

BenefitWallet®



As a result of our brand change to BenefitWallet®, a couple of changes are coming your way....

Two BenefitWallet Visa® debit cards will be issued to you in early November.

- Any previously-issued HSA debit cards will be deactivated on Monday, November 3rd.
- Two BenefitWallet Visa debit cards will be mailed on Tuesday, November 4th.

You will receive additional information about the BenefitWallet debit card issuance, so please read any emails and open any mail from BenefitWallet.

A more user-friendly BenefitWallet website experience will be available on November 10th.

- When you log on to your HSA website on November 10th, you will see a new look and feel.
- You can log on as you do today.
- Additional features include enhanced online bill pay capabilities and an electronic filing cabinet for receipts.

What's staying the same:

- The Bank of New York Mellon (BNY Mellon) as custodian
- Account number, bank routing number and checkbook
- Customer service phone number and mailing address for contributions and account service forms
- Accessing account information online using your current web User ID and password
- Accessing investments if you are currently investing funds

To stay informed about the BenefitWallet changes affecting you, please review and update your email address online: Log on to www.mybenefitwallet.com, go to "Member Services" and select "My Profile".

