583 | 142,934 |
| 2 | Louvre Hotels Group | 822 | 53,072 |
| 3 | B\&B Hotels | 276 | 19,860 |
| 4 | Appart'City | 111 | 12,197 |
| 5 | Club Meditérannée | 16 | 4,345 |
| 6 | Dynamique Hôtels | 80 | 4,047 |
| 7 | Oceania Hotels | 25 | 2,880 |
| 8 | Chateauform' | 36 | 2,751 |
| 9 | Groupe Barrière | 17 | 2,288 |
| 10 | Les Hotels de Paris | 42 | 1,972 |


|  | BRANDS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Domestic Chain Brands | Hotels | Rooms |
| 1 | lbis Family | 869 | 70,336 |
| 2 | Mercure | 240 | 23,150 |
| 3 | B\&B Hotels | 276 | 19,860 |
| 4 | Campanile | 314 | 19,477 |
| 5 | Novotel | 131 | 17,564 |
| 6 | Première Classe | 240 | 16,741 |
| 7 | Kyriad | 223 | 13,296 |
| 8 | Hotel F1 | 170 | 12,975 |
| 9 | Appart'City | 111 | 12,197 |
| 10 | Adagio | 72 | 7,687 |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | International Chain Groups | Hotels | Rooms |
| 1 | Best Western | 274 | 14,959 |
| 2 | IHG | 55 | 7,834 |
| 3 | Choice Hotels | 112 | 7,188 |
| 4 | Marriott International | 36 | 6,678 |
| 5 | Disneyland | 8 | 6,329 |
| 6 | The Ascott Limited | 25 | 2,807 |
| 7 | Carlson Rezidor | 14 | 2,474 |
| 8 | Hyatt Hotel Corporation | 5 | 1,764 |
| 9 | Hilton | 7 | 1,481 |
| 10 | Starwood Hotels \& Resorts | 3 | 1,343 |
|  |  |  |  |


| BRANDS |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | International Chain Brands | Hotels | Rooms |
| 1 | Best Western (Family) | 225 | 11,894 |
| 2 | Disney Hotels | 8 | 6,329 |
| 3 | Comfort | 73 | 3,664 |
| 4 | Holiday Inn | 25 | 3,072 |
| 5 | Citadines | 25 | 2,807 |
| 6 | Best Western Plus | 35 | 2,330 |
| 7 | Radisson Blu | 13 | 2,323 |
| 8 | Marriott | 6 | 1,938 |
| 9 | Holiday Inn Express | 17 | 1,854 |
| 10 | Crowne Plaza | 7 | 1,658 |

France: Domestic \& International brands vs. Europe



France: Chain hotels \& rooms



France: Total of brands per Europe total



## France: European Chain Penetration



France: Ranking by scale (all brands)

|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | lbis Family | 910 | 73,569 |
| 2 | Mercure | 240 | 23,150 |
| 3 | B\&B Hotels | 276 | 19,860 |
| 4 | Campanile | 314 | 19,477 |
| 5 | Première Classe | 240 | 16,741 |
| 6 | Kyriad | 223 | 13,296 |
| 7 | Hotel F1 | 170 | 12,975 |
| 8 | Best Western (Family) | 225 | 11,894 |
| 9 | Adagio | 72 | 7,687 |
| 10 | Balladins | 80 | 4,047 |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Novotel | 131 | 17,564 |
| 2 | Appart'City | 111 | 12,197 |
| 3 | Disney Hotels | 9 | 6,329 |
| 4 | Club Med | 16 | 4,345 |
| 5 | Pullman | 11 | 3,342 |
| 6 | Oceania Hotels | 25 | 2,880 |
| 7 | Radisson Blu | 13 | 2,323 |
| 8 | Marriott | 6 | 1,938 |
| 9 | Crowne Plaza | 7 | 1,658 |
| 10 | Hyatt Regency | 3 | 1,525 |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | Barrière | 17 | 2,288 |
| 2 | MGallery | 27 | 1,997 |
| 3 | Sofitel | 12 | 1,613 |
| 4 | InterContinental | 5 | 1,193 |
| 5 | Four Seasons | 3 | 373 |
| 6 | Concorde Hotels \& Resorts | 1 | 354 |
| 7 | JW Marriott | 1 | 261 |
| 8 | Sheraton | 1 | 252 |
| 9 | Peninsula | 1 | 200 |
| 10 | Raffles | 1 | 149 |

France: Destination pipeline (2018-2019)

| PIPELINE |  |  |  |
| :---: | :---: | :---: | :---: |
| Rank | Destination | Hotel | Rooms |
| 1 | Paris | 10 | 660 |
| 2 | Bordeaux | 2 | 207 |
| 3 | Lyon | 2 | 347 |
| 4 | Mulhouse | 2 | 144 |
| 5 | Nice | 1 | 135 |
| 6 | Rouen | 2 | 128 |
| 7 | Nancy | 1 | 91 |
| 8 | Deauville | 1 | 74 |
| 9 | Toulouse | 1 | 70 |
| 10 | Marseille | 1 | 53 |

France: Ranking by scale (Domestic vs International brands)

| DOMESTIC |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | lbis Family | 910 | 73,569 |
| 2 | Mercure | 240 | 23,150 |
| 3 | B\&B Hotels | 276 | 19,860 |
| 4 | Campanile | 314 | 19,477 |
| 5 | Première Classe | 240 | 16,741 |
| 6 | Kyriad | 223 | 13,296 |
| 7 | Hotel F1 | 170 | 12,975 |
| 8 | Adagio | 72 | 7,687 |
| 9 | Balladins | 80 | 4,047 |
| 10 | Golden Tulip | 20 | 1,806 |


|  | INTERNATIONAL |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | Best Western (Family) | 225 | 11,894 |
| 2 | Comfort | 73 | 3,664 |
| 3 | Holiday Inn | 25 | 3,072 |
| 4 | Citadines | 25 | 2,807 |
| 5 | Best Western Plus | 35 | 2,330 |
| 6 | Holiday Inn Express | 17 | 1,854 |
| 7 | Quality | 20 | 1,442 |
| 8 | Quality Suite | 6 | 870 |
| 9 | Comfort Suites | 8 | 784 |
| 10 | Generator | 1 | 198 |


| DOMESTIC |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Novotel | 131 | 17,564 |
| 2 | Appart'City | 111 | 12,197 |
| 3 | Club Med | 16 | 4,345 |
| 4 | Pullman | 11 | 3,342 |
| 5 | Oceania Hotels | 25 | 2,880 |
| 6 | Chateauform' | 36 | 2,751 |
| 7 | Les Maisons du Séminaire | 23 | 1,378 |
| 8 | Les Hotels de Paris | 21 | 986 |
| 9 | Okko Hotels | 7 | 779 |
| 10 | Elegancia | 15 | 531 |
|  |  |  |  |


| INTERNATIONAL |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Disney Hotels | 9 | 6,329 |
| 2 | Radisson Blu | 13 | 2,323 |
| 3 | Marriott | 6 | 1,938 |
| 4 | Crowne Plaza | 7 | 1,658 |
| 5 | Hyatt Regency | 3 | 1,525 |
| 6 | Le Méridien | 3 | 1,343 |
| 7 | Hilton | 5 | 1,207 |
| 8 | Courtyard By Marriott | 7 | 1,132 |
| 9 | Renaissance | 10 | 1,065 |
| 10 | AC by Marriott | 5 | 776 |


| DOMESTIC |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | Barrière | 17 | 2,288 |
| 2 | MGallery | 27 | 1,997 |
| 3 | Sofitel | 12 | 1,613 |
| 4 | Raffles | 1 | 149 |
| 5 | - |  |  |
| 6 | - |  |  |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |


| INTERNATIONAL |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | InterContinental | 5 | 1,193 |
| 2 | Grand Hyatt | 1 | 409 |
| 3 | Four Seasons | 3 | 373 |
| 4 | Concorde Hotels \& Resorts | 1 | 354 |
| 5 | JW Marriott | 1 | 261 |
| 6 | Sheraton | 1 | 252 |
| 7 | Peninsula | 1 | 200 |
| 8 | Rosewood | 1 | 147 |
| 9 | Mandarin Oriental | 1 | 138 |
| 10 | Shangri-La Hotels \& Resorts | 1 | 101 |



## Germany

# These figures show that in the German market, it is really only chain hotels growing at a very rapid pace. The relatively small penetration of $10 \%$ means there is plenty of room for more. 

Christian Ott-Sessay, Managing Director, Horwath HTL Germany



| Key Statistics | 2017 |
| :--- | ---: |
| Chains Hotels | 2,078 |
| Chains Rooms | 301,045 |
| Average Size per Chain Hotel in Rooms | 145 |
| Country Hotels Stock (overall supply) July 2017 | 20,081 |
| Country Rooms Stock (overall supply) July 2017 | 812,218 |
| Average Size per Hotel in rooms | 40 |
| Chain penetration \% by hotels | $10.3 \%$ |
| Chain penetration \% by keys | $37.1 \%$ |
| Total number of brands | 203 |
| Domestic Brands | 89 |
| International Brands | 114 |



## Germany: The market

In this second edition of the European Hotels \& Chains Report, you can clearly see that the market for chain hotels in Germany is booming and the number of chain/ branded hotels and rooms has strongly increased.

Last year the chain penetration was 9.9\% for hotels and $35.9 \%$ for rooms, whereas in 2017 these numbers rose to $10.3 \%$ and $37.1 \%$.

This move towards an brand or affiliation is a 4.4\% increase in the total number of chain hotels (up 88 to 2,078 ) and a $5.0 \%$ increase in the total number of chain rooms (up 14,270 to 301,045 ) over the previous year.

Nevertheless, the German market in total is still mostly made up of independent hotels. Fully 89.7\% of Germany's total hotel stock ( 20,081 hotels with 812,218 rooms) are single assets or small groups that do not meet the chain criteria.

The growth of chain hotels consists partly of existing chain companies and their various brands increasing as well as some new domestic players entering the market.

These include brands such as Novum's Niu, Loginn by ACHAT and HYPERION (Hospitality Alliance). New international brands like the Japanese Tokyo Inn or the US-American Hyatt House and Hyatt Place have opened hotels for the first time in Germany.

## Germany: Year on year data

| Key Statistics | 2016 | 2017 | \% Diff. |
| :--- | ---: | ---: | ---: |
| Chain hotels | 1,990 | 2,078 | $4.4 \%$ |
| Chain rooms | 286,775 | 301,045 | $5.0 \%$ |
| Average size per chain hotel in rooms | 144 | 145 | $0.6 \%$ |
| Country hotels stock (overall supply) | 20,102 | 20,081 | $-0.1 \%$ |
| Country rooms stock (overall supply) | 798,651 | 812,218 | $1.7 \%$ |
| Average size per hotel in rooms | 40 | 40 | $1.8 \%$ |
| Chain penetration \% by hotels | $9.9 \%$ | $10.3 \%$ | $4.5 \%$ |
| Chain penetration \% by keys | $35.9 \%$ | $37.1 \%$ | $3.3 \%$ |
| Total number of brands | 189 | 203 | $7.4 \%$ |
| Domestic brands | 81 | 89 | $9.9 \%$ |
| International brands | 108 | 114 | $5.6 \%$ |

## Germany: Key points

- The biggest casualty in the report is Wyndham hotel, which were number 4 in our top ten ranking, but have all but disappeared. This is due to the 31 former Ramada branded Wyndham hotels, which were franchised by their sales partner Hospitality Alliance (H-Hotel Group) are now running under Hospitality Alliances' own brands.
- This means that, with an increase of more than 5,000 rooms, Hospitality Alliance now occupies 5th rank, up from 9th the year before in the TOP 10 domestic chain groups
- Another strong player in the German market is $\mathrm{B} \& \mathrm{~B}$. In just one year, the group's German portfolio has risen by 1,321 rooms across 12 hotels. Currently, the group is running 102 hotels in Germany and according to Managing Director Max Luscher, B\&B plans to expand its German stock to 150 hotels by 2020.
- Finally, we need to mention the domestic brand Motel One. In the last year, the group recorded an increase of 1,976 rooms in four additional hotels moving closer to Deutsche Hospitality, which is Germany's first placed domestic chain group for the second year in a row.
- These figures show that now only are chain hotels growing at a very rapid pace, the relatively small penetration of $10 \%$ means there is plenty of room for more.

Germany: Total number of brands \& YOY growth


Germany: Ranking per scale \& size

| CHAINS |  |  |  | CHAIN HOTELS |  | CHAIN ROOMS |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Hotels | $\%$ | Rooms | Avg Size | Intl. | Dom. | Intl. | Dom. |
| Budget \& Economy | 390 | $18.8 \%$ | 48,044 | 123 | 323 | 67 | 35,133 | 12,911 |
| Midscale | 648 | $31.2 \%$ | 80,524 | 124 | 352 | 296 | 48,052 | 32,472 |
| Upscale \& Upper-Upscale | 931 | $44.8 \%$ | 147,848 | 159 | 513 | 418 | 86,133 | $\mathbf{6 1 , 7 1 5}$ |
| Luxury | 109 | $5.2 \%$ | 24,629 | 226 | 54 | 55 | $\mathbf{1 4 , 9 0 7}$ | 9,722 |
| TOTAL | $\mathbf{2 , 0 7 8}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{3 0 1 , 0 4 5}$ | $\mathbf{1 4 5}$ | $\mathbf{1 , 2 4 2}$ | $\mathbf{8 3 6}$ | $\mathbf{1 8 4 , 2 2 5}$ | $\mathbf{1 1 6 , 8 2 0}$ |

Germany: Ranking by location

| Rank | Destination | Hotels | Rooms |
| :---: | :--- | :---: | :---: |
| 1 | Berlin | 216 | 43,559 |
| 2 | Munich | 132 | 25,373 |
| 3 | Frankfurt / M | 109 | 22,476 |
| 4 | Hamburg | 125 | 20,070 |
| 5 | Dusseldorf | 76 | 11,536 |
| 6 | Cologne | 66 | 10,692 |
| 7 | Dresden | 43 | 7,863 |
| 8 | Stuttgart | 44 | 7,515 |
| 9 | Leipzig | 41 | 6,066 |
| 10 | Nuremberg | 38 | 5,840 |

Germany: Primary Demand Driver

| DRIVER | International |  | Domestic |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Hotels | Rooms | Hotels | Rooms |
| Arts \& Business | 488 | 86,023 | 307 | 48,490 |
| Business Focus | 566 | 78,166 | 288 | 41,558 |
| Other Leisure | 118 | 12,214 | 113 | 11,281 |
| Mountain (Ski) | 27 | 2,605 | 43 | 4,789 |
| Sun \& Beach | 19 | 2,779 | 50 | 6,495 |
| Thermal | 22 | 2,306 | 37 | 4,339 |

## Germany: Ranking by size

|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Chain Groups | Hotels | Rooms |
| 1 | Accor | 366 | 48,796 |
| 2 | Best Western | 183 | 18,656 |
| 3 | Marriott International | 68 | 16,718 |
| 4 | IHG | 73 | 14,841 |
| 5 | Deutsche Hospitality / | 76 | 13,655 |
| 6 | Steigenberger Hotels | 44 | 12,240 |
| 7 | B\&B Hotels One | 102 | 10,452 |
| 8 | NH Hotel Group | 57 | 10,265 |
| 9 | Maritim Hotelgesellschaft | 33 | 9,672 |
| 10 | Carlson Rezidor | 38 | 9,208 |


|  | BRANDS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Chain Brands | Hotels | Rooms |
| 1 | Mercure | 110 | 15,349 |
| 2 | Motel One | 44 | 12,240 |
| 3 | Best Western | 123 | 11,744 |
| 4 | IBIS | 102 | 11,467 |
| 5 | B\&B Hotels | 33 | 9,672 |
| 6 | Maritim | 84 | 8,220 |
| 7 | Ibis Budget | 49 | 8,215 |
| 8 | NH Hotel | 38 | 7,023 |
| 9 |  |  |  |
| Resorts |  |  |  |


| CHAINS |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Domestic Chain Groups | Hotels | Rooms |
| 1 | Deutsche Hospitality / <br> Steigenberger Hotels | 76 | 13,655 |
| 2 | Motel One | 44 | 12,240 |
| 3 | Maritim Hotelgesellschaft | 33 | 9,672 |
| 4 | Novum Group | 95 | 8,364 |
| 5 | Hospitality Alliance/ <br> H-Hotel | 47 | 7,599 |
| 6 | Dorint | 36 | 6,258 |
| 7 | A\&O Hotels \& Hostels | 25 | 4,943 |
| 8 | Achat Hotel | 28 | 3,263 |
| 9 | Lindner Hotels | 24 | 3,235 |
| 10 | Centro Hotel | 44 | 2,771 |
|  |  |  |  |


|  | BRANDS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Domestic Chain Brands | Hotels | Rooms |
| 1 | Motel One | 44 | 12,240 |
| 2 | Maritim | 33 | 9,672 |
| 3 |  <br> Resorts | 38 | 7,023 |
| 4 | IntercityHotels | 38 | 6,632 |
| 5 | Dorint Hotels \& Resorts | 36 | 6,258 |
| 6 | Novum Hotels | 76 | 6,114 |
| 7 | A\&O Hotels And Hostels | 25 | 4,943 |
| 8 | H+ Hotels | 31 | 3,968 |
| 9 | Lindner Hotels \& Resorts | 23 | 3,058 |
| 10 | Dormero Hotels | 17 | 2,271 |
|  |  |  |  |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | International Chain Groups | Hotels | Rooms |
| 1 | Accor | 366 | 48,796 |
| 2 | Best Western | 183 | 18,656 |
| 3 | Marriott International | 68 | 16,718 |
| 4 | IHG | 73 | 14,841 |
| 5 | B\&B Hotels | 102 | 10,452 |
| 6 | NH Hotel Group | 57 | 10,265 |
| 7 | Carlson Rezidor | 38 | 9,208 |
| 8 | Wyndham Hotel Group | 62 | 8,441 |
| 9 | Fattal Hotels | 45 | 7,757 |
| 10 | Hilton Worldwide | 25 | 7,130 |


|  | BRANDS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | International Chain Brands | Hotels | Rooms |
| 1 | Mercure | 110 | 15,349 |
| 2 | Best Western | 123 | 11,744 |
| 3 | IBIS | 87 | 11,467 |
| 4 | B\&B Hotels | 102 | 10,452 |
| 5 | Ibis Budget | 84 | 8,220 |
| 6 | NH Hotel | 49 | 8,215 |
| 7 | Holiday Inn | 27 | 6,428 |
| 8 | Radisson Blu | 22 | 5,920 |
| 9 | Leonardo Hotels | 36 | 5,711 |
| 10 | Holiday Inn Express | 35 | 5,344 |

Germany: Domestic \& International brands vs. Europe


Germany: Chain hotels \& rooms



Germany: Total of brands per Europe total


## Germany: European Chain Penetration



## Germany: Business Model

| HOTELS |  |  |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Franchising | $\%$ | Lease | $\%$ | Management <br> contract | $\%$ | Owned | $\%$ | Total | $\%$ |
| Economy <br> (includes Budget) | 79 | $25 \%$ | 178 | $57 \%$ | 0 | $0 \%$ | 55 | $18 \%$ | 312 | $100 \%$ |
| Midscale | 205 | $57 \%$ | 124 | $35 \%$ | 3 | $1 \%$ | 26 | $7 \%$ | 359 | $100 \%$ |
|  <br> Upper-Upscale | 237 | $58 \%$ | 146 | $35 \%$ | 16 | $4 \%$ | 10 | $2 \%$ | 412 | $99 \%$ |
| Luxury | 16 | $32 \%$ | 19 | $38 \%$ | 15 | $30 \%$ | 0 | $0 \%$ | 50 | $100 \%$ |
| Total | 537 | $48 \%$ | 467 | $41 \%$ | 34 | $3 \%$ | 91 | $\mathbf{8 \%}$ | $\mathbf{1 , 1 2 9}$ | $100 \%$ |

* The TOP 10 Chain Groups represent 56\% of the collected data


## Germany: Ranking by scale (all brands)

|  | BRANDS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | Mercure | 110 | 15,349 |
| 2 | Motel One | 44 | 12,240 |
| 3 | IBIS | 87 | 11,467 |
| 4 | B\&B Hotels | 102 | 10,452 |
| 5 | lbis Budget | 84 | 8,220 |
| 6 | Holiday Inn Express | 35 | 5,344 |
| 7 | Best Western | 54 | 5,177 |
| 8 | A\&O Hotels And Hostels | 25 | 4,943 |
| 9 | Novotel | 21 | 4,544 |
| 10 | Novum Hotels | 59 | 4,540 |
|  |  |  |  |


|  | BRANDS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Maritim | 33 | 9,672 |
| 2 | NH Hotel | 46 | 7,898 |
| 3 | Best Western | 69 | 6,567 |
| 4 | Holiday Inn | 25 | 6,002 |
| 5 | Radisson Blu | 20 | 5,269 |
| 6 | Leonardo Hotels | 31 | 4,872 |
| 7 | Dorint Hotels \& Resorts | 27 | 4,777 |
| 8 | IntercityHotels | 23 | 4,209 |
| 9 | Best Western Plus | 36 | 4,102 |
| 10 | Steigenberger Hotels <br> \& Resorts | 20 | 3,450 |


|  | BRANDS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | Steigenberger Hotels <br> \& Resorts | 17 | 3,494 |
| 2 | Kempinski | 9 | 1,914 |
| 3 | Westin Hotels \& Resorts | 4 | 1,642 |
| 4 | Hilton | 4 | 1,614 |
| 5 | Sheraton | 3 | 1,563 |
| 6 | Marriott | 3 | 1,331 |
| 7 | Intercontinental Hotels <br> \& Resorts | 3 | 1,312 |
| 8 | Sofitel | 6 | 1,268 |
| 9 | Le Meridien | 4 | 1,141 |
| 10 | Dorint Hotels \& Resorts | 6 | 1,061 |

Germany: Destination pipeline (2018-2019)

| PIPELINE |  |  |  |
| :---: | :---: | :---: | :---: |
| Rank | Destination | Hotels | Rooms |
| 1 | Munich | 30 | 6,296 |
| 2 | Hamburg | 25 | 4,868 |
| 3 | Berlin | 22 | 4,639 |
| 4 | Frankfurt | 18 | 4,223 |
| 5 | Stuttgart | 11 | 1,921 |
| 6 | Düsseldorf | 8 | 1,744 |
| 7 | Leipzig | 8 | 1,728 |
| 8 | Mannheim | 9 | 1,530 |
| 9 | Cologne | 5 | 987 |
| 10 | Kiel | 6 | 812 |

Germany: Ranking by scale (Domestic vs International brands)

| DOMESTIC |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | Motel One | 44 | 12,240 |
| 2 | A\&O Hotels And Hostels | 25 | 4,943 |
| 3 | Novum Hotels | 59 | 4,540 |
| 4 | IntercityHotels | 15 | 2,423 |
| 5 | Meininger Hotels | 10 | 1,573 |
| 6 | Centro Hotels | 27 | 1,493 |
| 7 | Star Inn Hotels | 10 | 1,340 |
| 8 | Morada Hotels \& Resorts | 10 | 1,226 |
| 9 | Achat Comfort | 12 | 1,204 |
| 10 | Ghotel Hotel \& Living | 7 | 1,057 |


|  | INTERNATIONAL |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | Mercure | 110 | 15,349 |
| 2 | IBIS | 87 | 11,467 |
| 3 | B\&B Hotels | 102 | 10,452 |
| 4 | Ibis Budget | 84 | 8,220 |
| 5 | Holiday Inn Express | 35 | 5,344 |
| 6 | Best Western | 54 | 5,177 |
| 7 | Novotel | 21 | 4,544 |
| 8 | Ibis Styles | 31 | 2,835 |
| 9 | Tryp Hotels | 13 | 1,758 |
| 10 | Moxy Hotels | 7 | 1,527 |


|  | DOMESTIC |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Maritim | 33 | 9,672 |
| 2 | Dorint Hotels \& Resorts | 27 | 4,777 |
| 3 | IntercityHotels | 23 | 4,209 |
| 4 | Steigenberger Hotels <br> \& Resorts | 20 | 3,450 |
| 5 | H+ Hotels | 22 | 3,274 |
| 6 | Lindner Hotels \& Resorts | 21 | 2,904 |
| 7 | Dormero Hotels | 17 | 2,271 |
| 8 | Pentahotels | 11 | 2,036 |
| 9 | H4 Hotels | 9 | 2,032 |
| 10 | Novum Hotels | 17 | 1,574 |


|  | INTERNATIONAL |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | NH Hotel | 46 | 7,898 |
| 2 | Best Western | 69 | 6,567 |
| 3 | Holiday Inn | 25 | 6,002 |
| 4 | Radisson Blu | 20 | 5,269 |
| 5 | Leonardo Hotels | 31 | 4,872 |
| 6 | Best Western Plus | 36 | 4,102 |
| 7 | Hilton | 8 | 2,907 |
| 8 | Best Western Premier | 21 | 2,588 |
| 9 | Courtyard Marriott | 14 | 2,517 |
| 10 | Park Inn By Radisson | 9 | 2,217 |
|  |  |  |  |


| DOMESTIC |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | Steigenberger Hotels <br> \& Resorts | 17 | 3,494 |
| 2 | Kempinski | 9 | 1,914 |
| 3 | Dorint Hotels \& Resorts | 6 | 1,061 |
| 4 | A-Rosa | 3 | 520 |
| 5 | Althoff Hotel Collection | 4 | 474 |
| 6 |  <br> Restaurants | 2 | 351 |
| 7 | Neptun | 1 | 338 |
| 8 | Dr. Lohbeck Privathotels | 2 | 322 |
| 9 | Hyperion Hotels | 1 | 235 |
| 10 | Vila Vita Hotels | 1 | 194 |


|  | INTERNATIONAL |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | Westin Hotels \& Resorts | 4 | 1,642 |
| 2 | Hilton | 4 | 1,614 |
| 3 | Sheraton | 3 | 1,563 |
| 4 | Marriott | 3 | 1,331 |
| 5 |  <br> Resorts | 3 | 1,312 |
| 6 | Sofitel | 6 | 1,268 |
| 7 | Le Meridien | 4 | 1,141 |
| 8 | Hyatt Regency | 2 | 877 |
| 9 | Radisson Blu | 2 | 651 |
| 10 | The Ritz-Carlton | 2 | 473 |
|  |  |  |  |



## Hungary

> Demand growth for hotels in the capital, Budapest, is driven by the traditional US and European markets. A surge in leisure travellers from Asian markets is contributing to a shift in traveller profiles which means the products also need to evolve to meet the new requirements. It certainly feels like Hungary is now on the map and demand reflects that.

Marius Gomola, Managing Director, Horwath HTL Hungary


| Key Statistics | 2017 |
| :--- | ---: |
| Chain hotels | 140 |
| Chain rooms | 20,567 |
| Average size per chain hotel in rooms | 147 |
| Country hotels stock (overall supply) | 1,083 |
| Country rooms Stock (overall supply) | 61,815 |
| Average size per hotel in rooms | 57 |
| Chain penetration \% by hotels | $13 \%$ |
| Chain penetration \% by keys | $33 \%$ |
| Total number of brands | 45 |
| Domestic brands | 6 |
| International brands | 39 |
| Second-tier operated hotels | 35 |
| International chain hotels (including double counting) | 58 |
| Domestic chain hotels (including double counting) | 84 |
| International chain rooms (including double counting) | 9,267 |
| Domestic chain rooms (including double counting) | 11,300 |



## Hungary: The market

Demand growth for hotels in the capital is driven by the traditional US and European markets, while the diversity of the traveller profiles is equally contributed to the surge from Asian markets primarily for leisure purposes.

Budapest is still a very popular destination for young adults enjoying the party and club scene, however cultural tourists from overseas markets diversify the leisure segment. Corporate and MICE perform equally well due to the strong economic growth in the country.

Hungary has a relatively high chain penetration index by keys ( $33.3 \%$ ). The number of chain rooms increased by $3.3 \%$ in 2017, reaching a total of 20,567 rooms in 140 hotels.

With the opening of the Park Inn by Radisson in
Zalakaros, the presence of the Radisson Hotel Group has significantly grown and is currently ranked among the international chain hotel groups in Hungary to be the third in terms of number of hotel rooms.

Further hotel openings in 2017 included the two new properties of The Three Corners Hotels \& Resorts group, and Meininger is opening in 2018. New brands are in the pipeline, and we expect Hyatt to return to Hungary with two brands, while the first Hilton Garden Inn and The Luxury Collection by Marriott are scheduled to open in 2019.

In 2017 the total number of brands increased from 43 to 45 in Hungary with the entry of two international hotels in the market: EXE Hotel (Hotusa Group) and Golden Park Hotel by Novum Hotels.

## Hungary: Year on year data

| Key Statistics | 2016 | 2017 | \% Diff. |
| :--- | ---: | ---: | ---: |
| Chain hotels | 134 | 140 | $4.5 \%$ |
| Chain rooms | 19,910 | 20,567 | $3.3 \%$ |
| Average size per chain hotel in rooms | 149 | 147 | $-1.1 \%$ |
| Country hotels stock (overall supply) | 1,072 | 1,083 | $1.0 \%$ |
| Country rooms stock (overall supply) | 61,369 | 61,815 | $0.7 \%$ |
| Average size per hotel in rooms | 57 | 57 | $-0.3 \%$ |
| Chain penetration \% by hotels | $13 \%$ | $13 \%$ | $3.2 \%$ |
| Chain penetration \% by keys | $32 \%$ | $33 \%$ | $2.8 \%$ |
| Total number of brands | 44 | 45 | $2.3 \%$ |
| Domestic brands | 6 | 6 | $0.0 \%$ |
| International brands | 37 | 39 | $5.4 \%$ |
| Second-tier operated hotels | 35 | 35 | $0.0 \%$ |
| International chain hotels (including double counting) | 52 | 58 | $11.5 \%$ |
| Domestic chain hotels (including double counting) | 82 | 84 | $0.0 \%$ |
| International chain rooms (including double counting) | 9,178 | 9,267 | $-8.4 \%$ |
| Domestic chain rooms (including double counting) | 10,732 | 11,300 | $16.9 \%$ |

## Hungary: Key points

- Locals winning but for how long?

The top two chain groups are local companies, Danubius hotel group with 20 hotels and 4,962 rooms followed by Hunguest Hotels also with 20 hotels, but less rooms with 3,339 rooms. Hot on their heels though are French giant Accor with 17 hotels and 3,271 rooms. How long will it be before they take top spot?

- Gap in the market for budget brands?

Like many other markets and a good indicator of where the majority of chain products are positioned, upper and upper upscale ( $4 / 5$ stars) hotels make up the most chain supply in Hungary on $58.6 \%$.

Next up is midscale properties on $29 \%$. $10 \%$ of chain hotels are luxury and only $2.1 \%$ budget. Considering how successful these budget hotels have been in France, the UK and Germany, maybe this is the next growth segment?

- Budapest is Hungary's London

Like London, Budapest crushes all before it. The city has 12,918 chain affiliated hotel rooms, a cool 12,000 more than the next location Hévíz.

## - Business Models

Unlike their near neighbours Croatia, Hungarian investors are much more comfortable with other forms of ownership and agreements. Owner operator is still the largest method, with $46 \%$ of chain hotels. This is followed by Management agreement on $30 \%$ or 42 hotels, with leases on $13 \%$ and franchises $11 \%$.

Hungary: Total number of brands \& YOY growth


Hungary: Ranking per scale \& size

| CHAINS |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Hotels | $\%$ | Rooms | Avg. <br> Size |
| Budget \& Economy | 3 | $2.1 \%$ | 169 | 56 |
| Midscale | 41 | $29.3 \%$ | 4,669 | 114 |
|  <br> Upper-Upscale | 82 | $58.6 \%$ | 12,348 | 151 |
| Luxury | 14 | $10.0 \%$ | 3,381 | 242 |
| TOTAL | $\mathbf{1 4 0}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{2 0 , 5 6 7}$ | $\mathbf{1 4 7}$ |



Hungary: Primary Demand Driver

| DRIVER | International |  | Domestic |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Hotels | Rooms | Hotels | Rooms |
| Arts \& Business | 55 | 9,380 | 32 | 4,495 |
| Business Focus | 2 | 232 | 6 | 649 |
| Other Leisure | - | - | 6 | 361 |
| Sun \& Beach | - | - | 11 | 1,369 |
| Thermal | 1 | 223 | 24 | 3,611 |
| Wine | - | - | 3 | 247 |

## Hungary: Ranking by location

| Rank | Destination | Hotels |
| :---: | :--- | :---: |
| 1 | Budapest | 79 |
| 2 | Hévíz | 5 |
| 3 | Bükfürdő | 4 |
| 4 | Hajdúszoboszló | 4 |
| 5 | Siófok | 4 |
| 6 | Szeged | 4 |
| 7 | Zalakaros | 4 |
| 8 | Győr | 3 |
| 9 | Balatonfüred | 2 |
| 10 | Gyula | 2 |


| Rank | Destination | Rooms |
| :---: | :--- | :---: |
| 1 | Budapest | 12,918 |
| 2 | Hévíz | 918 |
| 3 | Bükfürdő | 758 |
| 4 | Balatonfüred | 689 |
| 5 | Hajdúszoboszló | 565 |
| 6 | Zalakaros | 470 |
| 7 | Szeged | 446 |
| 8 | Sárvár | 359 |
| 9 | Győr | 354 |
| 10 | Gyula | 331 |

## Hungary: Ranking by size

|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Chain Groups | Hotels | Rooms |
| 1 | Danubius Hotels Group | 20 | 4,962 |
| 2 | Hunguest Hotels | 20 | 3,339 |
| 3 | AccorHotels | 17 | 3,271 |
| 4 | Marriott | 6 | 1,365 |
| 5 | Accent Hotel Management | 16 | 1,349 |
| 6 | Service4You | 17 | 879 |
| 7 | Mellow Mood Hotels | 12 | 857 |
| 8 | Carlson Rezidor | 3 | 597 |
| 9 | IHG | 2 | 566 |
| 10 | Corinthia Hotels | 1 | 414 |


|  | BRANDS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Chain Brands | Hotels | Rooms |
| 1 | Danubius | 18 | 4,394 |
| 2 | Hunguest | 20 | 3,339 |
| 3 | Accent | 15 | 1263 |
| 4 | Mercure | 3 | 1038 |
| 5 | Novotel | 5 | 952 |
| 6 | Mellow Mood | 12 | 857 |
| 7 | Park Inn By Radisson | 3 | 597 |
| 8 | lbis | 2 | 584 |
| 9 | Hilton | 9 | 504 |
| 10 | Service4You |  |  |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Domestic Chain Groups | Hotels | Rooms |
| 1 | Danubius Hotels Group | 20 | 4,962 |
| 2 | Hunguest Hotels | 20 | 3,339 |
| 3 | Accent Hotel Management | 16 | 1349 |
| 4 | Service4You | 17 | 879 |
| 5 | Mellow Mood Hotels | 12 | 857 |
| 6 | - |  |  |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |


| BRANDS |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Domestic Chain Brands | Hotels | Rooms |
| 1 | Danubius | 18 | 4,394 |
| 2 | Hunguest | 20 | 3,339 |
| 3 | Accent | 15 | 1263 |
| 4 | Mellow Mood | 12 | 857 |
| 5 | Service4You | 9 | 504 |
| 6 | Optimum Hotels | 8 | 375 |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | International Chain Groups | Hotels | Rooms |
| 1 | AccorHotels | 17 | 3,271 |
| 2 | Marriott | 6 | 1,365 |
| 3 | Radisson Hotel Group | 3 | 597 |
| 4 | IHG | 2 | 566 |
| 5 | Hilton Hotels \& Resorts | 2 | 551 |
| 6 | Corinthia Hotels | 1 | 414 |
| 7 | Kempinski | 1 | 351 |
| 8 | Eurostars Hotels | 2 | 276 |
| 9 | Novum Hotels | 2 | 216 |
| 10 | K+K | 1 | 200 |
|  |  |  |  |


|  | BRANDS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | International Chain Brands | Hotels | Rooms |
| 1 | Mercure | 3 | 1,038 |
| 2 | Novotel | 5 | 952 |
| 3 | Park Inn by Radisson | 3 | 597 |
| 4 | lbis | 5 | 584 |
| 5 | Hilton | 2 | 551 |
| 6 | Corinthia | 1 | 414 |
| 7 | Intercontinental | 1 | 402 |
| 8 | Marriott | 1 | 364 |
| 9 | Sofitel | 1 | 357 |
| 10 | Kempinski | 1 | 351 |

Hungary: Domestic \& International brands vs. Europe


Hungary: Chain hotels \& rooms



Hungary: Total of brands per Europe total



## Hungary: European Chain Penetration



Hungary: Business Model

| HOTELS |  |  |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Franchising | $\%$ | Lease | $\%$ | Management <br> contract | $\%$ | Owned | $\%$ | Total | $\%$ |
| Economy | 1 | $33 \%$ | 1 | $33 \%$ | 1 | $33 \%$ | 0 | $0 \%$ | 3 | $100 \%$ |
| Midscale | 5 | $12 \%$ | 1 | $2 \%$ | 10 | $24 \%$ | 25 | $61 \%$ | 41 | $100 \%$ |
|  <br> Upper-Upscale | 8 | $10 \%$ | 13 | $16 \%$ | 24 | $29 \%$ | 37 | $45 \%$ | 82 | $100 \%$ |
| Luxury | 2 | $14 \%$ | 3 | $21 \%$ | 7 | $50 \%$ | 2 | $14 \%$ | 14 | $100 \%$ |
| Total | 16 | $11 \%$ | 18 | $13 \%$ | 42 | $30 \%$ | 64 | $46 \%$ | 140 | $100 \%$ |


| ROOMS |  |  |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Franchising | $\%$ | Lease | $\%$ | Management <br> contract | $\%$ | Owned | $\%$ | Total | $\%$ |
| Economy | 59 | $35 \%$ | 47 | $28 \%$ | 63 | $37 \%$ | 0 | $0 \%$ | 169 | $100 \%$ |
| Midscale | 656 | $14 \%$ | 37 | $1 \%$ | 645 | $14 \%$ | 3331 | $71 \%$ | 4669 | $100 \%$ |
|  <br> Upper-Upscale | 1426 | $12 \%$ | 1770 | $14 \%$ | 1865 | $15 \%$ | 7287 | $59 \%$ | 12348 | $100 \%$ |
| Luxury | 644 | $19 \%$ | 509 | $15 \%$ | 1765 | $52 \%$ | 463 | $14 \%$ | 3381 | $100 \%$ |
| Total | 2785 | $14 \%$ | 2363 | $11 \%$ | 4338 | $21 \%$ | 11081 | $54 \%$ | 20567 | $100 \%$ |

## Hungary: Ranking by scale (all brands)

|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | Hunguest | 11 | 1,716 |
| 2 | Danubius | 4 | 906 |
| 3 | Ibis | 5 | 584 |
| 4 | Accent | 4 | 338 |
| 5 | Mellow Mood | 5 | 316 |
| 6 | Optimum Hotels | 6 | 308 |
| 7 | Ibis Styles | 2 | 260 |
| 8 | Star Inn | 1 | 125 |
| 9 | The Three Corners | 2 | 80 |
| 10 | Service4You | 1 | 62 |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Danubius | 14 | 3,488 |
| 2 | Hunguest | 9 | 1,623 |
| 3 | Mercure | 3 | 1,038 |
| 4 | Novotel | 5 | 952 |
| 5 | Accent | 10 | 884 |
| 6 | Park Inn by Radisson | 3 | 597 |
| 7 | Service4You | 8 | 442 |
| 8 | Mellow Mood | 5 | 392 |
| 9 | Radisson Blu | 1 | 247 |
| 10 | Courtyard by Marriott | 1 | 234 |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | Hilton | 2 | 551 |
| 2 | Corinthia | 1 | 414 |
| 3 | Intercontinental | 1 | 402 |
| 4 | Marriott | 1 | 364 |
| 5 | Sofitel | 1 | 357 |
| 6 | Kempinski | 1 | 351 |
| 7 | Autograph Collection/ | 1 | 200 |
| 8 | Dedica Anthology | 1 | 179 |
| 9 | Ritz Carlton | 1 | 102 |
| 10 | BuddhaBar |  |  |

Hungary: Destination pipeline (2018-2020)

| PIPELINE |  |  |  |
| :---: | :---: | :---: | :---: |
| Rank | Destination | Hotels | Rooms |
| 1 | Budapest | 33 | 4,392 |
| 2 | Nyíregyháza | 1 | 112 |
| 3 | Pannonhalma | 1 | 99 |
| 4 | Bük | 1 | 78 |
| 5 | Esztergom | 2 | 69 |
| 6 | Kisvárda | 1 | 52 |
| 7 | Mezőkövesd | 1 | 47 |
| 8 | Szikszó | 1 | 22 |

## Hungary: Ranking by scale (Domestic vs International brands)

| DOMESTIC |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | Hunguest | 11 | 1,716 |
| 2 | Danubius | 4 | 906 |
| 3 | Mellow Mood | 6 | 363 |
| 4 | Accent | 4 | 338 |
| 5 | Optimum Hotels | 6 | 308 |
| 6 | Service4You | 1 | 62 |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |


|  | INTERNATIONAL |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | lbis | 5 | 584 |
| 2 | lbis Styles | 2 | 260 |
| 3 | Star Inn | 1 | 125 |
| 4 | The Three Corners | 2 | 80 |
| 5 | EasyHotel | 1 | 59 |
| 6 | Novum Hotels | 1 | 37 |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |


| DOMESTIC |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Danubius | 14 | 3,488 |
| 2 | Hunguest | 9 | 1,623 |
| 3 | Accent | 10 | 884 |
| 4 | Service4You | 8 | 442 |
| 5 | Mellow Mood | 5 | 392 |
| 6 | Optimum Hotels | 2 | 67 |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |


|  | INTERNATIONAL |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Mercure | 3 | 1,038 |
| 2 | Novotel | 5 | 952 |
| 3 | Park Inn by Radisson | 3 | 597 |
| 4 | Radisson Blu | 1 | 247 |
| 5 | Courtyard by Marriott | 1 | 234 |
| 6 | K+K | 1 | 200 |
| 7 | Leonardo | 1 | 182 |
| 8 | Novum Hotels | 1 | 179 |
| 9 | Eurostars | 1 | 175 |
| 10 | Art'otel | 1 | 165 |


| DOMESTIC |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | Mellow Mood | 1 | 102 |
| 2 | Accent | 1 | 41 |
| 3 | - |  |  |
| 4 | - |  |  |
| 5 | - |  |  |
| 6 | - |  |  |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |
|  |  |  |  |


| INTERNATIONAL |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | Hilton | 2 | 551 |
| 2 | Corinthia | 1 | 414 |
| 3 | Intercontinental | 1 | 402 |
| 4 | Marriott | 1 | 364 |
| 5 | Sofitel | 1 | 357 |
| 6 | Kempinski | 1 | 351 |
| 7 | Autograph Collection/ | 323 |  |
| 8 | Boscolo | 1 | 200 |
| 9 | Ritz Carlton | 1 | 179 |
| 10 | lberostar | 1 | 50 |



## Ireland

## We are estimating that over 1,300 new bedrooms will open in the capital city before the end of 2018, marking the largest annual increase in supply in the Dublin market in the last 10 years

Naoise Cosgrove, Managing Director, Horwath HTL Ireland


| Key Statistics | 2017 |
| :--- | ---: |
| Chain hotels | 183 |
| Chain rooms | 23,878 |
| Average size per chain hotel in rooms | 130 |
| Country hotels stock (overall supply) | 822 |
| Country rooms Stock (overall supply) | 58,333 |
| Average size per hotel in rooms | 71.0 |
| Chain penetration \% by hotels | $22.3 \%$ |
| Chain penetration \% by keys | $40.9 \%$ |
| Total number of brands | 31 |
| Domestic brands | 8 |
| International brands | 23 |
| Second-tier operated hotels | 15 |
| International chain hotels (including double counting) | 41 |
| Domestic chain hotels (including double counting) | 154 |
| International chain rooms (including double counting) | 6,149 |
| Domestic chain rooms (including double counting) | 20,349 |



## Ireland: The market

2017 was a record year for the Irish tourism sector, with over 9.9 million overseas trips to Ireland (+3.6\% on 2016).

During 2017, there was limited growth in the supply of hotel rooms. However, the market is in the early stages of a development phase and a number of new hotels are anticipated to open in 2018, principally in Dublin.

We are estimating that over 1,300 (+6.7\%) new bedrooms will open in the capital city before the end of 2018, marking the largest annual increase in supply in the Dublin market in the last 10 years. The new rooms will predominantly be branded and will include new hotel additions to the Dalata and Starwood hotel groups, as well as extensions to Hilton, Hilton Garden Inn and Premier Inn hotels.

As hotels continue to trade profitably, we expect to see continued investment in properties, improving the quality of assets even further.
$41 \%$ of the bed supply in Ireland form part of a chain.
The market is made up primarily of domestic chains, $16 \%$ of all hotels and $27 \%$ of Dublin hotels.

The largest chains remain Dalata Hotel Group plc, followed by Goldman Sachs backed Tifco. After Dalata's Clayton and Maldron brands, the next largest brand represented in Ireland is Radisson, which has seen its portfolio reduce following the sale and rebranding of the Farnham Estate. Over the next number of years, we expect to see the number of branded rooms increase as new supply enters the market, particularly from chain hotels.

## Ireland: Year on year data

| Key Statistics | 2016 | 2017 | \% Diff. |
| :--- | ---: | ---: | ---: |
| Chain hotels | 171 | 183 | $7.0 \%$ |
| Chain rooms | 22,469 | 23,878 | $6.3 \%$ |
| Average size per chain hotel in rooms | 131 | 130 | $-0.8 \%$ |
| Country hotels stock (overall supply) | 822 | 822 | $0.0 \%$ |
| Country rooms stock (overall supply) | 57,838 | 58,333 | $0.9 \%$ |
| Average size per hotel in rooms | 70 | 71 | $0.8 \%$ |
| Chain penetration \% by hotels | $21 \%$ | $22 \%$ | $7.2 \%$ |
| Chain penetration \% by keys | $39 \%$ | $41 \%$ | $5.4 \%$ |
| Total number of brands | 32 | 31 | $-3.1 \%$ |
| Domestic brands | 6 | 8 | $33.3 \%$ |
| International brands | 26 | 23 | $-11.5 \%$ |
| Second-tier operated hotels | 15 | 15 | $0.0 \%$ |
| International chain hotels (including double counting) | 41 | 41 | $0.0 \%$ |
| Domestic chain hotels (including double counting) | 145 | 154 | $6.2 \%$ |
| International chain rooms (including double counting) | 6,307 | 6,149 | $-2.5 \%$ |
| Domestic chain rooms (including double counting) | 18,937 | 20,349 | $7.5 \%$ |

## Ireland: Key points

## - Dublin big and getting bigger

Dublin towers over all the other Irish markets in terms of chain supply, with 65 hotels with 12,320 rooms. The next closest is Cork with 18 hotels but only 1,789 rooms. This does not include the estimated 1,300 bedrooms set to open in Dublin this year.

## - Size and Scale

Like most EU markets, the 3 and 4 star segment, or upper and upper upscale brands represent most of the chain affiliated hotels making up to 49.2\% of the hotel stock. In terms of actual rooms though they are beaten into second place by Midscale or 3 star properties which make up $42.2 \%$ of the total inventory with upper and upper upscale accounting for $42.2 \%$. Luxury hotels represent 15 properties, $8.2 \%$ of the market counted as the top tier.

## - Brands

Ireland is a small market which has recovered from a severe recession and is now undergoing a consistent period of growth and recovery. At the moment Irish branded properties equate to $2 \%$ of the total number of brands in Europe with one of the lower levels, 23\%, of international brand presentation. This shows the potential opportunities for new brands to enter the market.

Ireland: Total number of brands \& YOY growth



Ireland: Ranking per scale \& size

| CHAINS |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Hotels | $\%$ | Rooms | Avg. <br> Size |
| Budget \& Economy | 3 | $1.6 \%$ | 227 | 76 |
| Midscale | 75 | $41.0 \%$ | 7,738 | 103 |
|  <br> Upper-Upscale | 90 | $49.2 \%$ | 13,797 | 153 |
| Luxury | 15 | $8.2 \%$ | 2,116 | 141 |
| TOTAL | 183 | $100.0 \%$ | 23,878 | 130 |


| DOMESTIC |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Hotels | $\%$ | Rooms | Avg. <br> Size |
| Budget \& Economy | 137 | $16.7 \%$ | 2,747 | 20 |
| Midscale | 347 | $42.2 \%$ | 21,186 | 61 |
|  <br> Upper-Upscale | 302 | $36.7 \%$ | 30,220 | 100 |
| Luxury | 36 | $4.4 \%$ | 4,180 | 116 |
| TOTAL | $\mathbf{8 2 2}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{5 8 , 3 3 3}$ | $\mathbf{7 1}$ |

Ireland: Ranking by location

| Rank | Destination | Hotels | Rooms |
| :---: | :--- | :---: | :---: |
| 1 | Dublin | 65 | 12,370 |
| 2 | Cork | 18 | 1,789 |
| 3 | Galway | 12 | 1,287 |
| 4 | Limerick | 9 | 1,147 |
| 5 | Killarney | 8 | 916 |

## Ireland: Ranking by size

|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Chain Groups | Hotels | Rooms |
| 1 | Dalata Hotel Group | 29 | 5,891 |
| 2 | Tifco | 22 | 2,328 |
| 3 | MHL Hotel Collection | 11 | 1,758 |
| 4 | Great National Hotels | 23 | 1,637 |
| 5 | Rezidor Hotel Group | 10 | 1,559 |
| 6 | Tetrarch | 7 | 1,466 |
| 7 | Windward Management | 10 | 1,255 |
| 8 | IHG | 7 | 1,130 |
| 9 | McGettigan Hotels | 9 | 1,050 |
| 10 | Amaris Hospitality | 5 | 937 |
|  |  |  |  |


|  | BRANDS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Chain Brands | Hotels | Rooms |
| 1 | Clayton | 12 | 3,265 |
| 2 | Maldron | 12 | 1,661 |
| 3 | Radisson | 9 | 1,445 |
| 4 | Travelodge | 4 | 766 |
| 5 | Jurys Inn | 3 | 598 |
| 6 | Crowne Plaza | 5 | 480 |
| 7 | Treacys Hotel Group | 3 | 479 |
| 8 | Hilton | 7 | 422 |
| 9 | Great National Hotels | 3 | 341 |
| 10 | Talbot |  |  |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Domestic Chain Groups | Hotels | Rooms |
| 1 | Dalata Hotel Group | 29 | 5,891 |
| 2 | Tifco | 22 | 2,328 |
| 3 | MHL Hotel Collection | 11 | 1,758 |
| 4 | Great National Hotels | 23 | 1,637 |
| 5 | Rezidor Hotel Group | 10 | 1,559 |
| 6 | Tetrarch | 7 | 1,466 |
| 7 | Windward Management | 10 | 1,255 |
| 8 | McGettigan Hotels | 9 | 1,050 |
| 9 | Amaris Hospitality | 5 | 937 |
| 10 | - |  |  |
|  |  |  |  |


|  | BRANDS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Domestic Chain Brands | Hotels | Rooms |
| 1 | Clayton | 12 | 3,265 |
| 2 | Maldron | 12 | 1,661 |
| 3 | Jurys Inn | 4 | 698 |
| 4 | Treacys Hotel Group | 5 | 480 |
| 5 | Great National Hotels | 7 | 422 |
| 6 | Talbot | 3 | 341 |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | International Chain Groups | Hotels | Rooms |
| 1 | Rezidor Hotel Group | 10 | 1,559 |
| 2 | IHG | 7 | 1,130 |
| 3 | Hilton | 5 | 910 |
| 4 | Marriott International | 4 | 799 |
| 5 | Choice Hotel International | 5 | 335 |
| 6 | - |  |  |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |
|  |  |  |  |


|  | BRANDS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | International Chain Brands | Hotels | Rooms |
| 1 | Radisson | 9 | 1,445 |
| 2 | Travelodge | 10 | 766 |
| 3 | Crowne Plaza | 3 | 521 |
| 4 | Hilton | 3 | 479 |
| 5 | Riu | 1 | 323 |
| 6 | - |  |  |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |

Ireland: Domestic \& International brands vs. Europe



Ireland: Chain hotels \& rooms



Ireland: Total of brands per Europe total



## Ireland: European Chain Penetration



## Ireland: Ranking by scale (all brands)

|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | Maldron | 10 | 1306 |
| 2 | Travelodge | 10 | 766 |
| 3 | Jurys Inn | 4 | 698 |
| 4 | Treacys Hotel Group | 3 | 330 |
| 5 | Holiday Inn Express | 2 | 312 |
| 6 | Great National Hotels | 4 | 254 |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |
|  |  |  |  |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Clayton | 12 | 3265 |
| 2 | Radisson | 8 | 1294 |
| 3 | Crowne Plaza | 3 | 521 |
| 4 | Hilton | 3 | 479 |
| 5 | Maldron | 2 | 355 |
| 6 | - |  |  |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | Renaissance Hotels | 1 | 266 |
| 2 | IHG | 1 | 197 |
| 3 | Autograph Collection | 1 | 194 |
| 4 | Conrad Hotels and Resorts | 1 | 192 |
| 5 | Westin | 1 | 172 |
| 6 | - |  |  |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |

## Ireland: Ranking by scale (Domestic vs International brands)

|  | DOMESTIC |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | Maldron | 10 | 1,306 |
| 2 | Jurys Inn | 4 | 698 |
| 3 | Treacys Hotel Group | 3 | 330 |
| 4 | Great National Hotels | 4 | 254 |
| 5 | - |  |  |
| 6 | - |  |  |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |


|  | INTERNATIONAL |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | Travelodge | 10 | 766 |
| 2 | Holiday Inn Express | 2 | 312 |
| 3 | Hilton Garden Inn | 1 | 239 |
| 4 | Premier Inn | 1 | 155 |
| 5 | lbis Hotel | 1 | 150 |
| 6 | - |  |  |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |


| DOMESTIC |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Clayton | 12 | 3,265 |
| 2 | Maldron | 2 | 355 |
| 3 | Talbot | 3 | 341 |
| 4 | Great National Hotels | 3 | 168 |
| 5 | Treacys Hotel Group | 2 | 150 |
| 6 | - |  |  |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |


| INTERNATIONAL |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Radisson | 8 | 1,294 |
| 2 | Crowne Plaza | 3 | 521 |
| 3 | Hilton | 3 | 479 |
| 4 | Riu | 1 | 323 |
| 5 | - |  |  |
| 6 | - |  |  |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |


|  | DOMESTIC |  |  |
| :---: | :--- | :--- | :--- | :--- |
| Rank | Luxury | Hotels | Rooms |
| 1 | - |  |  |
| 2 | - |  |  |
| 3 | - |  |  |
| 4 | - |  |  |
| 5 | - |  |  |
| 6 | - |  |  |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |
|  |  |  |  |


|  | INTERNATIONAL |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | Renaissance Hotels | 1 | 266 |
| 2 | InterContinental Hotels <br> and Resorts | 1 | 197 |
| 3 | Autograph Collection | 1 | 194 |
| 4 | Conrad Hotels and Resorts | 1 | 192 |
| 5 | Westin | 1 | 172 |
| 6 | Radisson | 1 | 151 |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |

(u)1 1 ully $1+1+2$






## Italy

# Don't underestimate the size of the Italian market and the strength of Italian domestic chains which, at 137 is second only to Spain in size. 

Zoran Bačić, Managing Director, Horwath HTL Italy


| Key Statistics | 2017 |
| :--- | ---: |
| Chain hotels | 1,488 |
| Chain rooms | 164,196 |
| Average size per chain hotel in rooms | 110 |
| Country hotels stock (overall supply) | 33,166 |
| Country rooms Stock (overall supply) | $1,091,061$ |
| Average size per hotel in rooms | 33 |
| Chain penetration \% by hotels | $5 \%$ |
| Chain penetration \% by keys | $15 \%$ |
| Total number of brands | 227 |
| Domestic brands | 137 |
| International brands | 90 |
| Second-tier operated hotels | 69 |
| International chain hotels (including double counting) | 523 |
| Domestic chain hotels (including double counting) | 1,034 |
| International chain rooms (including double counting) | 65,965 |
| Domestic chain rooms (including double counting) | 107,881 |



## Italy: The market

Italy is often cited as one of the most famous countries with the lowest proliferation of international brands, and this is true, with overall chain penetration accounting for only $5 \%$ of total hotel supply, and $15 \%$ of rooms.

Certainly compared to other giants like France with $21 \%$ or Spain with $33 \%$ it is relatively small, but that underestimates the size of the market and the strength of their domestic chains which, at 137 is second only to Spain in Europe.

Of the Chain hotels that Italy has, the vast majority (65\%) are in the upscale and upper upscale segment, with $23 \%$ in the midscale section and $10.9 \%$ Luxury. There are hardly any budget and economy brands (1.5\%) which is not surprising considering the vast numbers of independent hotels.

In terms of performance, 2017 was an excellent year for Italian hotels.

Over the year, occupancy rates in Italy rose by 4\% and average room rates rose by $4.1 \%$ leading to a very healthy $8 \%$ increase in revenue per average room rates.

This was driven by a record year in arrivals, not least of which the capital Rome, which saw an increase in both domestic and International visitors at 5.9 and 8.75 million arrivals respectively.

Other key markets experienced similar increases, Venice went up from just over 3 million to almost 4 million in 2017, Florence grew from just over 2 million to over 2.6 million

## Italy: Year on year data

| Key Statistics | 2016 | 2017 | \% Diff. |
| :--- | ---: | ---: | ---: |
| Chain hotels | 1,401 | 1,488 | $6.2 \%$ |
| Chain rooms | 155,505 | 164,196 | $5.6 \%$ |
| Average size per chain hotel in rooms | 111 | 110 | $-0.9 \%$ |
| Country hotels stock (overall supply) | 33,199 | 33,166 | $-0.1 \%$ |
| Country rooms stock (overall supply) | $1,091,569$ | $1,091,061$ | $0.0 \%$ |
| Average size per hotel in rooms | 33 | 33 | $0.1 \%$ |
| Chain penetration \% by hotels | $4 \%$ | $5 \%$ | $7.1 \%$ |
| Chain penetration \% by keys | $14 \%$ | $15 \%$ | $5.6 \%$ |
| Total number of brands | 204 | 227 | $11.3 \%$ |
| Domestic brands | 124 | 137 | $10.5 \%$ |
| International brands | 80 | 90 | $12.5 \%$ |
| Second-tier operated hotels | 65 | 69 | $6.2 \%$ |
| International chain hotels (including double counting) | 515 | 523 | $1.6 \%$ |
| Domestic chain hotels (including double counting) | 951 | 1,034 | $8.7 \%$ |
| International chain rooms (including double counting) | 64,280 | 65,965 | $2.6 \%$ |
| Domestic chain rooms (including double counting) | 100,559 | 107,881 | $7.3 \%$ |

## Italy: Key points

## - Development Hotspots

Verona, Naples and Palermo (and Sicily in general) are attracting the curiosity of developers and are considered to be top of the priority list for new development.

## - Different financial tools for international and

 domestic chains to useInternational hotel chains will continue to grow in the near future, primarily thanks to franchising. For Domestic chains the lease model is the most likely vehicle for growth as owners have strong covenant and banks are comfortable with the model.

- Franchising on the horizon for Domestic chains Domestic chains will possibly start a franchising in 2 to 3 years from now as the market starts accepting the model and brands are established enough.


## - Mergers and Acquisitions not done

The last couple of years has seen a huge cycle of M\&A activity internationally, with relatively small amounts in Italy. It's likely that Italy has not seen the last of these transactions, with some of the larger domestic players looking to consolidate their positions by snapping up rivals.

Italy: Total number of brands \& YOY growth



Italy: Ranking per scale \& size

| CHAINS |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Hotels | $\%$ | Rooms | Avg. <br> Size |
| Budget \& Economy | 23 | $1.5 \%$ | 1,173 | 51 |
| Midscale | 341 | $22.9 \%$ | 27,559 | 81 |
|  <br> Upper-Upscale | 962 | $64.7 \%$ | 118,140 | 123 |
| Luxury | 162 | $10.9 \%$ | 17,324 | 107 |
| TOTAL | $\mathbf{1 , 4 8 8}$ | $100 \%$ | 164,196 | 110 |


| CHAINS | Hotels |  | Rooms |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Intl. | Dom. | Intl. | Dom |
| Budget \& Economy | 4 | 19 | 503 | 670 |
| Midscale | 101 | 240 | 10,391 | 17,168 |
|  <br> Upper-Upscale | 294 | 668 | 38,555 | 79,585 |
| Luxury | 63 | 99 | 7,883 | 9,441 |
| Total | 462 | $\mathbf{1 , 0 2 6}$ | $\mathbf{5 7 , 3 3 2}$ | $\mathbf{1 0 6 , 8 6 4}$ |

## Italy: Primary Demand Driver

| DRIVER | International |  | Domestic |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Hotels | Rooms | Hotels | Rooms |
| Art \& Business | 183 | 23,229 | 236 | 21,593 |
| Business Focus | 167 | 20,544 | 147 | 15,792 |
| Golf | 4 | 798 | 13 | 2,175 |
| Other Leisure | 64 | 6,870 | 155 | 14,208 |
| Ski | 15 | 1,164 | 76 | 6,285 |
| Sun \& Beach | 27 | 4,609 | 375 | 44,113 |
| Thermal | 2 | 118 | 24 | 2,698 |

## Italy: Ranking by size

|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Chain Groups | Hotels | Rooms |
| 1 | Best Western | 149 | 11,386 |
| 2 | Accor | 79 | 10,283 |
| 3 | Marriott International | 51 | 9,673 |
| 4 | NH Hotels | 50 | 7,748 |
| 5 | Gruppo Una | 43 | 5,516 |
| 6 | Valtur | 14 | 4,711 |
| 7 | IHG | 30 | 4,681 |
| 8 | Hilton | 21 | 4,639 |
| 9 | Iti Hotels | 37 | 4,356 |
| 10 | Starhotels | 24 | 3,669 |


|  | BRANDS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Chain Brands | Hotels | Rooms |
| 1 | Best Western | 112 | 8,254 |
| 2 | NH Hotels | 39 | 6,142 |
| 3 | Valtur | 14 | 4,711 |
| 4 | Blu Hotels | 30 | 3,369 |
| 5 | Mercure | 29 | 3,249 |
| 6 | Aeroviaggi | 14 | 3,183 |
| 7 | TH Resorts | 17 | 3,137 |
| 8 | Bluserena | 8 | 3,130 |
| 9 | B\&B | 17 | 2,889 |
| 10 | Starhotels Premium |  |  |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Domestic Chain Groups | Hotels | Rooms |
| 1 | Gruppo Una | 43 | 5,516 |
| 2 | Valtur | 14 | 4,711 |
| 3 | Iti Hotels | 37 | 4,356 |
| 4 | Starhotels | 24 | 3,669 |
| 5 | Blu Hotels | 30 | 3,369 |
| 6 | Aeroviaggi | 14 | 3,183 |
| 7 | Th Resorts | 17 | 3,137 |
| 8 | Bluserena | 8 | 3,130 |
| 9 | IH Hotels | 26 | 2,652 |
| 10 | JSH | 12 | 2,517 |
|  |  |  |  |


|  | BRANDS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Domestic Chain Brands | Hotels | Rooms |
| 1 | Valtur | 14 | 4,711 |
| 2 | Blu Hotels | 30 | 3,369 |
| 3 | Aeroviaggi | 14 | 3,183 |
| 4 | TH Resorts | 17 | 3,137 |
| 5 | Bluserena | 8 | 3,130 |
| 6 | Starhotels Premium | 17 | 2,772 |
| 7 | Atahotels | 13 | 2,664 |
| 8 | Iti Hotels-Marina H\&R | 22 | 2,622 |
| 9 | JSH | 12 | 2,517 |
| 10 | Una Hotels \& Resorts | 25 | 2,192 |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | International Chain Groups | Hotels | Rooms |
| 1 | Best Western | 149 | 11,386 |
| 2 | Accor | 79 | 10,283 |
| 3 | Marriott International | 51 | 9,673 |
| 4 | NH Hotels | 50 | 7,748 |
| 5 | lHG | 30 | 4,681 |
| 6 | Hilton | 21 | 4,639 |
| 7 | B\&B | 30 | 2,889 |
| 8 | Club Med | 4 | 1,684 |
| 9 | Louvre | 7 | 1,139 |
| 10 | Choice Hotels | 13 | 1,101 |
|  |  |  |  |


|  | BRANDS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | International Chain Brands | Hotels | Rooms |
| 1 | Best Western | 112 | 8,254 |
| 2 | NH Hotels | 39 | 6,142 |
| 3 | Mercure | 29 | 3,249 |
| 4 | B\&B | 30 | 2,889 |
| 5 | Sheraton | 7 | 2,431 |
| 6 | Holiday Inn | 15 | 2,391 |
| 7 | Novotel | 13 | 2,210 |
| 8 | Hilton | 21 | 2,065 |
| 9 | Best Western Plus | 10 | 1,990 |
| 10 | lbis |  |  |

Italy: Domestic \& International brands vs. Europe



Italy: Chain hotels \& rooms



Italy: Total of brands per Europe total



## Italy: European Chain Penetration



## Italy: Ranking by location

| Rank | Destination | Hotels |
| :---: | :--- | :---: |
| 1 | Rome | 175 |
| 2 | Milan | 115 |
| 3 | Florence | 60 |
| 4 | Venice | 55 |
| 5 | Rimini | 36 |
| 6 | Bologna | 24 |
| 7 | Turin | 21 |
| 8 | Genoa | 19 |
| 9 | Naples | 16 |
| 10 | Milano Marittima - Cervia | 15 |


| Rank | Destination | Rooms |
| :---: | :--- | :---: |
| 1 | Rome | 20,167 |
| 2 | Milan | 14,924 |
| 3 | Venice | 5,257 |
| 4 | Florence | 4,627 |
| 5 | Bologna | 3,188 |
| 6 | Naples | 2,354 |
| 7 | Turin | 2,337 |
| 8 | Genoa | 2,039 |
| 9 | Budoni | 1,924 |
| 10 | Taormina | 1,786 |
|  |  |  |

## Italy: Ranking by scale (all brands)

|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | B\&B | 30 | 2,889 |
| 2 | lbis | 10 | 1,758 |
| 3 | Best Western | 28 | 1,695 |
| 4 | Club Med | 3 | 1,450 |
| 5 | Valtur | 5 | 1,430 |
| 6 | Geturhotels | 7 | 1,330 |
| 7 | Chincherini Holiday Group | 10 | 1,170 |
| 8 | Ibis Styles | 10 | 896 |
| 9 | Th Resorts | 5 | 805 |
| 10 | Aeroviaggi | 2 | 772 |


| CHAINS |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Best Western | 84 | 6,559 |
| 2 | NH Hotels | 39 | 6,142 |
| 3 | Bluserena | 8 | 3,130 |
| 4 | Mercure | 27 | 3,039 |
| 5 | Valtur | 8 | 3,023 |
| 6 | Blu Hotels | 24 | 2,989 |
| 7 | Starhotels Premium | 17 | 2,772 |
| 8 | Atahotels | 11 | 2,488 |
| 9 | Aeroviaggi | 12 | 2,411 |
| 10 | Iti Hotels-Marina H\&R | 19 | 2,395 |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | Luxury Collection | 8 | 954 |
| 2 | Westin | 4 | 899 |
| 3 | Mgallery By Sofitel | 5 | 625 |
| 4 | NH Collection | 4 | 567 |
| 5 | Autograph Marriott | 4 | 557 |
| 6 | Gb Thermae Hotels | 3 | 542 |
| 7 | Delphina | 3 | 541 |
| 8 | Iti Hotels- Colonna Luxury | 3 | 477 |
| 9 | Boscolo | 3 | 458 |
| 10 | Select | 3 | 451 |

## Italy: Ranking by scale (Domestic vs International brands)

|  | DOMESTIC |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | Valtur | 5 | 1,430 |
| 2 | Geturhotels | 7 | 1,330 |
| 3 | Chincherini Holiday Group | 10 | 1,170 |
| 4 | Th Resorts | 5 | 805 |
| 5 | Aeroviaggi | 2 | 772 |
| 6 | Bianchi Hotels | 11 | 751 |
| 7 | Rimini Residence | 20 | 632 |
| 8 | Apogia Hotels Group | 12 | 618 |
| 9 | Meditur | 11 | 613 |
| 10 | Aurum | 3 | 599 |


|  | INTERNATIONAL |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | B\&B | 30 | 2,889 |
| 2 | lbis | 10 | 1,758 |
| 3 | Best Western | 28 | 1,695 |
| 4 | Club Med | 3 | 1,450 |
| 5 | Ibis Styles | 10 | 896 |
| 6 | Holiday Inn Express | 6 | 664 |
| 7 | Tulip Inn | 4 | 445 |
| 8 | A\&O Hotels \& Hostels | 1 | 319 |
| 9 | Mercure | 2 | 210 |
| 10 | Moxy | 1 | 162 |


| DOMESTIC |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Bluserena | 8 | 3,130 |
| 2 | Valtur | 8 | 3,023 |
| 3 | Blu Hotels | 24 | 2,989 |
| 4 | Starhotels Premium | 17 | 2,772 |
| 5 | Atahotels | 11 | 2,488 |
| 6 | Aeroviaggi | 12 | 2,411 |
| 7 | Iti Hotels-Marina H\&R | 19 | 2,395 |
| 8 | Ih Hotels | 21 | 2,374 |
| 9 | Th Resorts | 12 | 2,332 |
| 10 | Una Hotels \& Resorts | 24 | 2,127 |
|  |  |  |  |


|  | INTERNATIONAL |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Best Western | 84 | 6,559 |
| 2 | NH Hotels | 39 | 6,142 |
| 3 | Mercure | 27 | 3,039 |
| 4 | Holiday Inn | 15 | 2,391 |
| 5 | Novotel | 13 | 2,210 |
| 6 | Sheraton | 5 | 2,133 |
| 7 | Best Western Plus | 19 | 1,942 |
| 8 | Hilton | 5 | 1,686 |
| 9 | Crowne Plaza | 7 | 1,476 |
| 10 | Hilton Garden Inn | 8 | 1,300 |


| DOMESTIC |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | Gb Thermae Hotels | 3 | 542 |
| 2 | Delphina | 3 | 541 |
| 3 | Iti Hotels- Colonna Luxury | 3 | 477 |
| 4 | Boscolo | 3 | 458 |
| 5 | Select | 3 | 451 |
| 6 | Jsh | 2 | 405 |
| 7 | Baglioni | 6 | 398 |
| 8 | Giorgio Mazzella Group | 2 | 397 |
| 9 | Sina | 5 | 391 |
| 10 | Allegroitalia | 5 | 389 |


|  | INTERNATIONAL |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | Luxury Collection | 8 | 954 |
| 2 | Westin | 4 | 899 |
| 3 | Mgallery By Sofitel | 5 | 625 |
| 4 | NH Collection | 4 | 567 |
| 5 | Autograph Marriott | 4 | 557 |
| 6 | Melia' | 4 | 449 |
| 7 | Rocco Forte | 3 | 427 |
| 8 | Belmond | 6 | 412 |
| 9 | Dorchester Collection | 2 | 399 |
| 10 | Hilton | 1 | 379 |



## Netherlands

## The Dutch hotel industry is flourishing, reaching record occupancies, room rates and revenues in 2017 and projecting further growth for the future.

Ewout Hoogendoorn, Managing Director, Horwath HTL Netherlands


| Key Statistics | 2017 |
| :--- | ---: |
| Chain hotels | 663 |
| Chain rooms | 76,133 |
| Average size per chain hotel in rooms | 114,83 |
| Country hotels stock (overall supply) | 3,503 |
| Country rooms Stock (overall supply) | 129,479 |
| Average size per hotel in rooms | 3,696 |
| Chain penetration \% by hotels | $18,9 \%$ |
| Chain penetration \% by keys | $58,9 \%$ |
| Total number of brands | 107 |
| Domestic brands | 39 |
| International brands | 68 |
| Second-tier operated hotels | 46 |
| International chain hotels (including double counting) | 262 |
| Domestic chain hotels (including double counting) | 447 |
| International chain rooms (including double counting) | 40,188 |
| Domestic chain rooms (including double counting) | 42,123 |



## Netherlands: The market

The Dutch hotel industry is flourishing, reaching record occupancies, room rates and revenues in 2017 and projecting further growth for the future. Hotel supply has been increasing at a record pace, particularly in most of the major cities and especially in the capital city of Amsterdam. The increased supply and demand in Amsterdam has lead to a strong sense of 'over-tourism' among the local population and politicians. As a result, a near total 'hotel stop' has been implemented. However, it may be some years before the effects of the 'hotel stop' are visible, as there are still dozens of locations where hotel developments are already approved. Meanwhile, the other main cities in the Netherlands are experiencing increased attention from developers and investors, and are expected to maintain a strong growth rate in both supply and demand.

The Netherlands currently has a total of over 3,500 accommodations, offering almost 130,000 rooms. While only $19 \%$ of all accommodations is chain affiliated, almost 60\% of all hotel rooms belong to a chain. Chain penetration is particularly high in the Upscale, Upper Upscale and Luxury hotels, but much less so in Midscale and Budget \& Economy hotels.

Chain penetration is highest in and around Amsterdam Schiphol Airport, and in cities such as Eindhoven, The Hague and Rotterdam. More rural tourist destinations such as Noordwijk and Valkenburg offer a large number of hotels, but very few are chain-affiliated.

The largest hotel chain in number of rooms remains Van der Valk, with 70 hotels and almost 10,000 hotel rooms. The largest international chain is Accor Hotels, which offers 46 hotels and almost 8,000 hotel rooms in The Netherlands. The fast-growing domestic hotel chain Fletcher Hotels has now surpassed Van der Valk in number of hotels, reaching 87. However, as most Fletcher Hotels are relatively small, with a total of 5,000 rooms it is only the fourth chain in number of hotel rooms.

A total of 103 hotel brands are active, including 36 domestic brands and 67 international brands. Brands with the largest number of hotel rooms are Van der Valk, NH, Fletcher and Bastion. Hampshire Hospitality has dropped out of the Top 10 as the company has split into two, resulting in the return of the Eden chain and brand.

## Netherlands: Year on year data

| Key Statistics | 2016 | 2017 | \% Diff. |
| :--- | ---: | ---: | ---: |
| Chain hotels | 640 | 663 | $3.6 \%$ |
| Chain rooms | 72,467 | 76,133 | $5.1 \%$ |
| Average size per chain hotel in rooms | 113.23 | 114.83 | $1.4 \%$ |
| Country hotels stock (overall supply) | 3,434 | 3,503 | $2.0 \%$ |
| Country rooms stock (overall supply) | 124,565 | 129,479 | $3.9 \%$ |
| Average size per hotel in rooms | 3,627 | 3,696 | $1.9 \%$ |
| Chain penetration \% by hotels | $18.6 \%$ | $18.9 \%$ | $1.6 \%$ |
| Chain penetration \% by keys | $58.2 \%$ | $58.9 \%$ | $1.2 \%$ |
| Total number of brands | 99 | 107 | $8.1 \%$ |
| Domestic brands | 38 | 39 | $2.6 \%$ |
| International brands | 61 | 68 | $11.5 \%$ |
| Second-tier operated hotels | 44 | 46 | $4.5 \%$ |
| International chain hotels (including double counting) | 246 | 262 | $6.5 \%$ |
| Domestic chain hotels (including double counting) | 436 | 447 | $2.5 \%$ |
| International chain rooms (including double counting) | 37,298 | 40,188 | $7.7 \%$ |
| Domestic chain rooms (including double counting) | 40,825 | 42,123 | $3.2 \%$ |
|  |  |  |  |

## Netherlands: Key points

## - Chain Hotels

23 new chain hotels were added in the Netherlands, with a total of 3,666 rooms. The most active chain is Fletcher Hotels, which added 8 hotels to its brand. The largest single addition was the opening of the 476 room Park Inn by Radisson in Amsterdam.

## - Total number of brands

The total number of hotel brands in the Netherlands increased from 99 to 107. The 8 new brands include one new domestic brand and seven new international brands.

## - Domestic brands

Newly active brands in the Netherlands include
Cityden Up, a spin-off of the domestic short stay brand Cityden.

- International brands

The Irish Prem Group brought its serviced apartments brand to the Netherlands with Premier Suites Plus in Rotterdam. IHG introduced the trendy, super-green QO Hotel in Amsterdam. International hostel brands Generator and Via opened their first hotels in The Netherlands, as did Indigo and Pestana. After almost 50 years, the Days Inn brand was finally introduced in the Netherlands, with the first hotel opening in Rotterdam.

- Country hotels stock

In addition to the 23 new chain hotels, 69 unbranded hotels were added to the supply,including the Ammonite Hotel in Amsterdam, Hotel The James in Rotterdam and a new hotel at the nation's largest amusement park, Efteling.

Netherlands: Total number of brands \& YOY growth


Netherlands: Ranking per scale \& size

| CHAINS |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
|  | Hotels | $\%$ | Rooms | $\%$ | Avg. <br> Size |
| Budget \& Economy | 45 | $6.8 \%$ | 3,889 | $5.1 \%$ | 76 |
| Midscale | 278 | $41.9 \%$ | 24,880 | $32.7 \%$ | 103 |
|  <br> Upper-Upscale | 331 | $49.9 \%$ | 46,404 | $61.0 \%$ | 153 |
| Luxury | 9 | $1.4 \%$ | 960 | $1.3 \%$ | 141 |
| TOTAL | $\mathbf{6 6 3}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{7 6 , 1 3 3}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{1 1 5}$ |


| CHAIN PENETRATION |  |  |
| :--- | :---: | :---: |
|  | Hotels | Rooms |
| Budget \& Economy | $4.2 \%$ | $33.7 \%$ |
| Midscale | $15.2 \%$ | $43.4 \%$ |
|  <br> Upper-Upscale | $56.6 \%$ | $78.3 \%$ |
| Luxury | $81.8 \%$ | $72.5 \%$ |
| TOTAL | $\mathbf{1 8 . 9 \%}$ | $58.8 \%$ |


| DOMESTIC |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
|  | Hotels | $\%$ | Rooms | $\%$ | Avg. <br> Size |
| Budget \& Economy | 1,082 | $30.9 \%$ | 11,546 | $8.9 \%$ | 11 |
| Midscale | 1,825 | $52.1 \%$ | 57,338 | $44.3 \%$ | 31 |
|  <br> Upper-Upscale | 585 | $16.7 \%$ | 59,270 | $45.8 \%$ | 101 |
| Luxury | 11 | $0.3 \%$ | 1,325 | $1.0 \%$ | 120 |
| TOTAL | 167 | $\mathbf{1 0 0 . 0}$ | $\mathbf{3 0 , 8 0 8}$ |  | 184 |

## Netherlands: Ranking by size

| CHAINS |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Chain Groups | Hotels | Rooms |
| 1 | Van der Valk | 70 | 9,880 |
| 2 | AccorHotels | 46 | 7,977 |
| 3 | NH Hotels | 36 | 6,874 |
| 4 | Fletcher | 87 | 5,004 |
| 5 | IHG | 20 | 3,610 |
| 6 | Louvre | 45 | 3,545 |
| 7 | Bastion Hotel Group | 32 | 3,312 |
| 8 | Marriott International | 13 | 2,843 |
| 9 | Hilton | 12 | 2,690 |
| 10 | Radisson Hotel Group | 11 | 2,394 |


| BRANDS |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Chain Brands | Hotels | Rooms |
| 1 | Van der Valk | 70 | 9,880 |
| 2 | NH | 31 | 5,615 |
| 3 | Fletcher | 87 | 5,004 |
| 4 | Bastion | 31 | 3,119 |
| 5 | Best Western | 28 | 2,242 |
| 6 | lbis | 11 | 2,182 |
| 7 | Novotel | 9 | 1,874 |
| 8 | The Student Hotel | 7 | 1,766 |
| 9 | Bilderberg | 17 | 1,696 |
| 10 | Golden Tulip | 19 | 1,610 |


| CHAINS |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Domestic Chain Groups | Hotels | Rooms |
| 1 | Van der Valk | 70 | 9,880 |
| 2 | Fletcher | 87 | 5,004 |
| 3 | Bastion | 32 | 3,312 |
| 4 | Apollo | 14 | 1,995 |
| 5 | TVHG | 11 | 1,913 |
| 6 | Eden Hotels | 14 | 1,798 |
| 7 | The Student Hotel | 7 | 1,766 |
| 8 | WestCord Hotels | 15 | 1,754 |
| 9 | Bilderberg | 17 | 1,696 |
| 10 | Amrâth Hôtels | 14 | 1,323 |


| BRANDS |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Domestic Chain Brands | Hotels | Rooms |
| 1 | Van der Valk | 70 | 9,880 |
| 2 | Fletcher | 86 | 4,937 |
| 3 | Bastion | 31 | 3,119 |
| 4 | The Student Hotel | 7 | 1,766 |
| 5 | Bilderberg | 17 | 1,696 |
| 6 | Golden Tulip | 19 | 1,610 |
| 7 | WestCord | 14 | 1,497 |
| 8 | Eden | 11 | 1,429 |
| 9 | Apollo | 11 | 1,315 |
| 10 | Amrâth | 11 | 1,161 |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | International Chain Groups | Hotels | Rooms |
| 1 | AccorHotels | 46 | 7,977 |
| 2 | NH Hotels | 36 | 6,874 |
| 3 | IHG | 20 | 3,610 |
| 4 | Louvre | 45 | 3,545 |
| 5 | Marriott International | 13 | 2,843 |
| 6 | Hilton | 12 | 2,690 |
| 7 | Radisson Hotel Group | 11 | 2,394 |
| 8 | Best Western Hotels | 28 | 2,242 |
| 9 | PPHE Hotels Group | 6 | 1,117 |
| 10 | Carlton Hotel Collection | 7 | 886 |


|  | BRANDS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | International Chain Brands | Hotels | Rooms |
| 1 | NH | 31 | 5,615 |
| 2 | Best Western | 28 | 2,242 |
| 3 | lbis | 11 | 2,182 |
| 4 | Novotel | 9 | 1,874 |
| 5 | Mercure | 10 | 1,521 |
| 6 | Holiday Inn Express | 8 | 1,351 |
| 7 | Hilton | 5 | 1,266 |
| 8 | Park Plaza | 5 | 1,010 |
| 9 | NH Collection | 4 | 981 |
| 10 | Marriott | 3 | 947 |

Netherlands: Domestic \& International brands vs. Europe


Netherlands: Chain hotels \& rooms



Netherlands: Total of brands per Europe total


## Netherlands: European Chain Penetration



## Netherlands: Ranking by scale (all brands)

|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | Fletcher | 87 | 5,004 |
| 2 | Bastion | 31 | 3,119 |
| 3 | Best Western | 28 | 2,242 |
| 4 | lbis | 11 | 2,182 |
| 5 | The Student Hotel | 7 | 1,766 |
| 6 | Mercure | 10 | 1,521 |
| 7 | Holiday Inn Express | 8 | 1,351 |
| 8 | XO | 7 | 1,018 |
| 9 | Tulip Inn | 11 | 955 |
| 10 | Campanile | 14 | 913 |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Van der Valk | 70 | 9,880 |
| 2 | NH | 31 | 5,615 |
| 3 | Novotel | 9 | 1,874 |
| 4 | Bilderberg | 17 | 1,696 |
| 5 | Golden Tulip | 19 | 1,610 |
| 6 | WestCord | 14 | 1,497 |
| 7 | Eden | 11 | 1,429 |
| 8 | Apollo | 11 | 1,315 |
| 9 | Hilton | 5 | 1,266 |
| 10 | Amrâth | 11 | 1,161 |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | W | 2 | 238 |
| 2 | Sofitel | 1 | 182 |
| 3 | Andaz | 1 | 122 |
| 4 | Waldorf Astoria | 1 | 93 |
| 5 | Luxury Collection | 1 | 92 |
| 6 | InterContinental | 1 | 79 |
| 7 | Warwick | 1 | 25 |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |
|  |  |  |  |

Netherlands: Ranking by location

| Rank | Destination | Hotels | Rank | Destination | Rooms |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Amsterdam | 447 | 1 | Amsterdam | 32,266 |
| 2 | Valkenburg | 72 | 2 | Rotterdam | 5,778 |
| 3 | The Hague | 72 | 3 | The Hague | 4,816 |
| 4 | Rotterdam | 69 | 4 | Hoofddorp | 2,709 |
| 5 | Maastricht | 59 | 5 | Maastricht | 2,641 |
| 6 | Zandvoort | 35 | 6 | Eindhoven | 2,272 |
| 7 | Utrecht | 34 | 7 | Utrecht | 1,945 |
| 8 | Noordwijk | 32 | 8 | Valkenburg | 1,747 |
| 9 | Groningen | 28 | 9 | Schiphol | 1,711 |
| 10 | Eindhoven | 27 | 10 | Noordwijk | 1,419 |

## Netherlands: Ranking by scale (Domestic vs International brands)

| DOMESTIC |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | Fletcher | 87 | 5,004 |
| 2 | Bastion | 31 | 3,119 |
| 3 | The Student Hotel | 7 | 1,766 |
| 4 | XO | 7 | 1,018 |
| 5 | Tulip Inn | 11 | 9,55 |
| 6 | Stayokay | 20 | 814 |
| 7 | Postillion | 6 | 515 |
| 8 | Teleport | 2 | 210 |
| 9 | Hotel V | 3 | 182 |
| 10 | CityHub | 2 | 176 |


|  | INTERNATIONAL |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | Best Western | 28 | 2,242 |
| 2 | lbis | 11 | 2,182 |
| 3 | Mercure | 10 | 1,521 |
| 4 | Holiday Inn Express | 8 | 1,351 |
| 5 | Campanile | 14 | 913 |
| 6 | lbis budget | 5 | 739 |
| 7 | Ramada | 3 | 731 |
| 8 | Park Inn by Radisson | 2 | 626 |
| 9 | easyHotel | 6 | 611 |
| 10 | Hampton by Hilton | 3 | 517 |


| DOMESTIC |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Van der Valk | 70 | 9,880 |
| 2 | Bilderberg | 17 | 1,696 |
| 3 | Golden Tulip | 19 | 1,610 |
| 4 | WestCord | 14 | 1,497 |
| 5 | Eden | 11 | 1,429 |
| 6 | Apollo | 11 | 1,315 |
| 7 | Amrâth | 11 | 1,161 |
| 8 | Inntel | 4 | 886 |
| 9 | Hampshire | 15 | 873 |
| 10 | CitizenM | 3 | 596 |
|  |  |  |  |


| INTERNATIONAL |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | NH | 31 | 5,615 |
| 2 | Novotel | 9 | 1,874 |
| 3 | Hilton | 5 | 1,266 |
| 4 | Park Plaza | 5 | 1,010 |
| 5 | NH Collection | 4 | 981 |
| 6 | Marriott | 3 | 947 |
| 7 | Carlton Hotel Collection | 6 | 835 |
| 8 | Holiday Inn | 4 | 781 |
| 9 | Crowne Plaza | 4 | 764 |
| 10 | Radisson Blu | 3 | 651 |


|  | DOMESTIC |  |  |
| :---: | :--- | :--- | :--- | :--- |
| Rank | Luxury | Hotels | Rooms |
| 1 | - |  |  |
| 2 | - |  |  |
| 3 | - |  |  |
| 4 | - |  |  |
| 5 | - |  |  |
| 6 | - |  |  |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |


|  | INTERNATIONAL |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | W | 2 | 238 |
| 2 | Sofitel | 1 | 182 |
| 3 | Andaz | 1 | 122 |
| 4 | Waldorf Astoria | 1 | 93 |
| 5 | Luxury Collection | 1 | 92 |
| 6 | InterContinental | 1 | 79 |
| 7 | Warwick | 1 | 25 |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |



## Poland

## With far less fanfare than other European neighbours, Poland has quietly been building a serious number of first class hotels, many affiliated to international chains, specifically Accor.

Dariusz Futoma, Managing Director, Horwath HTL Poland


| Key Statistics | 2017 |
| :--- | ---: |
| Chain hotels | 342 |
| Chain rooms | 47,484 |
| Average size per chain hotel in rooms | 139 |
| Country hotels stock (overall supply) | 2,316 |
| Country rooms Stock (overall supply) | 117,448 |
| Average size per hotel in rooms | 51 |
| Chain penetration \% by hotels | $14 \%$ |
| Chain penetration \% by keys | $37 \%$ |
| Total number of brands | 61 |
| Domestic brands | 26 |
| International brands | 35 |
| Second-tier operated hotels | 1 |
| International chain hotels (including double counting) | 173 |
| Domestic chain hotels (including double counting) | 144 |
| International chain rooms (including double counting) | 27,726 |
| Domestic chain rooms (including double counting) | 16,159 |



## Poland: The market

Poland has been one of the success stories of the last few years. With far less fanfare than other European neighbours, Poland has quietly been building a serious number of first class hotels, many affiliated to international chains, specifically Accor. In the same way that Polish banks had far less exposure to risky loans during the financial crisis, the investment community has the same attitude to risk for its hotel projects as well.

For a country that is not a massive tourist destination, they have almost as many chain affiliated hotels as Austria and more than Hungary, Croatia and Switzerland. That the majority of these hotels (40\%) are in the midscale sector, as opposed to the upper and upper upscale hotels which are most prevalent in almost all the other countries, only goes to reinforce the impression that Poland knows where the market is and plays to its strength.

The decision of one of its largest owners, Orbis, to bet on the Accor brands has proved to be a master stroke. The annual occupancy of 72.3 is good, but the average rate of just over 67 Euros shows that there is no huge appetite at the moment for more upscale projects. Germany for example has a similar occupancy, but an ADR over 100 Euros. This sits very much in the sweetspot of the midscale brands that Accor excels at and explains why they have been able to develop 74, more than the other 4 next best performers combined. However we could be reaching a point of critical mass and the other brand, Hilton and Marriott in particular have recognised the potential and are pushing hard.

One last point to consider is the city spread of chains hotels is very even. Warsaw is obviously the leader with 55 but not by much. Krakow has 45, Wroclaw has 26 and Gdansk has 20. This shows that there is solid demand across many destinations and should bode well for future development

## Poland: Year on year data

| Key Statistics | 2016 | 2017 | \% Diff. |
| :--- | ---: | ---: | ---: |
| Chain hotels | 317 | 342 | $7.9 \%$ |
| Chain rooms | 43,907 | 47,484 | $8.1 \%$ |
| Average size per chain hotel in rooms | 139 | 139 | $0.2 \%$ |
| Country hotels stock (overall supply) | 2,316 | 2,316 | $0.0 \%$ |
| Country rooms stock (overall supply) | 117,448 | 117,448 | $0.0 \%$ |
| Average size per hotel in rooms | 51 | 51 | $0.0 \%$ |
| Chain penetration \% by hotels | $14 \%$ | $14 \%$ | $0.0 \%$ |
| Chain penetration \% by keys | $37 \%$ | $37 \%$ | $0.0 \%$ |
| Total number of brands | 61 | 61 | $0.0 \%$ |
| Domestic brands | 26 | 26 | $0.0 \%$ |
| International brands | 35 | 35 | $0.0 \%$ |
| Second-tier operated hotels | 1 | 1 | $0.0 \%$ |
| International chain hotels (including double counting) | 173 | 173 | $0.0 \%$ |
| Domestic chain hotels (including double counting) | 144 | 144 | $0.0 \%$ |
| International chain rooms (including double counting) | 27,726 | 27,726 | $0.0 \%$ |
| Domestic chain rooms (including double counting) | 16,159 | 16,159 | $0.0 \%$ |

## Poland: Key points

## - Accor is king...for now

Accor make up the lions share of the Chains market with 74 hotels and almost 12,500 rooms. That's more than the next 6 runners up combined.

Not surprisingly, Ibis, Mercure and Novotel are the top three brands in the country. All eyes are on Marriott and Hilton though who have big plans to muscle in.

## - Midscale is massive

Unlike many of their European counterparts, Midscale rather than upper upscale brands are the most significant in Poland, representing nicely where the market sits. Most room for growth is in the budget (13.7\%) and Luxury markets (10.5\%).

- A good spread

One other thing that Poland has done well is to spread the chains out over several locations and to not focus too much on the capital Warsaw.

Warsaw still comes top in terms of number of properties at 55, but Krakow is close behind on 45, Wroclaw has 26 and Gdansk has 20.

Poland: Total number of brands \& YOY growth



Poland: Ranking per scale \& size

| CHAINS |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Hotels | $\%$ | Rooms | Avg. <br> Size |
| Budget \& Economy | 47 | $13.7 \%$ | 5,196 | 111 |
| Midscale | 138 | $40.4 \%$ | 14,837 | 108 |
|  <br> Upper-Upscale | 121 | $35.4 \%$ | 20,380 | 168 |
| Luxury | 36 | $10.5 \%$ | 7,071 | 196 |
| TOTAL | 342 | $100.0 \%$ | 47,484 | 139 |

Poland: Ranking by location

| Rank | Destination | Hotels | Rooms |
| :---: | :--- | :---: | :---: |
| 1 | Warszawa | 55 | 12,086 |
| 2 | Kraków | 45 | 5,719 |
| 3 | Wrocław | 26 | 3,511 |
| 4 | Gdańsk | 20 | 2,692 |
| 5 | Poznań | 16 | 2,332 |
| 6 | tódź | 15 | 2,057 |
| 7 | Katowice | 14 | 1,814 |
| 8 | Swinoujście | - | 1,092 |
| 9 | Karpacz | 2 | 1,006 |
| 10 | Sopot | 9 | 720 |

Poland: Ranking by size

|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Chain Groups | Hotels | Rooms |
| 1 | Accor/Orbis | 74 | 12,498 |
| 2 | Hilton Hotels | 19 | 3,330 |
| 3 | Marriott International | 13 | 3,089 |
| 4 | Gołebiewski | 4 | 2331 |
| 5 | Radisson | 10 | 2,331 |
| 6 | Louvre Hotels Group | 18 | 2,185 |
| 7 | IHG | 10 | 1,714 |
| 8 | Best Western | 19 | 1,699 |
| 9 | Qubus | 14 | 1,465 |
| 10 | Gromada | 9 | 938 |


| BRANDS |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Chain Brands | Hotels | Rooms |
| 1 | lbis | 33 | 4,502 |
| 2 | Mercure | 24 | 3,812 |
| 3 | Novotel | 9 | 2,775 |
| 4 | Gołębiewski | 4 | 2,331 |
| 5 | Radisson Blu | 6 | 1,483 |
| 6 | Qubus | 14 | 1,465 |
| 7 | Hampton By Hilton | 9 | 1,375 |
| 8 | Best Western | 14 | 1,122 |
| 9 | Wam | 15 | 1,113 |
| 10 | Campanille | 10 | 1,106 |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Domestic Chain Groups | Hotels | Rooms |
| 1 | Gołebiewski | 4 | 2,331 |
| 2 | Qubus | 14 | 1,465 |
| 3 | Satoria Group | 8 | 1,280 |
| 4 | Arche | 9 | 1,244 |
| 5 | WAM | 15 | 1,113 |
| 6 | Zdrojowa Invest | 9 | 1,068 |
| 7 | Gromada | 9 | 938 |
| 8 | Diament | 13 | 925 |
| 9 | Focus | 9 | 802 |
| 10 | Trip | 2 | 218 |


| BRANDS |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Domestic Chain Brands | Hotels | Rooms |
| 1 | Gotębiewski | 4 | 2,331 |
| 2 | Qubus | 14 | 1,465 |
| 3 | Wam | 15 | 1,113 |
| 4 | Satoria Group | 7 | 1,106 |
| 5 | Gomada | 9 | 938 |
| 6 | Arche | 7 | 914 |
| 7 | Q Hotels | 6 | 733 |
| 8 | Zdrojowa Invest | 4 | 677 |
| 9 | Diament | 7 | 663 |
| 10 | Focus | 6 | 571 |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | International Chain Groups | Hotels | Rooms |
| 1 | Accor/Orbis | 74 | 12,498 |
| 2 | Hilton Hotels | 19 | 3,330 |
| 3 | Marriott International | 13 | 3,089 |
| 4 | Radisson | 10 | 2,331 |
| 5 | Louvre Hotels Group | 18 | 2,185 |
| 6 | IHG | 10 | 1,714 |
| 7 | Best Western | 19 | 1,699 |
| 8 | Vienna House | 5 | 1,052 |
| 9 | Puro Hotels | 5 | 815 |
| 10 | B\&B | 5 | 641 |
|  |  |  |  |


|  | BRANDS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | International Chain Brands | Hotels | Rooms |
| 1 | lbis | 33 | 4,502 |
| 2 | Novotel | 9 | 2,775 |
| 3 | Mercure | 11 | 2,076 |
| 4 | Mercure | 13 | 1,736 |
| 5 | Radisson Blu | 6 | 1,483 |
| 6 | Hampton By Hilton | 9 | 1,375 |
| 7 | Best Western | 14 | 1,122 |
| 8 | Campanille | 10 | 1,106 |
| 9 | Sheraton | 4 | 951 |
| 10 | Holiday Inn | 5 | 823 |

Poland: Domestic \& International brands vs. Europe


Poland: Chain hotels \& rooms



Poland: Total of brands per Europe total



## Poland: European Chain Penetration



Poland: Ranking by scale (all brands)

|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | lbis | 33 | 4,502 |
| 2 | Mercure | 13 | 1,736 |
| 3 | Hampton By Hilton | 9 | 1,375 |
| 4 | Best Western | 14 | 1,122 |
| 5 | Wam | 15 | 1,113 |
| 6 | Campanille | 10 | 1,106 |
| 7 | Gomada | 9 | 938 |
| 8 | B\&B | 5 | 641 |
| 9 | Novotel | 4 | 628 |
| 10 | Elbest | 5 | 504 |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Novotel | 9 | 2,775 |
| 2 | Gołębiewski | 4 | 2,331 |
| 3 | Mercure | 11 | 2,076 |
| 4 | Qubus | 14 | 1,465 |
| 5 | Holiday Inn | 5 | 823 |
| 6 | Golden Tulip | 6 | 817 |
| 7 | Radisson Blu | 2 | 804 |
| 8 | Diament | 7 | 663 |
| 9 | Best Western | 5 | 577 |
| 10 | Double Tree By Hilton | 2 | 432 |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | Radisson Blu | 6 | 1,483 |
| 2 | Sheraton | 4 | 951 |
| 3 | Zdrojowa Invest | 4 | 677 |
| 4 | Sofitel | 3 | 675 |
| 5 | Double Tree By Hilton | 2 | 549 |
| 6 | Marriott | 1 | 523 |
| 7 | Hilton | 2 | 464 |
| 8 | Intercontinental | 1 | 414 |
| 9 | Westin | 1 | 361 |
| 10 | Likus | 4 | 311 |

Poland: Ranking by scale (Domestic vs International brands)

| DOMESTIC |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | Gomada | 9 | 938 |
| 2 | Wam | 15 | 1113 |
| 3 | Elbest | 5 | 504 |
| 4 | Focus | 6 | 571 |
| 5 | Satoria Group | 7 | 1106 |
| 6 | Arche | 7 | 914 |
| 7 | Hotel 500 | 3 | 413 |
| 8 | Qubus | 6 | 407 |
| 9 | Hotel Centrum | 3 | 373 |
| 10 | Syrena | 2 | 325 |


|  | INTERNATIONAL |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | lbis | 33 | 4,502 |
| 2 | Mercure | 13 | 1,736 |
| 3 | Best Western | 14 | 1,122 |
| 4 | Campanille | 10 | 1,106 |
| 5 | Hampton By Hilton | 9 | 1,375 |
| 6 | B\&B | 5 | 641 |
| 7 | Novotel | 4 | 628 |
| 8 | Premiere Class | 2 | 262 |
| 9 | Puro | 2 | 238 |
| 10 | Vienna House Easy | 1 | 220 |


|  | DOMESTIC |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Gołębiewski | 4 | 2,331 |
| 2 | Qubus | 14 | 1,465 |
| 3 | Q Hotels | 6 | 733 |
| 4 | Diament | 7 | 663 |
| 5 | Interferie | 2 | 390 |
| 6 | Boutique Hotels | 3 | 326 |
| 7 | Zdrojowa Invest | 4 | 317 |
| 8 | Malinowe Hotele | 3 | 278 |
| 9 | Focus | 3 | 231 |
| 10 | Trip | 1 | 174 |


| INTERNATIONAL |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Novotel | 9 | 2,775 |
| 2 | Mercure | 11 | 2,076 |
| 3 | Holiday Inn | 5 | 823 |
| 4 | Golden Tulip | 6 | 817 |
| 5 | Radisson Blu | 2 | 804 |
| 6 | Courtyard By Marriott | 3 | 587 |
| 7 | Best Western | 5 | 577 |
| 8 | Puro | 4 | 577 |
| 9 | Double Tree By Hilton | 2 | 432 |
| 10 | Hilton Garden Inn | 3 | 410 |


| DOMESTIC |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | Zdrojowa Invest | 4 | 677 |
| 2 | Likus | 4 | 311 |
| 3 | - |  |  |
| 4 | - |  |  |
| 5 | - |  |  |
| 6 | - |  |  |
| 7 | - |  |  |
| 8 | - |  |  |
| 9 | - |  |  |
| 10 | - |  |  |


|  | INTERNATIONAL |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | Sheraton | 4 | 951 |
| 2 | Radisson Blu | 6 | 1,483 |
| 3 | Sofitel | 3 | 675 |
| 4 | Marriott | 1 | 523 |
| 5 | Hilton | 2 | 464 |
| 6 | Intercontinental | 1 | 414 |
| 7 | Westin | 1 | 361 |
| 8 | Holiday Inn | 1 | 237 |
| 9 | Bristol | 2 | 549 |
| 10 | Double Tree By Hilton | 206 |  |



## Spain

## Spain still has strong appeal for investment and development, although finding good sites and under-exploited built assets, is becoming increasingly difficult.

Philip Bacon, Director, Horwath HTL Spain



| Key Statistics | 2017 |
| :--- | ---: |
| Chain hotels | 2,453 |
| Chain rooms | 386,771 |
| Average size per chain hotel in rooms | 158 |
| Country hotels stock (overall supply) | 7,369 |
| Country rooms Stock (overall supply) | 691,539 |
| Average size per hotel in rooms | 94 |
| Chain penetration \% by hotels | $33.3 \%$ |
| Chain penetration \% by keys | $55.9 \%$ |
| Total number of brands | 290 |
| Domestic brands | 204 |
| International brands | 86 |
| Second-tier operated hotels | 70 |
| International chain hotels (including double counting) | 417 |
| Domestic chain hotels (including double counting) | 2,036 |
| International chain rooms (including double counting) | 64,509 |
| Domestic chain rooms (including double counting) | 322,262 |



## Spain: The market

Spain still has strong appeal for investment and development, although finding good sites and underexploited, built assets is becoming increasingly difficult.

Investors are busy studying competing, specialist asset classes such as senior residences and student residences, which in some cases offer higher yields.

From a tourism point of view, Spain has a number of quite distinct regions and cities, and these are experiencing different levels of activity and are therefore attracting different types of investor.

The residential market has seen significant growth in recent years, often driven by the Golden Visa program that has fuelled interest in resort-based property.

This has a knock-on effect on the hospitality sector, especially tourist apartments, which are destined to become an increasingly important feature of the hospitality sector as operators realize that they need to specialize in this asset class in order to compete with the combination of online platforms and local, entrepreneurial property managers.

Limited supply is putting pressure on the need for new concept development that will be sustainable for the next cycle and the next generation of tourists.

Many existing hotels are stuck in the past and radical change is needed. As they say, there are only two types of hotel; those that need to change, and those that need to be torn down.

## Spain: Year on year data

| Key Statistics | 2016 | 2017 | \% Diff. |
| :--- | ---: | ---: | ---: |
| Chain hotels | 2,351 | 2,453 | $4.34 \%$ |
| Chain rooms | 379,935 | 386,771 | $1.80 \%$ |
| Average size per chain hotel in rooms | 162 | 158 | $-2.43 \%$ |
| Country hotels stock (overall supply) | 7,053 | 7,369 | $4.48 \%$ |
| Country rooms stock (overall supply) | 667,259 | 691,539 | $3.64 \%$ |
| Average size per hotel in rooms | 95 | 94 | $-0.81 \%$ |
| Chain penetration \% by hotels | $33 \%$ | $33 \%$ | $0.0 \%$ |
| Chain penetration \% by keys | $57 \%$ | $56 \%$ | $-1.58 \%$ |
| Total number of brands | 240 | 290 | $20.83 \%$ |
| Domestic brands | 169 | 204 | $20.71 \%$ |
| International brands | 71 | 86 | $21.13 \%$ |
| Second-tier operated hotels | 66 | 70 | $6.06 \%$ |
| International chain hotels (including double counting) | 457 | 417 | $-8.75 \%$ |
| Domestic chain hotels (including double counting) | 1,894 | 2,036 | $7.50 \%$ |
| International chain rooms (including double counting) | 73,658 | 64,509 | $-12.42 \%$ |
| Domestic chain rooms (including double counting) | 306,277 | 322,262 | $5.22 \%$ |
|  |  |  |  |

## Spain: Key points

- $4 \%$ growth in total chain hotels in a mature market highlights continuing interest in the region on the part of both investors and operators. Lower growth in number of keys (1.8\%) and a slight reduction in average room count of chain hotels (down $2.4 \%$ to 158), suggest that restrictions in supply of properties are resulting in compromises on room count.
- Overall penetration by chain hotels remains constant at approximately $33 \%$ of total chain supply; the highest of the countries measured in our survey.
- The total number of brands has grown by $21 \%$ to 290 . With 204 (NB update summary chart which shows 165) domestic brands, Spain has the highest number of all the countries in our survey; a reflection of both the variety of hotel types and the deeply regional character of Spain's hospitality market. The number of international brands also grew by $21 \%$ to 86 ; a reflection of the continuing interest from international operators.
- In terms of room count, Meliá Hotels and Resorts dominance grows and now occupies first and second place in the brand ranking (Meliá and Sol), pushing Tryp by Wyndham (managed by Meliá) out of the top ten, to be replaced by Catalonia.
- $B \& B$ hotels rises from 10th to 7th place in the ranking of international brands, with the top ten international brands still dominated by Accor ( 73 hotels in total compared to largest single brand, AC by Marriott, with 59 hotels).

Spain: Total number of brands \& YOY growth



## Spain: Ranking per scale \& size

| CHAINS |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Hotels | $\%$ | Rooms | Avg. <br> Size |
| Budget \& Economy | 179 | $7.3 \%$ | 12,712 | 71 |
| Midscale | 619 | $25.2 \%$ | 81,333 | 131 |
|  <br> Upper-Upscale | 1,433 | $58.4 \%$ | 251,108 | 175 |
| Luxury | 222 | $9.1 \%$ | 41,618 | 187 |
| TOTAL | 2,453 | $100.0 \%$ | $\mathbf{3 8 6}, 771$ | 158 |


| DOMESTIC |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Hotels | $\%$ | Rooms | Avg. <br> Size |
| Budget \& Economy | 2,126 | $28.9 \%$ | 75,438 | 35 |
| Midscale | 2246 | $30.5 \%$ | 186,461 | 83 |
|  <br> Upper-Upscale | 2,580 | $35.0 \%$ | 368,168 | 143 |
| Luxury | 417 | $5.7 \%$ | 61,472 | 147 |
| TOTAL | 7,369 |  | 691,539 | 94 |

Spain: Ranking by location

| Rank | Destination | Hotels | Rooms |
| :---: | :--- | :---: | :---: |
| 1 | Barcelona | 677 | 55,038 |
| 2 | Madrid | 402 | 41,826 |
| 3 | Palma - Calviá | 363 | 41,448 |
| 4 | Costa del Sol | 296 | 36,801 |
| 5 | Gran Canaria | 402 | 37,141 |
| 6 | Costa Blanca | 319 | 31,950 |
| 7 | St. Cruz de Tenerife | 238 | 31,170 |
| 8 | Costa Brava | 229 | 22,762 |
| 9 | Costa Daurada | 167 | 22,487 |
| 10 | Sevilla | 128 | 9,899 |

Spain: Primary Demand Driver

| DRIVER | International |  | Domestic |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Hotels | Rooms | Hotels | Rooms |
| Urban | 121 | 8,063 | 529 | 64,452 |
| Suburban | 150 | 15,482 | 387 | 35,449 |
| Rural | 8 | 645 | 143 | 6,445 |
| Beach | 108 | 24,513 | 916 | 206,248 |
| Golf | 8 | 1,935 | 41 | 6,445 |
| Ski \& Mountain | - | - | 20 | 3,223 |
| Airport | 17 | 1,935 | - | - |
| Motel | - | - | 20 | - |
| Theme Park | 4 | 1,935 | - | - |

## Spain: Ranking by size

|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Chain Groups | Hotels | Rooms |
| 1 | Meliá Hotels International | 89 | 25,719 |
| 2 | NH Hotel Group | 133 | 16,672 |
| 3 | Barceló Hotel Group | 66 | 15,954 |
| 4 | Marriott International | 95 | 14,292 |
| 5 | Eurostars Hotel Company | 127 | 12,839 |
| 6 | Accor Hotels | 96 | 11,413 |
| 7 | Riu Hotels \& Resorts | 31 | 10,801 |
| 8 | H10 Hotels | 52 | 10,770 |
| 9 | Best Hotels | 30 | 9,322 |
| 10 | lberostar Hotels \& Resorts | 41 | 8,474 |


| BRANDS |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Chain Brands | Hotels | Rooms |
| 1 | Meliá | 39 | 11,399 |
| 2 | Sol | 34 | 10,846 |
| 3 | H10 Hotels | 50 | 10,602 |
| 4 | NH | 81 | 9,021 |
| 5 | Barceló | 35 | 8,821 |
| 6 | Best | 26 | 8,559 |
| 7 | Eurostars | 67 | 7,403 |
| 8 | AC Hotels By Marriott | 59 | 6,585 |
| 9 | Catalonia | 56 | 6,502 |
| 10 | Globales | 26 | 6,196 |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Domestic Chain Groups | Hotels | Rooms |
| 1 | Meliá Hotels International | 89 | 25,719 |
| 2 | NH Hotel Group | 133 | 16,672 |
| 3 | Barceló Hotel Group | 66 | 15,954 |
| 4 | Eurostars Hotel Company | 127 | 12,839 |
| 5 | Riu Hotels \& Resorts | 31 | 10,801 |
| 6 | H10 Hotels | 52 | 10,770 |
| 7 | Best Hotels | 30 | 9,322 |
| 8 | lberostar Hotels \& Resorts | 41 | 8,474 |
| 9 | Senator Hotels \& Resorts | 33 | 6,823 |
| 10 | Hoteles Catalonia | 56 | 6,502 |


| BRANDS |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Domestic Chain Brands | Hotels | Rooms |
| 1 | Meliá | 39 | 11,399 |
| 2 | Sol | 34 | 10,846 |
| 3 | H10 Hotels | 50 | 10,602 |
| 4 | NH | 81 | 9,021 |
| 5 | Barceló | 35 | 8,821 |
| 6 | Best | 26 | 8,559 |
| 7 | Eurostars | 67 | 7,403 |
| 8 | Catalonia | 56 | 6,502 |
| 9 | Globales | 26 | 6,196 |
| 10 | Occidental | 21 | 5,550 |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | International Chain Groups | Hotels | Rooms |
| 1 | Marriott International | 95 | 14,292 |
| 2 | Accor Hotels | 96 | 11,413 |
| 3 | Wyndham Hotels World- <br> wide | 45 | 6,428 |
| 4 | Princess Hotels \& Resorts | 16 | 5,812 |
| 5 | Allsun Hotels | 30 | 4,120 |
| 6 | IHG | 27 | 3,410 |
| 7 | Thomas Cook | 16 | 3,011 |
| 8 | B\&B Hotels | 28 | 2,734 |
| 9 | Hilton | 13 | 2,115 |
| 10 | Tui Hotels \& Resorts | 8 | 1,963 |


| BRANDS |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | International Chain Brands | Hotels | Rooms |
| 1 | AC Hotels By Marriott | 59 | 6,585 |
| 2 | Tryp By Wyndham | 44 | 6,165 |
| 3 | Princess | 14 | 5,283 |
| 4 | Ibis | 40 | 4,266 |
| 5 | Allsun | 30 | 4,120 |
| 6 | Labranda | 28 | 1,918 |
| 7 | B\&B Hotel | 28 | 2,734 |
| 8 | Ibis Budget | 25 | 2,424 |
| 9 | Novotel | 8 | 2,162 |
| 10 | Holiday Inn Express | 18 | 1,942 |

Spain: Domestic \& International brands vs. Europe



Spain: Chain hotels \& rooms



Spain: Total of brands per Europe total



## Spain: European Chain Penetration



Spain: Business Model

| HOTELS |  |  |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Franchising | $\%$ | Lease | $\%$ | Management <br> contract | $\%$ | Owned | $\%$ | Total | $\%$ |
| Economy | 37 | $15 \%$ | 95 | $37 \%$ | 18 | $7 \%$ | 105 | $41 \%$ | 255 | $100 \%$ |
| Midscale | 58 | $7 \%$ | 251 | $31 \%$ | 72 | $9 \%$ | 437 | $53 \%$ | 818 | $100 \%$ |
|  <br> Upper-Upscale | 69 | $4 \%$ | 451 | $26 \%$ | 226 | $13 \%$ | 1,020 | $58 \%$ | 1,766 | $100 \%$ |
| Luxury | 12 | $4 \%$ | 48 | $16 \%$ | 73 | $24 \%$ | 167 | $56 \%$ | 300 | $100 \%$ |
| Total | 176 | $6 \%$ | 845 | $27 \%$ | 389 | $12 \%$ | 1,729 | $55 \%$ | 3,139 | $100 \%$ |
|  |  |  |  |  |  |  |  |  |  |  |
| ROOMS |  |  |  |  |  |  |  |  |  |  |
|  | Franchising | $\%$ | Lease | $\%$ | Management |  |  |  |  |  |
|  | contract | $\%$ | $0 w n e d$ | $\%$ | Total | $\%$ |  |  |  |  |
| Economy | 2,725 | $16 \%$ | 6,204 | $37 \%$ | 1,213 | $7 \%$ | 6,471 | $39 \%$ | 16,613 | $100 \%$ |
| Midscale | 5,761 | $6 \%$ | 26,009 | $26 \%$ | 7,607 | $7 \%$ | 62,265 | $61 \%$ | 101,642 | $100 \%$ |
|  <br> Upper-Upscale | 11,400 | $4 \%$ | 66,777 | $22 \%$ | 35,765 | $12 \%$ | 184,811 | $62 \%$ | 298,753 | $100 \%$ |
| Luxury | 1,951 | $4 \%$ | 8,621 | $17 \%$ | 11,836 | $23 \%$ | 29,760 | $57 \%$ | 52,168 | $100 \%$ |
| Total | 21,837 | $5 \%$ | 107,611 | $23 \%$ | 56,421 | $12 \%$ | 283,307 | $60 \%$ | 469,176 | $100 \%$ |

Spain: Ranking by scale (all brands)

|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | Sol | 34 | 10,846 |
| 2 | Best | 26 | 8,559 |
| 3 | Catalonia | 56 | 6,502 |
| 4 | Globales | 26 | 6,196 |
| 5 | Tryp By Wyndham | 44 | 6,165 |
| 6 | lbis | 40 | 4,266 |
| 7 | Oh!Tels | 17 | 3,751 |
| 8 | H Top | 18 | 3,648 |
| 9 | B\&B Hotel | 28 | 2,734 |
| 10 | lbis Budget | 25 | 2,424 |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Meliá | 39 | 11,399 |
| 2 | H10 Hotels | 50 | 10,602 |
| 3 | NH | 81 | 9,021 |
| 4 | Barceló | 35 | 8,821 |
| 5 | Eurostars | 67 | 7,403 |
| 6 | Ac Hotels By Marriott | 59 | 6,585 |
| 7 | Occidental | 21 | 5,550 |
| 8 | Princess | 14 | 5,283 |
| 9 | Hipotels | 27 | 4,722 |
| 10 | Servigroup | 18 | 4,665 |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | NH Collection | 29 | 4,120 |
| 2 | Riu Palace | 7 | 2,341 |
| 3 | Gran Meliá | 7 | 1,673 |
| 4 | Royal Hideaway | 6 | 1,134 |
| 5 | Sheraton | 5 | 1,110 |
| 6 | Me By Meliá | 5 | 1,100 |
| 7 | Hilton | 4 | 1,093 |
| 8 | W | 4 | 1,026 |
| 9 | Hard Rock Hotel | 2 | 944 |
| 10 | The Ritz-Carlton | 2 | 943 |

Spain: Destination pipeline (2018-2019)

| PIPELINE |  |  |  |
| :---: | :---: | :---: | :---: |
| Rank | Destination | Hotels | Rooms |
| 1 | Mallorca | 10 | 3,640 |
| 2 | Costa del Sol | 11 | 2,863 |
| 3 | Madrid | 11 | 2,161 |
| 4 | Islas de Gran Canaria | 4 | 876 |
| 5 | Barcelona | 5 | 867 |
| 6 | Costa Dorada | 3 | 787 |
| 7 | Costa Blanca | 5 | 652 |
| 8 | Ibiza | 3 | 368 |
| 9 | Costa Tropical | 2 | 352 |
| 10 | Bilbao | 1 | 108 |

Spain: Ranking by scale (Domestic vs International brands)

|  | DOMESTIC |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | Sol | 34 | 10,846 |
| 2 | Best | 26 | 8,559 |
| 3 | Catalonia | 56 | 6,502 |
| 4 | Globales | 26 | 6,196 |
| 5 | Oh!Tels | 17 | 3,751 |
| 6 | H Top | 18 | 3,648 |
| 7 | Exe | 36 | 3,395 |
| 8 | Alegría Hotels | 15 | 2,585 |
| 9 | Blue Sea | 18 | 2,419 |
| 10 | Azuline | 9 | 1,768 |


|  | INTERNATIONAL |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | Tryp By Wyndham | 44 | 6,165 |
| 2 | Ibis | 40 | 4,266 |
| 3 | B\&B Hotel | 28 | 2,734 |
| 4 | Ibis Budget | 25 | 2,424 |
| 5 | Novotel | 8 | 2,162 |
| 6 | Holiday Inn Express | 18 | 1,942 |
| 7 | Smartline | 5 | 1,089 |
| 8 | Holiday Inn | 6 | 1,016 |
| 9 | Campanile | 7 | 852 |
| 10 | Ibis Styles | 9 | 711 |


|  | DOMESTIC |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Meliá | 39 | 11,399 |
| 2 | H10 Hotels | 50 | 10,602 |
| 3 | NH | 81 | 9,021 |
| 4 | Barceló | 35 | 8,821 |
| 5 | Eurostars | 67 | 7,403 |
| 6 | Occidental | 21 | 5,550 |
| 7 | Hipotels | 27 | 4,722 |
| 8 | Servigroup | 18 | 4,665 |
| 9 | Clubhotel Riu | 8 | 4,020 |
| 10 | Playa | 14 | 3,890 |


|  | INTERNATIONAL |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Ac Hotels By Marriott | 59 | 6,585 |
| 2 | Princess | 14 | 5,283 |
| 3 | Allsun | 30 | 4,120 |
| 4 | Labranda | 28 | 1,918 |
| 5 | Universal | 13 | 1,660 |
| 6 | Pierre \& Vacances | 8 | 1,198 |
| 7 | Sentido | 6 | 1,034 |
| 8 | Mercure | 10 | 908 |
| 9 | Doubletree By Hilton | 6 | 742 |
| 10 | Travelodge | 5 | 621 |


| DOMESTIC |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | NH Collection | 29 | 4,120 |
| 2 | Riu Palace | 7 | 2,341 |
| 3 | Gran Meliá | 7 | 1,673 |
| 4 | Royal Hideaway | 6 | 1,134 |
| 5 | Me By Meliá | 5 | 1,100 |
| 6 | lberostar Premium Gold | 4 | 948 |
| 7 | Grand Palladium | 2 | 840 |
| 8 | Vincci Selección | 6 | 637 |
| 9 | lberostar Grand Collection | 4 | 479 |
| 10 | Hospes | 9 | 472 |
|  |  |  |  |


|  | INTERNATIONAL |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | Sheraton | 5 | 1,110 |
| 2 | Hilton | 4 | 1,093 |
| 3 | W | 4 | 1,026 |
| 4 | Hard Rock Hotel | 2 | 944 |
| 5 | The Ritz-Carlton | 3 | 943 |
| 6 | Westin | 9 | 775 |
| 7 | Autograph Collection | 4 | 494 |
| 8 | The Luxury Collection | 3 | 476 |
| 9 | Radisson Blu | 1 | 432 |
| 10 | Fairmont |  |  |



## Switzerland

## The hotel asset class has increasingly become a focal point for institutional investors. We consider this to be an important driver for the continued development of the Swiss hotel industry.

Heinz Wehrle, Managing Director, Horwath HTL Switzerland


| Key Statistics | 2017 |
| :--- | ---: |
| Chain hotels | 272 |
| Chain rooms | 30,109 |
| Average size per chain hotel in rooms | 111 |
| Country hotels stock (overall supply) | 4,418 |
| Country rooms Stock (overall supply) | 131,175 |
| Average size per hotel in rooms | 30 |
| Chain penetration \% by hotels | $19 \%$ |
| Chain penetration \% by keys | $59 \%$ |
| Total number of brands | 65 |
| Domestic brands | 8 |
| International brands | 57 |
| Second-tier operated hotels | $18 \%$ |
| International chain hotels (including double counting) | 158 |
| Domestic chain hotels (including double counting) | 114 |
| International chain rooms (including double counting) | 20,719 |
| Domestic chain rooms (including double counting) | 9,390 |



## Switzerland: The market

In total, Swiss hotels welcomed 6.2\% more guests in 2017 than they did the year before. Nearly 400k - equalling $37 \%$ of these additional arrivals - were of domestic origin, thus, generating a $4.8 \%$ in that category.

Developments in 2017 were positive for the hotel industry in more than one way. In addition to the improved regulatory framework, demand and profitability has increased. As a result, the hotel asset class has increasingly become a focal point for institutional investors. We consider this to be an important driver for the continued development of the Swiss hotel industry.

New openings, acquisitions or franchise agreements accounted for $38 \%$ of the additional chain affiliated room supply in 2017 , while $62 \%$ are related to domestic chains exceeding the threshold for consideration for the first time or smaller regional groups that have gone unnoticed in the first edition of the report.

Destinations have created new products which generate attention in Switzerland and abroad. Results of our research shows that Swiss hoteliers do not leave the development of hotel chains and brands to foreign companies. New stars are rising who offer trendy, highly demanded products. As of now, $42 \%$ of all chain hotels in Switzerland are affiliated to Swiss groups with an upward tendency.

The three Asian target market with the biggest growth rates were India, Korea and China, with a combined increase of $16.6 \%$ in arriving travellers.

## Switzerland: Year on year data

| Key Statistics | 2016 | 2017 | \% Diff. |
| :--- | ---: | ---: | ---: |
| Chain hotels | 218 | 272 | $25 \%$ |
| Chain rooms | 25,448 | 30,109 | $18 \%$ |
| Average size per chain hotel in rooms | 117 | 111 | $-5 \%$ |
| Country hotels stock (overall supply) | 4,456 | 4,418 | $-1 \%$ |
| Country rooms stock (overall supply) | 127,939 | 131,175 | $3 \%$ |
| Average size per hotel in rooms | 29 | 30 | $3 \%$ |
| Chain penetration \% by hotels | $18 \%$ | $19 \%$ | $1 \%$ |
| Chain penetration \% by keys | $58 \%$ | $59 \%$ | $1 \%$ |
| Total number of brands | 58 | 65 | $12 \%$ |
| Domestic brands | 8 | 8 | $0 \%$ |
| International brands | 50 | 57 | $14 \%$ |
| Second-tier operated hotels | - | $18 \%$ |  |
| International chain hotels | 135 | 158 | $5 \%$ |
| Domestic chain hotels | 83 | 114 | $12 \%$ |
| International chain rooms | 7,894 | 20,719 | $2 \%$ |
| Domestic chain rooms | 7,554 | 9,390 | 49.00 |

## Switzerland: Key points

## - Geneva is the king of the Brands

No other region in Switzerland has a higher chain penetration rate than Geneva. At $33.1 \%$ it topped last year's result of $28.8 \%$ although the city accounts for only $18 \%$ of the country's chain affiliated room supply.

## - Zurich under pressure

It will be interesting to see how Zürich will cope with yet another nearly 1'600 rooms entering the market within the next two years.

## - Owners are Swiss

$74 \%$ of all owner operated hotels are affiliated to a domestic chain. In fact, $78 \%$ of all domestic chain hotels are owner operated and another 11\% are leased. Management and Franchise contracts play only a minor role in the domestic landscape.

- Vive la France!

Accor and Club Med hold 41\% of all hotels with international chain affiliation, owed to Accor's aggressive expansion strategy.

Switzerland: Total number of brands \& YOY growth



Switzerland: Ranking per scale \& size

| CHAINS |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Hotels | $\%$ | Rooms | Avg. <br> Size |
| Budget \& Economy | 36 | $13.3 \%$ | 3,732 | 104 |
| Midscale | 97 | $35.8 \%$ | 7,613 | 78 |
|  <br> Upper-Upscale | 105 | $38.7 \%$ | 13,998 | 133 |
| Luxury | 33 | $12.2 \%$ | 4,761 | 144 |
| TOTAL | $\mathbf{2 7 1}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{3 0 , 1 0 4}$ | $\mathbf{1 1 1}$ |


| OVERALL SUPPLY |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Hotels | $\%$ | Rooms | Avg. <br> Size |
| Budget \& Economy | 289 | $15.1 \%$ | 7,938 | 27 |
| Midscale | 1,081 | $56.5 \%$ | 37,456 | 35 |
|  <br> Upper-Upscale | 454 | $23.7 \%$ | 33,386 | 74 |
| Luxury | 90 | $4.7 \%$ | 9,679 | 108 |
| TOTAL | $\mathbf{1 , 9 1 4}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{8 8 , 4 5 9}$ | $\mathbf{4 6}$ |

## Switzerland: Ranking by location

| Rank | Destination | Hotels | Rooms |
| :---: | :--- | :---: | :---: |
| 1 | Zürich Region | 63 | 8,631 |
| 2 | Geneva | 40 | 5,463 |
| 3 | Grisons | 27 | 2,906 |
| 4 | Berne Region | 29 | 2,515 |
| 5 | Lake Geneva Area (Vaud) | 18 | 2,391 |
| 6 | Basle Region | 16 | 2,225 |
| 7 | Lucerne / | 18 | 1,836 |
| 8 | Valais | 14 | 1,024 |
| 9 | Aargau Region | 17 | 860 |
| 10 | Ticino | 12 | 813 |

Switzerland: Primary Demand Driver

| DRIVER | International |  | Domestic |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Hotels | Rooms | Hotels | Rooms |
| City | 125 | 16,273 | 54 | 4,295 |
| Conference | 7 | 1,221 | 9 | 1,238 |
| Spa | 2 | 170 | 10 | 1,011 |
| Mountain Resort | 12 | 1,313 | 25 | 2,146 |
| Resort (other) | 12 | 1,742 | 16 | 700 |

## Switzerland: Ranking by scale (all brands)

|  | BRANDS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | lbis | 24 | 2,437 |
| 2 | Sorell Hotels | 13 | 737 |
| 3 | lbis Styles | 6 | 574 |
| 4 | Motel One | 2 | 543 |
| 5 | Best Western | 7 | 490 |
| 6 | Holiday Inn Express | 3 | 419 |
| 7 | 25 hours | 2 | 296 |
| 8 | Park Inn | 2 | 290 |
| 9 | Tulip Inn | 2 | 228 |
| 10 | Adagio | 2 | 179 |
|  |  |  |  |


|  | BRANDS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Novotel | 7 | 1,099 |
| 2 | Sunstar Hotels | 10 | 956 |
| 3 | Mövenpick Hotels | 4 | 956 |
| 4 | Radisson BLU | 4 | 848 |
| 5 | Crowne Plaza | 2 | 731 |
| 6 | Swissotel | 2 | 585 |
| 7 | Club Med | 2 | 575 |
| 8 | NH Hotels | 4 | 522 |
| 9 | Holiday Inn | 3 | 390 |
| 10 | Renaissance | 2 | 387 |


|  | BRANDS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | Kempinski | 2 | 596 |
| 2 | VJC | 5 | 592 |
| 3 | Intercontinental | 2 | 549 |
| 4 | Bürgenstock Selection | 3 | 397 |
| 5 | Mövenpick | 1 | 350 |
| 6 | Giardino | 3 | 245 |
| 7 | Fairmont | 1 | 236 |
| 8 | Mandarin Oriental | 1 | 189 |
| 9 | Steigenberger | 1 | 126 |
| 10 | W | 1 | 123 |
|  |  |  |  |

Switzerland: Destination pipeline (2018-2019)

| PIPELINE |  |  |  |
| :---: | :---: | :---: | :---: |
| Rank | Destination | Hotels | Rooms |
| 1 | Zürich Region | 8 | 1,591 |
| 2 | Lucerne / Vierwaldstättersee | 2 | 335 |
| 3 | Berne Region | 2 | 318 |
| 4 | Basle Region | 2 | 264 |
| 5 | Geneva | 2 | 217 |
| 6 | Aargau Region | 2 | 187 |
| 7 | Lake Geneva Area (Vaud) | 2 | 147 |
| 8 | Fribourg Region | 1 | 85 |

Switzerland: Domestic \& International brands vs. Europe


Switzerland: Chain hotels \& rooms



Switzerland: Total of brands per Europe total



## Switzerland: European Chain Penetration



Switzerland: Business Model

| ROOMS |  |  |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Franchising | $\%$ | Lease | $\%$ | Management <br> contract | $\%$ | Owned | $\%$ | Total | $\%$ |
| Economy | 336 | $16 \%$ | 62 | $3 \%$ | 625 | $31 \%$ | 1,015 | $50 \%$ | 2,038 | $100 \%$ |
| Midscale | 1,551 | $20 \%$ | 1,753 | $23 \%$ | 1,271 | $17 \%$ | 3,078 | $40 \%$ | 7,653 | $100 \%$ |
|  <br> Upper-Upscale | 3,624 | $26 \%$ | 3,063 | $22 \%$ | 1,838 | $13 \%$ | 5,293 | $38 \%$ | 13,818 | $100 \%$ |
| Luxury | 925 | $23 \%$ | 257 | $6 \%$ | 1,298 | $33 \%$ | 1,481 | $37 \%$ | 3,961 | $100 \%$ |
| Total | $\mathbf{6 , 4 3 6}$ | $23 \%$ | 5,135 | $19 \%$ | 5,032 | $18 \%$ | $\mathbf{1 0 , 8 6 7}$ |  | $\mathbf{2 7 , 4 7 0}$ | $\mathbf{1 0 0 \%}$ |



## United Kingdom

2017 was another cracking year for the UK hotel industry, with solid RevPAR growth across both London and the provinces. Because of this, and in seeming disregard of the ever-increasing uncertainty over the impact of Brexit, a significant volume of new supply entered the market, led by the brands - both domestic and international.

Patrick Angwin, Director, Horwath HTL United Kingdom


| Key Statistics | 2017 |
| :--- | ---: |
| Chain Hotels | 3,520 |
| Chain Rooms | 373,000 |
| Average Size of Hotel (rooms) | 106 |
| UK Hotel Stock | 42,024 |
| UK Room Stock | 762,755 |
| Average Size of Hotel (rooms) | 18.2 |
| Chain penetration by Hotels | $8 \%$ |
| Chain penetration by Rooms | $49 \%$ |
| Total Number of Brands | 148 |
| Domestic Brands | 68 |
| International Brands | 80 |
| Top 10 Chains Total Hotels | 2,523 |
| Top 10 Chains Total Rooms | 278,908 |
| Top 10 Chains Hotels \% | $72 \%$ |
| Top 10 Chains Rooms \% | $75 \%$ |



## United Kingdom: The market

UK hotels enjoyed another bumper year in 2017. Overall inbound tourism from overseas grew by $4 \%$ with a record total of 39.2 m visits. With each visit lasting on average just over 7 nights, this equated to 285 million overnight stays, of which typically slightly under half were spent in hotels.

France and Germany were the top two European source markets, accounting for $10 \%$ and $9 \%$ respectively of total visits, and 6\% each of total spend. The USA remains the most important long-haul inbound market, producing 10\% of visits and $15 \%$ of total inbound visitor spend.

It is noteworthy, however, that China re-entered the top 10 list of inbound markets by visitor spend, generating $3 \%$. At the same time, domestic tourism was also up on the previous year with 120.7 million trips generating 369.5 million room nights, roundly a quarter of which were spent in hotel accommodation.

It is no surprise therefore that hotel performance saw reasonably strong growth:

- In London, RevPAR reached $£ 121$, up $4.6 \%$ on the previous year (occupancy $+0.2 \%$ and ADR $+4.3 \%$ )
- In the provinces, RevPAR was up to $£ 54$, up $3.6 \%$ on 2016 (occupancy +0.5\%, ADR +3.1\%).

Much of this buoyancy was underpinned by the Brexit vote, with the devaluation of the pound prompting both increased visitation from abroad and an increase in domestic leisure stays (so-called "staycations").

Clouds are gathering on the horizon, however: continuing uncertainty over what Brexit actually means (and indeed over whether it will even go ahead) is starting to have a clear adverse impact on the economy and it is only a matter of time before this starts to impact the hotel industry.

## United Kingdom: Year on year data

| Key Statistics | 2016 | 2017 | \% Diff. |
| :--- | ---: | ---: | ---: |
| Chain Hotels | 3,538 | 3,520 | $-0.5 \%$ |
| Chain Rooms | 36,6202 | 373,000 | $1.9 \%$ |
| Average Size of Hotel (rooms) | 104 | 106 | $2.4 \%$ |
| UK Hotel Stock | 41587 | 42,024 | $1.1 \%$ |
| UK Room Stock | 746,750 | 762,755 | $2.1 \%$ |
| Average Size of Hotel (rooms) | 18 | 18.2 | $1.1 \%$ |
| Chain penetration by Hotels | $9 \%$ | $8 \%$ | $-8.2 \%$ |
| Chain penetration by Rooms | $49 \%$ | $49 \%$ | $0.0 \%$ |
| Total Number of Brands | 135 | 148 | $9.6 \%$ |
| Domestic Brands | 47 | 68 | $44.7 \%$ |
| International Brands | 88 | 80 | $-9.1 \%$ |
| Top 10 Chains Total Hotels |  | 2,523 | $0.0 \%$ |
| Top 10 Chains Total Rooms |  | 278,908 | $0.0 \%$ |
| Top 10 Chains Hotels \% |  | $72 \%$ | $0.0 \%$ |
| Top 10 Chains Rooms \% |  | $75 \%$ | $0.0 \%$ |

## United Kingdom: Key points

- Plenty of New Supply Still Coming to Market

It is estimated that over 15,000 new rooms opened in 2017, the majority of which branded with the budget sector alone accounting for over 60\% of new supply. With up to a further 20,000 new rooms expected in 2018 (8,000 of which in the economy space), we expect strong growth in non-budget brands as well as the economy sector.

## - Economy Brands Continue to Dominate

Unsurprisingly, Premier Inn and Travelodge continue to lead the pack in terms of hotels, with market leader Premier Inn's hotel portfolio (including its Hub by Premier Inn sub-brand), up 40 units on last year (+6,700 rooms), more than three times the size of third-placed Accor.

- Good representation by the Main International Brands, but Domestic Groups Lead the Way
With another UK group, IHG, completing the top three and a wealth of other medium-sized UK chains vying for market share, it is no surprise that the majority of branded supply in the UK sports a domestic brand; however, nearly all of the leading international bigname operators also have a strong presence in the UK with Accor leading the way, closely followed by Hilton and Marriott still some way behind despite its acquisition of Starwood.

United Kingdom: Total number of brands \& YOY growth



United Kingdom: Ranking by scale (all brands)

|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Economy \& Midscale | Hotels | Rooms |
| 1 | Premier Inn | 768 | 69,506 |
| 2 | Travelodge | 509 | 38,175 |
| 3 | Britannia hotels | 54 | 10,221 |
| 4 | Best Western | 177 | 9,521 |
| 5 | lbis | 61 | 8,606 |
| 6 | Imperial London Hotel | 7 | 3,379 |
| 7 | Ibis budget | 24 | 3,256 |
| 8 | Ibis Styles | 23 | 2,918 |
| 9 | Old English Inns | 70 | 1,924 |
| 10 | easyHotel | 19 | 1,771 |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Upscale \& Upper Upscale | Hotels | Rooms |
| 1 | Holiday Inn | 133 | 20,104 |
| 2 | Holiday Inn Express | 139 | 16,810 |
| 3 | Hilton | 56 | 14,569 |
| 4 | DoubleTree | 47 | 9,340 |
| 5 | Marriott | 51 | 9,193 |
| 6 | Mercure | 80 | 8,553 |
| 7 | Wyndham | 92 | 7,820 |
| 8 | Jurys Inn | 32 | 7,317 |
| 9 | Park Plaza | 22 | 7,196 |
| 10 | Crowne Plaza | 33 | 6,686 |


| CHAINS |  |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Luxury | Hotels | Rooms |
| 1 | Macdonald Hotels <br> \& Resorts | 23 | 3,624 |
| 2 | Preffered Hotels <br> and Resorts | 2,510 |  |
| 3 | The Principal | 10 | 2,022 |
| 4 | Sofitel | 3 | 1,306 |
| 5 | InterContinental | 2 | 900 |
| 6 | The Doyle Collection | 4 | 742 |
| 7 | Luxury Collection | 3 | 733 |
| 8 | SBE | 3 | 713 |
| 9 | Red Carnarion Hotels | 10 | 664 |
| 10 | Rosewood | 3 | 590 |

## United Kingdom: Ranking by size

|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Chain Groups | Hotels | Rooms |
| 1 | Premier Inn Hotels Ltd | 776 | 71,107 |
| 2 | IHG | 325 | 46,379 |
| 3 | Travelodge | 509 | 38,175 |
| 4 | Accor | 238 | 32,779 |
| 5 | Hilton Worldwide | 144 | 30,569 |
| 6 | Marriott International | 87 | 16,900 |
| 7 | Best Western | 252 | 14,274 |
| 8 | Carlson Rezidor | 46 | 10,684 |
| 9 | Britannia hotels | 54 | 10,221 |
| 10 | Wyndham | 92 | 7,820 |


|  | BRANDS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Chain Brands | Hotels | Rooms |
| 1 | Premier Inn | 768 | 69,506 |
| 2 | Travelodge | 509 | 38,175 |
| 3 | Holiday Inn | 133 | 20,104 |
| 4 | Holiday Inn Express | 139 | 16,810 |
| 5 | Hilton | 56 | 14,569 |
| 6 | Britannia hotels | 54 | 10,221 |
| 7 | Best Western | 177 | 9,521 |
| 8 | DoubleTree | 47 | 9,340 |
| 9 | Marriott | 51 | 9,193 |
| 10 | Ibis | 61 | 8,606 |


|  | CHAINS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Domestic Chain Groups | Hotels | Rooms |
| 1 | Premier Inn Hotels Ltd | 776 | 71,107 |
| 2 | IHG | 325 | 46,379 |
| 3 | Travelodge | 509 | 8,175 |
| 4 | Britannia hotels | 54 | 10,221 |
| 5 | Jurys Inn | 32 | 7,317 |
| 6 | Bespoke hotels | 76 | 5,432 |
| 7 | Principal Hotel Company | 25 | 5,156 |
| 8 | Millennium Hotels | 21 | 4,833 |
| 9 | The Qhotel Group | 26 | 3,682 |
| 10 | Village Club Hotels | 29 | 3,658 |


|  | BRANDS |  |  |
| :---: | :--- | :---: | :---: |
| Rank | Domestic Chain Brands | Hotels | Rooms |
| 1 | Premier Inn | 768 | 69,506 |
| 2 | Travelodge | 509 | 38,175 |
| 3 | Holiday Inn | 133 | 20,104 |
| 4 | Holiday Inn Express | 139 | 16,810 |
| 5 | Britannia hotels | 54 | 10,221 |
| 6 | Jurys Inn | 32 | 7,317 |
| 7 | Crowne Plaza | 33 | $6,, 686$ |
| 8 | BeFreind | 46 | 3715 |
| 9 | Qhotel | 26 | 3,682 |
| 10 | Village Club Hotels | 29 | 3,658 |

United Kingdom: Domestic \& International brands vs. Europe


United Kingdom: Chain hotels \& rooms



United Kingdom: Total of brands per Europe total


## United Kingdom: European Chain Penetration



| AFRICA | EUROPE | LATIN AMERICA |
| :--- | :--- | :--- |
| Ivory Coast | Andorra | Argentina |
| Rwanda | Austria | Dominican Republic |
| South Africa | Croatia |  |
|  | Cyprus | MIDDLE EAST |
| ASIA PACIFIC | France | UAE \& Oman |
| Australia | Germany |  |
| China | Hungary | NORTH AMERICA |
| Hong Kong | Ireland | Atlanta |
| India | Italy | Denver |
| Indonesia | Netherlands | Los Angeles |
| Japan | Norway | Miami |
| Malaysia | Poland | Montreal |
| New Zealand | Portugal | New York |
| Singapore | Serbia | Norfolk |
| Thailand | Spain | Orlando |
|  | Switzerland | Toronto |
|  | Turkey |  |
|  | United Kingdom |  |


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